



EB-2014-0102

IN THE MATTER OF the *Ontario Energy Board Act*,
1998, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by
Oakville Hydro Distribution Inc. for an order,
approving just and reasonable rates and other
charges for electricity distribution to be effective
January 1, 2015.

BEFORE: Marika Hare
Presiding Member

Allison Duff
Member

FINAL RATE ORDER

December 18, 2014

Oakville Hydro Distribution Inc. (“Oakville Hydro”) filed an application with the Ontario Energy Board (the “Board”) on August 13, 2014 under section 78 of the *Ontario Energy Board Act*, 1998, S.O. 1998, c. 15, (Schedule B), seeking approval for changes to rates that Oakville Hydro charges for electricity distribution to be effective for January 1, 2015.

The Energy Probe Research Foundation (“Energy Probe”) and the Vulnerable Energy Consumers Coalition (“VECC”) applied for and were granted intervenor status and cost eligibility.

In its Decision and Order issued on December 4, 2014, the Board ordered Oakville Hydro to file a draft Rate Order. The draft Rate Order was to include a proposed Tariff of Rates and Charges and all relevant calculations showing the impact of the Decision and Order on Oakville Hydro’s determination of the final rates. Among the calculations,

Oakville Hydro was ordered to apply its Z-factor claim across all rate classes. The Decision and Order also made provision for Board staff and intervenors to comment on the draft Rate Order (including the proposed rates and all calculations) and for Oakville Hydro to file a reply submission. Oakville Hydro filed its draft Rate Order on December 9, 2014.

In its submission on the draft Rate Order, Board staff noted that Oakville Hydro provided a calculation of the Z-factor rate riders which excluded the Embedded rate class. Board staff noted that this was inconsistent with the Board's Decision and Rate Order, but that the Board Decision which included all rate classes in the Z-factor amount recovery was likely an inadvertent error. Board staff submitted that it had no concerns with Oakville Hydro's Z-factor claim calculation and exclusion of its applicability to the Embedded rate class. Board staff also commented on the Tariff of Rates and Charges provided by Oakville Hydro and asked Oakville Hydro to respond to these comments in its reply. Neither of the intervenors filed comments.

Oakville Hydro, in its reply, asked that Board staff update the Rate Generator Model to correct the following errors:

- Rate Rider for Disposition of Incremental Capital Expenditures - effective until April 30, 2015 for the street lighting class should be kW, not kWh.
- The description for Rate Rider for Ice Storm Cost Recovery – effective until December 31, 2015 for the street lighting class has been entered twice.
- In the “SPECIFIC SERVICE CHARGES” section the Late Payment – per month and Late Payment per annum percentage are to four decimal places, it should only be two decimal places. While Board staff understands that this is an error that is generated by the Board's model, the tariff itself can be amended to correctly show the charge to two decimal places.

The Board has reviewed the information provided in support of the draft Rate Order and the proposed Tariff of Rates and Charges. The Board confirms that it intended to exclude the Embedded rate class from its Z-factor findings. The Board is satisfied that the updated Tariff of Rates and Charges accurately reflects the Board's Decision.

THE BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Appendix A of this Order will become final effective January 1, 2015. Oakville Hydro shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.

DATED at Toronto, December 18, 2014

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli
Board Secretary

Appendix A

To Rate Order

Tariff of Rates and Charges

Board File No: EB-2014-0102

DATED: December 18, 2014

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

RESIDENTIAL SERVICE CLASSIFICATION

This class refers to the supply of electrical energy to detached and semi-detached residential buildings as well as farms as defined in the local zoning by-laws. Where the residential dwelling comprises the entire electrical load of a farm, it is defined as a residential service. Where electricity is provided to a combined residential and business (including agricultural usage) and the service does not provide for separate metering, the classification shall be at the discretion of Oakville Hydro and shall be based on such considerations as the estimated predominant consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	14.59
Rate Rider for Recovery of Stranded Meter Assets – effective until April 30, 2019	\$	0.77
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	0.26
Distribution Volumetric Rate	\$/kWh	0.0159
Low Voltage Service Rate	\$/kWh	0.0004
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kWh	(0.0016)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kWh	(0.0005)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kWh	(0.0006)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kWh	0.0003
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0083
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0056

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This class refers to customers who do not qualify as residential customers and whose monthly average peak demand in the preceding twelve months is less than 50kW. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. **Note:** Apartment buildings or multi-unit complexes and subdivisions are treated as General Service (Above 50 kW). Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	35.11
Rate Rider for Recovery of Stranded Meter Assets – effective until April 30, 2019	\$	2.27
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	0.73
Distribution Volumetric Rate	\$/kWh	0.0155
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kWh	(0.0016)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kWh	(0.0007)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kWh	(0.0006)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kWh	0.0003
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0077
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

GENERAL SERVICE 50 to 999 kW SERVICE CLASSIFICATION

This class refers to customers whose monthly average peak demand in the preceding twelve months is in the range of 50 to 999 kW. There are two sub categories within this class, those being non-interval and interval metered accounts. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	119.81
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	7.50
Distribution Volumetric Rate	\$/kW	4.6853
Low Voltage Service Rate	\$/kW	0.1313
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kW	(0.5833)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kW	(0.5227)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kW	(0.2105)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kW	0.1138
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kW	0.0682
Retail Transmission Rate – Network Service Rate	\$/kW	2.8985
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9223
Retail Transmission Rate – Network Service Rate – Interval metered	\$/kW	2.9922
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.9845

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

GENERAL SERVICE 1,000 kW AND GREATER SERVICE CLASSIFICATION

This class refers to customers whose monthly average peak demand in the preceding twelve months is equal to or greater than 1,000 kW. These accounts will all be interval metered accounts. For new customers without prior billing history, the peak demand will be based on 90% of the proposed capacity or installed transformation. Further servicing details are available in the distributor's Conditions of Service.

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	3,438.93
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	76.81
Distribution Volumetric Rate	\$/kW	2.7193
Low Voltage Service Rate	\$/kW	0.1313
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kW	(0.7144)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kW	(0.7342)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kW	(0.2579)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kW	0.1393
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kW	0.0836
Retail Transmission Rate – Network Service Rate – Interval metered	\$/kW	2.9922
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	1.9845

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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EB-2014-0102

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, pedestrian X-Walk signals/beacons, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	9.94
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	0.13
Distribution Volumetric Rate	\$/kWh	0.0093
Low Voltage Service Rate	\$/kWh	0.0003
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kWh	(0.0016)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kWh	(0.0007)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kWh	(0.0006)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kWh	0.0003
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0077
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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EB-2014-0102

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	2.72
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	0.10
Distribution Volumetric Rate	\$/kW	46.1003
Low Voltage Service Rate	\$/kW	0.0255
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kW	(1.0448)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kW	(0.2055)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kW	0.1110
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kW	0.0666
Retail Transmission Rate – Network Service Rate	\$/kW	0.5810
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	0.3853

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

STREET LIGHTING SERVICE CLASSIFICATION

All services supplied to street lighting equipment owned by or operated for the Municipality, the Region or the Province of Ontario shall be classified as Street Lighting Service. Street Lighting plant, facilities, or equipment owned by the customer are subject to the Electrical Safety Authority (ESA) requirements and Oakville Hydro specifications. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	3.73
Rate Rider for Recovery of Ice Storm Damage Costs – effective until December 31, 2015	\$	0.08
Distribution Volumetric Rate	\$/kW	22.8996
Low Voltage Service Rate	\$/kW	0.1061
Rate Rider for Disposition of Global Adjustment Account (2014) – effective until April 30, 2015		
Applicable only for Non-RPP Customers	\$/kW	(0.5679)
Rate Rider for Disposition of Deferral/Variance Accounts (2014) – effective until April 30, 2015	\$/kW	(0.5864)
Rate Rider for Disposition of Account 1576 – effective until April 30, 2015	\$/kW	(0.2050)
Rate Rider for Recovery of CGAAP CWIP Differential – effective until April 30, 2015	\$/kW	0.1108
Rate Rider for Recovery of Incremental Capital Expenditures – effective until April 30, 2015	\$/kW	0.0664
Retail Transmission Rate – Network Service Rate	\$/kW	2.4180
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6037

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.
TARIFF OF RATES AND CHARGES
Effective and Implementation Date January 1, 2015

**This schedule supersedes and replaces all previously
 approved schedules of Rates, Charges and Loss Factors**

EB-2014-0102

microFIT GENERATOR SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5.40
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Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

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EB-2014-0102

EMBEDDED DISTRIBUTOR SERVICE CLASSIFICATION

This classification applies to an electricity distributor licensed by the Board, that is provided electricity by means of this distributor's facilities. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

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MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5,130.45
Distribution Volumetric Rate	\$/kW	2.8022
Low Voltage Service Rate	\$/kW	0.1313
Retail Transmission Rate – Network Service Rate	\$/kW	2.9922
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.9845

MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.50)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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The application of these charges shall be in accordance with the Licence of the Distributor and any Codes, Guidelines or Orders of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

Customer Administration

Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Easement letter	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late Payment - per month	%	1.50
Late Payment - per annum	%	19.56
Collection of account charge – no disconnection	\$	30.00
Disconnect/Reconnect at meter – during regular hours	\$	65.00
Disconnect/Reconnect at meter – after regular hours	\$	185.00
Disconnect/Reconnect at pole – during regular hours	\$	185.00
Disconnect/Reconnect at pole – after regular hours	\$	415.00

Other

Special meter reads	\$	30.00
Service Call (after first service call in a 12-month period) – during regular hours	\$	30.00
Service Call (after first service call in a 12-month period) – after regular hours	\$	165.00
Temporary service – install & remove – overhead – no transformer	\$	500.00
Temporary service – install & remove – underground – no transformer	\$	300.00
Specific Charge for Access to the Power Poles (\$/pole/year)	\$	22.35

Oakville Hydro Electricity Distribution Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date January 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0102

RETAIL SERVICE CHARGES (if applicable)

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0376
Total Loss Factor – Secondary Metered Customer > 5,000 kW	1.0145
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0272
Total Loss Factor – Primary Metered Customer > 5,000 kW	1.0045