

Important Information About Your Rates
October 2014
Rate 201 – Fort Frances

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$50.19 for a typical Rate 201 customer in the Fort Frances area using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8335 ¢/m³ to 14.7710 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,200 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.7710 ¢/m ³ | -\$62.34 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$3.10 |
| Transportation to Union Gas | 4.1399 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.08 |
| Storage | 2.0636 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.83 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$50.19 |

Important Information About Your Rates
October 2014
Rate 201 – Fort Frances
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$15.25 for a typical Rate 201 customer in the Fort Frances area using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 201 customer in the Fort Frances area using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|--|---|--------------------------------|
| Transportation to Union Gas * | 4.1399 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.08 |
| Storage | 2.0636 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³ | 9.1540 ¢/m ³ 8.8074 ¢/m ³ 8.4507 ¢/m ³ 8.1233 ¢/m ³ 7.8529 ¢/m ³ | -\$1.83 |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | |
| Monthly Charge | \$21.00 | |
| Total Annual Impact | | |
| | | |
| | | \$15.25 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 101 – Northwestern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$50.02 for a typical Rate 101 customer in northwestern Ontario using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8271 ¢/m³ to 14.8477 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,200 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.8477 ¢/m ³ | -\$62.17 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$3.10 |
| Transportation to Union Gas | 4.0901 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.08 |
| Storage | 2.2941 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.83 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$50.02 |

Important Information About Your Rates
October 2014
Rate 101 – Northwestern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$15.25 for a typical Rate 101 customer in northwestern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 101 customer in northwestern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 4.0901 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.08 |
| Storage | 2.2941 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.83 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | \$15.25 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 301 – Northern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$49.88 for a typical Rate 301 customer in northern Ontario using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8189 ¢/m³ to 14.9970 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,200 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.9970 ¢/m ³ | -\$62.03 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$3.06 |
| Transportation to Union Gas | 5.3079 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.09 |
| Storage | 3.0945 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.88 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$49.88 |

Important Information About Your Rates
October 2014
Rate 301 – Northern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$15.21 for a typical Rate 301 customer in northern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 301 customer in northern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 5.3079 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.09 |
| Storage | 3.0945 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.88 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | \$15.21 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 601 – Eastern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$49.77 for a typical Rate 601 customer in eastern Ontario using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8138 ¢/m³ to 15.1154 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,200 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 15.1154 ¢/m ³ | -\$61.91 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$3.06 |
| Transportation to Union Gas | 6.0365 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.06 |
| Storage | 3.4348 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 9.1540 ¢/m ³ | -\$1.86 |
| Next 200 m ³ | 8.8074 ¢/m ³ | |
| Next 200 m ³ | 8.4507 ¢/m ³ | |
| Next 500 m ³ | 8.1233 ¢/m ³ | |
| All Over 1,000 m ³ | 7.8529 ¢/m ³ | |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$49.77 |

Important Information About Your Rates
October 2014
Rate 601 – Eastern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$15.20 for a typical Rate 601 customer in eastern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7760 ¢/m³ to -0.2783 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 601 customer in eastern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|--|---|--------------------------------|
| Transportation to Union Gas * | 6.0365 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.2783 ¢/m ³ | \$17.06 |
| Storage | 3.4348 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.2162 ¢/m ³ | \$0.00 |
| Delivery First 100 m ³ Next 200 m ³ Next 200 m ³ Next 500 m ³ All Over 1,000 m ³ | 9.1540 ¢/m ³ 8.8074 ¢/m ³ 8.4507 ¢/m ³ 8.1233 ¢/m ³ 7.8529 ¢/m ³ | -\$1.86 |
| Delivery Price Adjustment | -1.4619 ¢/m ³ | |
| Monthly Charge | \$21.00 | |
| Total Annual Impact | | |
| | | |
| | | \$15.20 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 210 – Fort Frances

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$2,098.47 for a typical Rate 210 customer in the Fort Frances area using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8335 ¢/m³ to 14.7710 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.7710 ¢/m ³ | -\$2,635.17 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$129.85 |
| Transportation to Union Gas | 3.6363 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.35 |
| Storage | 1.1356 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$2,098.47 |

Important Information About Your Rates
October 2014
Rate 210 – Fort Frances
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$666.55 for a typical Rate 210 customer in the Fort Frances area using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 210 customer in the Fort Frances area using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 3.6363 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.35 |
| Storage | 1.1356 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | \$666.55 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 110 – Northwestern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$2,092.49 for a typical Rate 110 customer in northwestern Ontario using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8271 ¢/m³ to 14.8477 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.8477 ¢/m ³ | -\$2,629.19 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$129.85 |
| Transportation to Union Gas | 3.5873 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.35 |
| Storage | 1.3627 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$2,092.49 |

Important Information About Your Rates
October 2014
Rate 110 – Northwestern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$666.55 for a typical Rate 110 customer in northwestern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 110 customer in northwestern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 3.5873 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.35 |
| Storage | 1.3627 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | \$666.55 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 310 – Northern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$2,084.86 for a typical Rate 310 customer in northern Ontario using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8189 ¢/m³ to 14.9970 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 14.9970 ¢/m ³ | -\$2,621.57 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$129.83 |
| Transportation to Union Gas | 4.7871 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.34 |
| Storage | 2.1512 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$2,084.86 |

Important Information About Your Rates
October 2014
Rate 310 – Northern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$666.54 for a typical Rate 310 customer in northern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 310 customer in northern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 4.7871 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.34 |
| Storage | 2.1512 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.80 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | \$666.54 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate 610 – Eastern Ontario

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the gas commodity, gas price adjustment and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$2,080.15 for a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8138 ¢/m³ to 15.1154 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.1396 ¢/m³ to 1.8734 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Gas Used | 15.1154 ¢/m ³ | -\$2,616.84 |
| Gas Price Adjustment | 1.8734 ¢/m ³ | -\$129.83 |
| Transportation to Union Gas | 5.5049 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.33 |
| Storage | 2.4865 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.81 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$2,080.15 |

Important Information About Your Rates
October 2014
Rate 610 – Eastern Ontario
Energy Marketer Customer

The Ontario Energy Board approved an increase to Union Gas' transportation price adjustment rate, and a decrease to the delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill increase will be \$666.52 for a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7853 ¢/m³ to -0.1371 ¢/m³ to make up the difference between our forecast cost of transporting natural gas to Ontario and actual costs from prior periods.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation to Union Gas * | 5.5049 ¢/m ³ | \$0.00 |
| Transportation Price Adjustment | -0.1371 ¢/m ³ | \$730.33 |
| Storage | 2.4865 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1780 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 7.2431 ¢/m ³ | -\$63.81 |
| Next 9,000 m ³ | 5.9134 ¢/m ³ | |
| Next 20,000 m ³ | 5.1639 ¢/m ³ | |
| Next 70,000 m ³ | 4.6776 ¢/m ³ | |
| All Over 100,000 m ³ | 2.8353 ¢/m ³ | |
| Delivery Price Adjustment | -1.7083 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | \$666.52 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Important Information About Your Rates
October 2014
Rate M1 – Southern Ontario

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas price adjustment, transportation and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$79.50 for a typical Rate M1 customer in southern Ontario using 2,200 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8162 ¢/m³ to 15.1033 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.5597 ¢/m³ to 4.1070 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 0.1914 ¢/m³ to 3.2585 ¢/m³ to reflect the decreased cost of transporting natural gas to Ontario.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,200 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|--------------------------------|--------------------------|--------------------------------|
| Gas Used | 15.1033 ¢/m ³ | -\$61.93 |
| Gas Price Adjustment | 4.1070 ¢/m ³ | -\$12.30 |
| Transportation to Union Gas | 3.2585 ¢/m ³ | -\$4.19 |
| Storage | 0.7491 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | 0.0213 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 3.8252 ¢/m ³ | -\$1.08 |
| Next 150 m ³ | 3.6263 ¢/m ³ | |
| All over 250 m ³ | 3.1298 ¢/m ³ | |
| Delivery Price Adjustment | 0.3193 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$79.50 |

Important Information About Your Rates
October 2014
Rate M1 – Southern Ontario
Energy Marketer Customer

The Ontario Energy Board approved a decrease to Union Gas' delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary charges that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$1.08 for a typical Rate M1 customer in southern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate M1 customer in southern Ontario using 2,200 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|------------------------------|--------------------------|--------------------------------|
| Storage | 0.7491 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | 0.0213 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 100 m ³ | 3.8252 ¢/m ³ | -\$1.08 |
| Next 150 m ³ | 3.6263 ¢/m ³ | |
| All over 250 m ³ | 3.1298 ¢/m ³ | |
| Delivery Price Adjustment | 0.3193 ¢/m ³ | \$0.00 |
| Monthly Charge | \$21.00 | \$0.00 |
| Total Annual Impact | | -\$1.08 |

Important Information About Your Rates
October 2014
Rate M2 – Southern Ontario

The Ontario Energy Board approved a decrease to Union Gas' gas commodity, gas price adjustment, transportation and delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary charges and credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$2,635.92 for a typical Rate M2 customer in southern Ontario using 73,000 m³ of natural gas a year.

Gas Used

The gas commodity rate decreased by 2.8162 ¢/m³ to 15.1033 ¢/m³ based on our forecast of natural gas market prices for the next 12 months.

Gas Price Adjustment

The gas price adjustment rate decreased by 0.5597 ¢/m³ to 4.1070 ¢/m³ to make up the difference between our forecast cost of natural gas and actual costs from prior periods.

Transportation to Union Gas

The transportation to Union Gas rate decreased by 0.1914 ¢/m³ to 3.2585 ¢/m³ to reflect the decreased cost of transporting natural gas to Ontario.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m³ of natural gas a year.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|--------------------------------|--------------------------|--------------------------------|
| Gas Used | 15.1033 ¢/m ³ | -\$2,055.82 |
| Gas Price Adjustment | 4.1070 ¢/m ³ | -\$408.57 |
| Transportation to Union Gas | 3.2585 ¢/m ³ | -\$139.72 |
| Storage | 0.6624 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1379 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 3.6225 ¢/m ³ | -\$31.81 |
| Next 6,000 m ³ | 3.5557 ¢/m ³ | |
| Next 13,000 m ⁴ | 3.3608 ¢/m ³ | |
| All over 20,000 m ³ | 3.1215 ¢/m ³ | |
| Delivery Price Adjustment | -0.4171 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$2,635.92 |

Important Information About Your Rates
October 2014
Rate M2 – Southern Ontario
Energy Marketer Customer

The Ontario Energy Board approved a decrease to Union Gas' delivery rates, as of Oct. 1, 2014. The enclosed bill uses the new rates which incorporate applicable temporary credits that do not affect the annual impacts on the back of this notice.

The total annual bill decrease will be \$31.81 for a typical Rate M2 customer in southern Ontario using 73,000 m³ of natural gas a year and buying gas from an energy marketer.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas to your home or business.

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Oct. 1, 2014. The annual impacts are based on a typical Rate M2 customer in southern Ontario using 73,000 m³ of natural gas a year and buying gas from an energy marketer.

| CHARGES | RATES at Oct. 1, 2014 | ANNUAL increase or decrease |
|--------------------------------|--------------------------|--------------------------------|
| Storage | 0.6624 ¢/m ³ | \$0.00 |
| Storage Price Adjustment | -0.1379 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 3.6225 ¢/m ³ | -\$31.81 |
| Next 6,000 m ³ | 3.5557 ¢/m ³ | |
| Next 13,000 m ⁴ | 3.3608 ¢/m ³ | |
| All over 20,000 m ³ | 3.1215 ¢/m ³ | |
| Delivery Price Adjustment | -0.4171 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$31.81 |