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Ms Kristen Walli
Board Secretary
Ontario Energy Board

NOV 10 2014

Tuesday November 4

ONTARIO ENERGY BOARD

Dear Ms Walli,

A notice regarding the application of Hydro One to increase their delivery rates appeared in the Toronto Star on Oct.23 and I was given a copy of the article on Nov.2. I would very much like to receive any relevant information regarding the proceedings relating to Hydro's request. *

I have had several difficulties with Hydro the past few years -meter failures,estimated bills four times higher than reality for almost a year and trouble getting hold of anyone who could help.

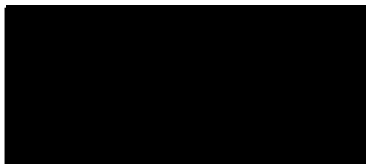
I have a vague recollection of the Premiere saying she intends to "clean up" the blatant discrepancies of the hydro "upper" management salaries and hiring practices.(favouring relatives) Plainly put-bad management and bad practices. Lots of talk but little action except increases for the customers.

I recognize that providing electricity to an ever increasing population throughout the province is a monumental task and we are indeed fortunate to have such a service. But when some hydro workers retire and get buy out packages of over a million dollars and THEN get hired back on a contract basis at enormous hourly rates then fairness is non existent.

Maybe the upper management of Hydro One could do with a few less perks and find a way to work with what they have just like the rest of us.

Sincerely
Lyn Craig

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