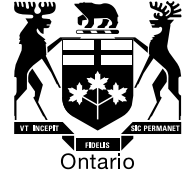


**Ontario Energy Board**  
P.O. Box 2319  
27<sup>th</sup> Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416-481-1967  
Facsimile: 416-440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie  
de l'Ontario**  
C.P. 2319  
27<sup>e</sup> étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416-481-1967  
Télécopieur: 416-440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**

May 9, 2014

Indy J. Butany-DeSouza  
Vice-President, Regulatory Affairs  
Horizon Utilities Corporation  
55 John Street North  
PO Box 2249, Station LCD 1  
Hamilton ON L8N 3E4

**LETTER OF DIRECTION**

Dear Ms. Butany-DeSouza:

**Re: Horizon Utilities Corporation  
Application for 2015 - 2019 Distribution Rates  
Board File Number: EB-2014-0002**

The Ontario Energy Board has now issued its Notice of Application and Hearing relating to your 2014 cost of service distribution rates application (the "Notice"). Please note that you must publish the Notice within **fourteen days** of the date of this letter. If publication is not possible within fourteen days, you must inform the Board Secretary immediately.

You are directed:

1. To arrange immediately for the publication of the English version of the Notice, in the exact form accompanying this letter, except, under the fourth bullet of the section entitled "**BE INFORMED AND HAVE YOUR SAY**".
  - a. remove the bold and bracketed words "[insert actual date 10 calendar days from publication]"; and
  - b. insert the actual date, using the following format: "**January 1, 2014**", which date shall be determined by adding 10 calendar days to the date of publication of the newspaper in which the Notice appears.

Publication must be made in one edition of each of the Hamilton Spectator and the St. Catharines Standard.

Please note that invoices regarding publication are not to be sent to the Board.

2. To arrange immediately for the publication of the French version of the Notice, in the exact form accompanying this letter, except, under the fourth bullet of the section entitled “**INFORMEZ-VOUS ET DONNEZ VOTRE AVIS**“.
  - a. remove the bold and bracketed words “[insérer la date correspondant à **10 jours calendaires suivant la publication du présent document]**”;  
and
  - b. insert the actual date, using the following format “**1 janvier 2014**”, which date shall be determined by adding 10 calendar days to the date of publication of the newspaper in which the Notice appears.

Publication must be made in one edition of Le Régional.

Please note that invoices regarding publication are not to be sent to the Board.

3. To immediately file with the Board pdf versions of the completed English Notice and French Notice once the publication dates are known.
4. To immediately, and no later than the date of publication of the Notice, serve a copy of the Notice directly on all intervenors of record in Horizon Utility Corporation previous cost of service rate proceeding EB-2010-0131, namely:
  - Association of Major Power Consumers of Ontario
  - Consumers Council of Canada
  - Energy Probe Research Foundation
  - Power Stream Inc.
  - School Energy Coalition
  - Vulnerable Energy Consumers Coalition
5. To place notification of both the English and French versions of the Notice and the application on your website, your “My Account” login page and your Twitter account.
6. To provide a copy of the application and evidence and any amendments thereto, on your website.
7. To make a copy of the Notice available for public review at Horizon Utilities Corporation’s offices in Hamilton and St. Catharines.

8. To make a copy of the application and evidence and any amendments thereto, available for public review at Horizon Utilities Corporation's offices in Hamilton and St. Catharines.
9. To provide a copy of the application and evidence and any amendments thereto, to anyone requesting the material.
10. To file with the Board an affidavit proving publication and service of the Notice and that a copy of the application, evidence, and Notice are available for public review at Horizon Utilities Corporation's offices (as noted above) and on its website.

You are further directed not to include any document(s) or material(s) when serving the Notice other than document(s) or material(s) expressly required by this Letter of Direction to be served.

Yours truly,

*Original Signed By*

Kirsten Walli  
Board Secretary

Encl.

c: J. Mark Rodger  
James C. Sidlofsky