

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF TORONTO HYDRO-ELECTRIC SYSTEM LIMITED

**Toronto Hydro-Electric System Limited has applied to raise its electricity distribution rates.
Learn more. Have your say.**

Toronto Hydro-Electric System Limited has applied to the Ontario Energy Board with a plan to set electricity distribution rates for the 5 year period beginning January 1, 2015 and ending December 31, 2019. If approved, the plan would result in increases to the amount Toronto Hydro-Electric System Limited charges each month for the typical residential customer using 800 kWh per month:

2015	\$ 4.05
2016	\$ 2.97
2017	\$ 3.29
2018	\$ 5.47
2019	\$ 2.56

Other customers, including businesses, may be affected as well.

Toronto Hydro is proposing that there be a full review of its costs as the basis for setting electricity distribution rates in 2015. For each of 2016, 2017, 2018 and 2019 the rates would be set using a formula based on inflation, factors to promote efficiency and funds to recover Toronto Hydro's additional capital needs.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Toronto Hydro's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Toronto Hydro residential and business customers. At the end of this hearing, the OEB will decide on the rate plan.

If Toronto Hydro's proposal is approved, the OEB's review in the years 2016 through 2019 will be limited to ensuring that the formula is applied correctly.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Toronto Hydro's application on the OEB's website now.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

LEARN MORE

These proposed charges relate to Toronto Hydro's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for this case is EB-2014-0116. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2014-0116** from the list on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings -- oral and written. Toronto Hydro has applied for an oral hearing. The OEB is considering this request.

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

