

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF UNION GAS LIMITED

## Union Gas Limited has applied for approval to dispose of certain account balances related to its 2013 Demand Side Management programs

**Learn more. Have your say.**

Union Gas Limited ("Union") has applied to the Ontario Energy Board for approval to dispose of amounts recorded in certain deferral and variance accounts related to its 2013 Demand Side Management programs which it says will have the following impact on a residential customer's total bill: :

- For Union's Southern Operations area approximately \$3.10 for the year.
- For Union's Northern and Eastern Operations area approximately \$0.33 for the year.

**Other customers, including businesses, may also be affected.**

### THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider Union's request. We will question the company on its case. We will also hear arguments from individuals and from groups that represent Union's customers. At the end of this hearing, the OEB will decide whether to approve all or any part of the request.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

### BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Union's application on the OEB's website now.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

### LEARN MORE

Our file number for this case is **EB-2014-0273**. To learn more about how to participate in this hearing, including how to file a letter with your comments or how to become an intervenor, go to: [www.ontarioenergyboard.ca/participate](http://www.ontarioenergyboard.ca/participate). From that OEB web page you can also enter the file number **EB-2014-0273** to see all the documents related to this case. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

### ORAL VS. WRITTEN HEARING

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** to explain why.

### PRIVACY

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

