

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF UNION GAS LIMITED

Union Gas Limited has applied for a new rate to provide interruptible natural gas liquefaction service for heavy duty vehicles Learn more. Have your say.

Union Gas Limited has applied to the Ontario Energy Board for approval of a new rate for an interruptible natural gas liquefaction service. This service will be provided at Union's Liquefied Natural Gas facility at Hagar, Ontario using liquefaction capacity that is surplus to Union's current requirements. The Hagar facility is located near Sudbury and serves as a natural gas storage facility for Union Gas' northern and eastern operations area. This application will not impact Union Gas' distribution rates within the incentive ratemaking term that ends in December 2018.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Union Gas' request. We will question the company on its case for a new rate. We will also hear arguments from individuals and from groups that represent Union Gas customers. At the end of this hearing, the OEB will decide whether to accept or reject Union Gas' request for a new rate.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Union Gas Limited's application on the OEB's website now.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is EB-2014-0012. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case please go to the OEB website at: www.ontarioenergyboard.ca/notice and select this case (Union Gas Limited EB-2014-0012) from the list. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Union Gas has requested a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).

