



15 October, 2014

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**VIA Canada Post and RESS e-Filing**

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge St.  
Toronto, ON  
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**Re: EB-2014-0116 Toronto Hydro-Electric System Limited ("Toronto Hydro")  
2015 - 2019 Distribution Custom Incentive Rate Setting Application  
The Society of Energy Professionals Interrogatories to Toronto Hydro**

Dear Ms. Walli,

Please find attached the Society of Energy Professionals interrogatories to Toronto Hydro in their 2015 - 2019 Distribution Custom Incentive Rate Setting Application, EB-2014-0116.

Two (2) hard copies of these interrogatories have been sent to your attention.

Sincerely,

Mike Belmore  
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## **INTERROGATORY QUESTIONS**

**EB-2014-0116 Toronto Hydro-Electric System Limited (“Toronto Hydro”)**

**2015 - 2019 Distribution Custom Incentive Rate Setting Application**

**15 October 2014**

## **EB-2014-0116: The Society of Energy Professionals Interrogatory Questions**

### **2B Distribution System Plan**

**2-Society-1)** Ref: Exhibit 2B, Section D, Appendix B “Standards Review Study”.

- a) To minimize maintenance and capital expenditures costs along with spares inventory costs and capture economies of scale in purchases, when did Toronto Hydro initiate adopting standardized designs for equipment such as circuit breakers, feeders, transformers etc?
- c) Please list the current categories of equipment where standardized designs have been agreed upon and implemented, and those for which standardized designs have not yet been agreed upon.
- c) Overall, at what stage is Toronto Hydro currently at in adopting standardized equipment designs?
- d) Overall, at what stage will Toronto Hydro be at the end of 2019 in adopting standardized equipment designs?
- e) For 2011 to 2019, please provide the annual savings to Toronto Hydro for moving to standardized equipment designs, separated between OM&A and capex.

**2-Society-2)** Ref: Exhibit 2B, Section D, Appendix B “Standards Review Study”.

- a) Please explain what is meant by design standards within Toronto Hydro.
- b) Please explain how the Standard Design Practices (SDP) document, Distribution Construction Standards (DCS), the two approval processes for equipment and Job Planning Process are utilized within Toronto Hydro.
- c) Please explain how the documents and processes in b) are applied in work performed by external contractors.

**2-Society-3)** Ref: Exhibit 2B, Section E8.3

With regards to the Operating Centres Consolidation Program (OCCP):

- a) Is there an existing Toronto Hydro back up control centre?
- b) If there is an existing back up control centre, how is it impacted by the OCCP? For example, as the OCCP requires the construction of a new control centre at Commissioners Road, is there a need to modify the existing backup control centre to mirror some of the changes?
- c) If there is no existing backup control centre, is one being built as part of the OCCP?
  - i). If yes, please explain what is being done. For example, are some components from the existing control room being used in the construction.
  - ii) If a backup control room is not being built, please explain why not.

#### **4A Operating Costs: OM&A**

**4-Society-4)** Ref: Exhibit 4A, Tab 4, Schedule 2, OEB Appendix 2-K, “EMPLOYEE COSTS /COMPENSATION TABLE”:

- a) please breakdown all numbers for “Non-Management (union and non-union)” into non-union, CUPE represented, and Society represented.
- b) Please provide the annual Total Compensation per FTE for the categories provided in a) above as well as Management.
- c) For Total Compensation, please provide the subcategories for costs expensed and costs capitalized.
- d) Does this table include any “Temporary” staff? These would be staff who are hired on a short term basis to fill in for staff on leave of absence or to deal with temporary peaks in work etc.
  - i) If it does include temporary staff, please separate them out in the table as per a), b) and c) above.
  - ii) If it does NOT include temporary staff, please include a temporary staff category in the table as per a), b) and c) above.

**4-Society-5)** Ref: Exhibit 4A, Tab 4, Schedule 3

With regards to the staffing levels in Exhibit 4A, Tab 4, Schedule 3, page 2, Figure 1, for 2007 to 2019, please provide a table for 2007 to 2019 which:

- a) Breaks down the annual staffing levels by the following categories: senior management; other non-represented; CUPE represented; and Society represented.
- b) Estimates the annual fte’s utilized via external contractors and any other other contracted external services such as consultants.
- c) Please provide as a separate category total annual temporary staff
- d) Includes the annual fte’s which are capitalized, by the categories in a), b) and c) above.

**4-Society-6)** Ref: Exhibit 4A, Tab 4, “Workforce Staffing and Compensation”

With regards to temporary staff:

- a) Please provide the basis / criteria for hiring temporary staff.
- b) Further to a), if the criteria is viewed to be cost efficiency, please provide the total annual cost savings for 2007 to 2019 and the annual savings per temporary FTE.
- c) What is the average and longest duration that a temporary staffer is employed by Toronto Hydro?
- d) What is the retention strategy for temporary staff?
- e) For 2007 to 2019, please provide the number of temporary staff who are then hired as permanent staff on the Toronto Hydro payroll.
- f) Please provide the estimated annual negative impact on productivity of employing temporary staff for 2007 to 2019. This would include time required to train temporary staff [both temporary staff time and internal staff time required to train them], the “burn in” time as new temps become more skilled in their assigned work, the loss of corporate memory when they leave etc.