

ONTARIO ENERGY BOARD NOTICE TO CERTAIN CUSTOMERS OF UNION GAS LIMITED

Union Gas Limited has applied to reduce certain penalty charges applied to its direct purchase customers. Learn more. Have your say.

Union Gas Limited has applied to the Ontario Energy Board (OEB) for approval of a one-time exemption to reduce certain penalty charges applied to direct purchase customers who did not meet their contractual obligations during the months of February and March, 2014.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The OEB will hold a public hearing to consider Union Gas Limited's request. We will question the company on its case. We will also hear arguments from individuals and from groups that represent Union Gas Limited's customers and that choose to participate in the OEB's hearing. At the end of this hearing, the OEB will decide whether to approve Union's application.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Union Gas Limited's application on the OEB's website now.
- become an active participant (called an intervenor). Apply by **May 22, 2014** or the hearing will go ahead without you and you will not receive any further notice of the proceeding. If you want to be eligible to apply for a cost award at the end of the hearing, you must file that request at the same time as your request to become an active participant.
- at the end of the process, review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is EB-2014-0154. To learn more about this hearing, find instructions on how to become an intervenor, or to access any document related to this case please enter that file number on the Consumer page of the OEB website in the "Find an Application" box. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB intends to have a written hearing for this case unless a party satisfies the Board that there is a good reason for not holding a written hearing. If you object to the Board holding a written hearing for this case, you must provide written reasons why an oral hearing is necessary by **May 22, 2014** and provide a copy of those reasons to Union Gas Limited.

INTERROGATORIES

If you choose to become an intervenor and you wish information and material from Union Gas Limited that is in addition to the evidence filed with the application, and that is relevant to the hearing, you must request it by written interrogatories filed with the Board and delivered to Union Gas Limited on or before **May 29, 2014**. Union Gas Limited shall file with the Board complete responses to the interrogatories and deliver them to any interested parties in the proceeding no later than **June 5, 2014**.

SUBMISSIONS

If you wish to make a written submission on the application, you must file it with the Board and deliver it to Union Gas Limited by **June 12, 2014**. If Union Gas Limited wishes to respond to the submission(s), the written response must be filed with the Board and delivered to all parties who made submissions by **June 19, 2014**.

FILING DOCUMENTS WITH THE OEB

For anything you file with the OEB, you must provide an electronic copy in PDF format and two paper copies. You must quote file number **EB-2014-0154** and clearly state the sender's name, postal address, telephone number and email address. All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

PRIVACY

If you choose to become an intervenor in this hearing, all the information your file with the OEB will be public.

ADDRESSES

The Board:

Ontario Energy Board

P.O. Box 2319

27th Floor

2300 Yonge Street

Toronto ON M4P 1E4

Attention: Board Secretary

Filings:

<https://www.pes.ontarioenergyboard.ca/service/>

Email: boardsec@ontarioenergyboard.ca

Tel: 1-888-632-6273 (Toll free)

Fax: 416-440-7656

The Applicant:

Union Gas Limited

P.O. Box 2001

50 Keil Drive North

Chatham ON N7M 5M1

Attention: Chris Ripley

Manager, Regulatory Applications

Tel: 519-436-5476

Fax: 519-436-4641

This hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

