

Castanza, Suzanne

From: Castanza, Suzanne
Sent: February 4, 2014 5:36 PM
To: Thompson, Peter C. P.
Subject: RE: Flight 273 at 7:55 pm

Change fee of \$84.75

You're welcome. See you tomorrow.

From: Thompson, Peter C. P.
Sent: February 4, 2014 5:35 PM
To: Castanza, Suzanne
Subject: Re: Flight 273 at 7:55 pm

*Return flight was changed
from 8:55pm to 7:55pm
as Settlement Conference
ended earlier than
expected.*

Thanks so much.

From: Castanza, Suzanne
Sent: Tuesday, February 04, 2014 05:29 PM
To: Thompson, Peter C. P.
Subject: Flight 273 at 7:55 pm

I just confirmed it. You're on the **7:55 pm - flight # 273 from the Island**. Your original booking confirmation no. is still **U7TJG1**.

There was a fee of \$145 to change it.

From: Thompson, Peter C. P.
Sent: February 4, 2014 5:27 PM
To: Castanza, Suzanne
Subject: Re: I'm on hold with Porter to try to change your flight

Thanks. Make it closer to 8 if you can.

From: Castanza, Suzanne
Sent: Tuesday, February 04, 2014 05:16 PM
To: Thompson, Peter C. P.
Subject: I'm on hold with Porter to try to change your flight

Castanza, Suzanne

From: PorterAirlines@flyporter.com
Sent: February 4, 2014 5:27 PM
To: Thompson, Peter C. P.
Subject: Itinerary - Please do not reply to this email

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porter



Passenger Itinerary

Thank you very much for your business. We have confirmed your reservation in our system. You will not receive a paper ticket. Please review flight information for accuracy and make note of ID requirements and recommended check-in times. You may print this itinerary for your reference.

MR. PETER CHARLES THOMPSON
4 CRESCENT ROAD
OTTAWA, ON K1M0N2
CANADA

**Confirmation
Number:** **U7TJGJ**

Agent Name: WEBANON

Booking Date: 02 Feb 2014

Booked By: PETER THOMPSON

Passenger Information:

Name	VIPorter Number	Flight #/Seat #
Mr. Peter CHARLES THOMPSON	3010006974	242/17C 273/NA

Flight Information:

Date	Flight	Depart	Arrive	Stops
03 Feb 2014	242	Ottawa (YOW) 06:20	Toronto (YTZ) 07:25	
04 Feb 2014	273	Toronto (YTZ) 19:55	Ottawa (YOW) 20:51	

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Fare Summary (CAD):

Base Fare:	\$352.00
Discounts:	\$65.60
Air Traveller Security Charge:	\$14.24
NAV and Surcharges:	\$24.00
Airport Improvement Fee:	\$40.00
Harmonized Sales Tax:	\$47.41 HST

Total Fare Price: \$412.05

1BG: \$0.00

Change and Cancellation: \$75.00

1BG: \$0.00

Harmonized Sales Tax: \$9.75 HST

Total Including Service Charges: NET 439.64 \$496.80

Visa: \$351.48

Visa: HST 57.16 \$145.32

Balance Due: \$ 496.80 \$0.00

GST/HST Number: 841583271

QST Number: 1212573775

Baggage Policy:

TWO items of carry-on baggage are permitted per fare-paying passenger.

- Carry-on baggage is limited to two pieces:
 - 1 standard article not exceeding 55 x 40 x 23 cm (22 x 16 x 10 inches) and weighing less than 9 kg (20 lb)
 - 1 personal article not exceeding 33 x 43 x 16 cm (13 x 17 x 6 inches) and weighing less than 9 kg (20 lb)
- Items that are not permitted in carry-on baggage aboard the aircraft are those that present a potential hazard. They include, but are not limited to, weapons, tools, restraining devices, toy weapons, cutting and puncturing devices (knives, box cutters, scissors, straight razors) ice skates and other hazardous items as defined and regulated by law including explosives, poisons, and other toxic materials.

Flight Details**Departing Flight**

Ottawa (YOW) to Toronto (YTZ)

February 24, 2014 Flight PD 242
Bombardier Q400Depart from Ottawa (YOW) at 6:20 AM
Arrive in Toronto (YTZ) at 7:25 AM**Returning Flight**

Toronto (YTZ) to Ottawa (YOW)

February 25, 2014 Flight PD 271
Bombardier Q400Depart from Toronto (YTZ) at 6:55 PM
Arrive in Ottawa (YOW) at 7:51 PM

Standby Fee
of \$ 150.00
+ 19.50 HST
\$ 169.50

Auto Check-in

No need to check-in; Auto Check-in will do it for you!

Prior to departure, Porter will issue a print friendly version and an electronic version of your boarding pass. It will be attached to the Flight Reminder sent to the email address on file. Before arriving at the airport, please print a paper copy of your boarding pass or verify that you are able to view the electronic version of the boarding pass on your internet enabled mobile device.

Not all reservations are eligible for Auto Check-in; please visit Auto Check-in for further details.

Seat Selection

Firm fare reservations will be charged \$20 CAD/USD plus tax, per flight, per seat, for seat selection. There is no additional charge for Flexible or Freedom fare.

Premium Seats

Firm fare reservations will be charged \$40 CAD/USD plus tax, per flight, per seat, for Premium Seat selection. Flexible and Freedom fares will be charged \$20 CAD/USD plus tax, per flight, per seat. Seat selection fees are non-refundable.

Visit My Bookings to pre-select a seat more than 24 hours before a flight. After you have been Auto Checked-in and a seat has been assigned, visit Web Check-in to change seats.

You can select your seat preferences (aisle or window and the area of the plane) through your VIPorter account. We will attempt to accommodate your preferences when automatically assigning seats.

For operational reasons, Porter reserves the right to change seats at any time.

Return flight originally booked for Feb 26. Porter charged a standby fee of \$ 150.00 stating it was too late to treat this booking as a change fee only. Return flight was changed to Feb 25

Payment

Summary

Details

Base Fare

Charge

\$ 524.00

Air Traveller Security Charge

\$ 14.24

NAV and Surcharges

\$ 24.00

Airport Improvement Fee

\$ 40.00

Harmonized Sales Tax

\$ 78.30

HST

Total Fare Price

\$ 680.54 CAD

Baggage Fee

\$ 0.00

STDBY

\$ 150.00

Harmonized Sales Tax

\$ 19.50

HST

Total

\$ 850.04 CAD

Payment Details

Details

Status

Charge

Credit Card - VI

(Approved)

\$ 680.54

Credit Card - VI

(Approved)

\$ 169.50

Amount Paid

\$ 850.04 CAD

Base Fare & surcharges 602.24

HST 78.30

① Standby fee 150.00

HST 19.50

\$ 850.04

① fee of \$150.00 charged to change return ticket from Feb-26 to Feb-25.

From: PorterAirlines@flyporter.com
Sent: February 23, 2014 2:26 PM
To: Thompson, Peter C. P.
Subject: Itinerary - Please do not reply to this email



Passenger Itinerary

Thank you very much for your business. We have confirmed your reservation in our system. You will not receive a paper ticket. Please review flight information for accuracy and make note of ID requirements and recommended check-in times. You may print this itinerary for your reference.

MR. PETER CHARLES THOMPSON
4 CRESCENT ROAD
OTTAWA, ON K1M0N2
CANADA

Confirmation Number: YDNKHH **Agent Name:** WEBANON
Booking Date: 23 Feb 2014 **Booked By:**

Passenger Information:

Name	VIPorter Number	Flight #/Seat #
Mr. Peter CHARLES THOMPSON	3010006974	242/NA 271/NA

Flight Information:

Date	Flight	Depart	Arrive	Stops
24 Feb 2014	242	Ottawa (YOW) 06:20	Toronto (YTZ) 07:25	
26 Feb 2014	271	Toronto (YTZ) 18:55	Ottawa (YOW) 19:51	

return
flight changed to Feb 25

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Fare Summary (CAD):

Base Fare:	\$524.00
Air Traveller Security Charge:	\$14.24
NAV and Surcharges:	\$24.00
Airport Improvement Fee:	\$40.00
Harmonized Sales Tax:	\$78.30
<hr/>	
Total Fare Price:	\$680.54
1BG:	\$0.00
1BG:	\$0.00
<hr/>	
Total Including Service Charges:	\$680.54
Visa:	\$680.54
<hr/>	
Balance Due:	\$0.00

GST/HST Number: 841583271

QST Number: 1212573775

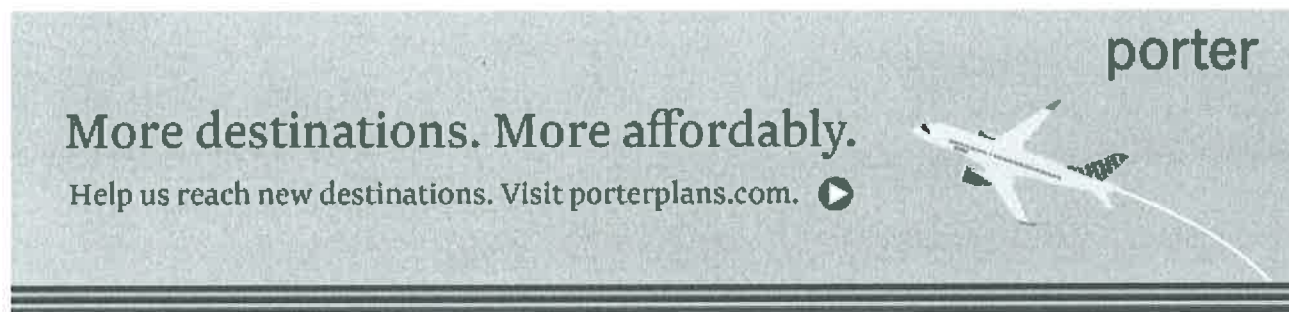
Baggage Policy:

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- All carry-on baggage must fit in the sizing units located both at check-in and the gate areas.
- On board the aircraft, all carry-on baggage must be stowed under the seat or in the overhead compartments.

Castanza, Suzanne

From: PorterAirlines@flyporter.com
Sent: February 26, 2014 6:34 PM
To: Thompson, Peter C. P.
Subject: Itinerary - Please do not reply to this email



Passenger Itinerary

Thank you very much for your business. We have confirmed your reservation in our system. You will not receive a paper ticket. Please review flight information for accuracy and make note of ID requirements and recommended check-in times. You may print this itinerary for your reference.

MR. PETER CHARLES THOMPSON
4 CRESCENT ROAD
OTTAWA, ON K1M0N2
CANADA

Feb 27 flight

Confirmation Number: **I8IMXG**
Booking Date: 26 Feb 2014

Agent Name: WEBANON
Booked By:

change fee of \$56.50

Passenger Information:

Name	VIPorter Number	Flight #/Seat #
Mr. Peter CHARLES THOMPSON	3010006974	242/NA 271/NA

Flight Information:

Date	Flight	Depart	Arrive	Stops
27 Feb 2014	242	Ottawa (YOW) 06:20	Toronto (YTZ) 07:25	
28 Feb 2014	271	Toronto (YTZ) 18:55	Ottawa (YOW) 19:51	

changed to 5:55 PM

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Fare Summary (CAD):

Base Fare:	\$565.00
Air Traveller Security Charge:	\$14.24
NAV and Surcharges:	\$24.00
Airport Improvement Fee:	\$40.00
Harmonized Sales Tax:	\$83.63
<hr/>	
Total Fare Price:	\$726.87
1BG:	\$0.00
1BG:	\$0.00
<hr/>	
Total Including Service Charges:	\$726.87
Visa:	\$726.87
<hr/>	
Balance Due:	\$0.00

GST/HST Number: 841583271

QST Number: 1212573775

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- On board the aircraft, all carry-on baggage must be stowed under the seat or in the overhead compartments.

Flight Details

Departing Flight

Ottawa (YOW) to Toronto (YTZ)

February 27, 2014 Flight PD 242 Depart from Ottawa (YOW) at 6:20 AM
Bombardier Q400 Arrive in Toronto (YTZ) at 7:25 AM

Returning Flight

Toronto (YTZ) to Ottawa (YOW)

February 28, 2014 Flight PD 267 Depart from Toronto (YTZ) at 5:00 PM
Bombardier Q400 Arrive in Ottawa (YOW) at 5:56 PM

Auto Check-in

No need to check-in; Auto Check-in will do it for you!

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You can select your seat preferences (aisle or window and the area of the plane) through your VIPorter account. We will attempt to accommodate your preferences when automatically assigning seats.

For operational reasons, Porter reserves the right to change seats at any time.

Payment

Summary

Details

Base Fare

Charge

\$ 565.00

Air Traveller Security Charge

\$ 14.24

NAV and Surcharges

\$ 24.00

Airport Improvement Fee

\$ 40.00

Harmonized Sales Tax

\$ 83.63 HST

Total Fare Price

\$ 726.87 CAD

Baggage Fee

\$ 0.00

Change and Cancellation

\$ 50.00

Harmonized Sales Tax

\$ 6.50 HST

Total

\$ 783.37 CAD

Payment Details

Details

Status

Charge

Credit Card - VI

(Approved)

\$ 726.87

Credit Card - VI

(Approved)

\$ 56.50

Amount Paid

\$ 783.37 CAD

NET 693.24

HST 90.13

\$ 783.37