

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF BURLINGTON HYDRO INC.

## Burlington Hydro Inc. has applied to raise its electricity distribution rates.

**Learn more. Have your say.**

Burlington Hydro Inc. has applied to the Ontario Energy Board for a temporary increase of approximately \$0.32 per month for a typical residential customer for 18 months, beginning on November 1, 2014. Other customers, including businesses, may be affected as well.

The requested rate increase is to recover costs from damage caused by an ice storm in late December, 2013.

### THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Burlington Hydro's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Burlington Hydro's customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

### BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Burlington Hydro's application on the OEB's website now;
- file a letter with your comments, which will be considered during the hearing;
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding;
- at the end of the process, review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards*.

### LEARN MORE

These proposed charges relate to Burlington Hydro's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for this case is EB-2014-0252. To learn more about how to participate in this hearing, including how to file a letter with your comments or how to become an intervenor, go to: [www.ontarioenergyboard.ca/participate](http://www.ontarioenergyboard.ca/participate). From that OEB web page you can also enter the file number to see all the documents related to this case. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

### WRITTEN HEARING

There are two types of OEB hearings – oral and written. Burlington Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why.

### PRIVACY

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

