

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS DISTRIBUTION INC.

**Enbridge Gas Distribution Inc. has applied to
raise its natural gas rates effective January 1, 2015
Learn more. Have your say.**

Enbridge Gas Distribution Inc. has applied to the Ontario Energy Board to increase its natural gas rates effective January 1, 2015. Under the proposal, an average residential customer of Enbridge Gas would see an increase of \$11 to the annual bill. Other customers, including businesses, may also be affected.

The requested rate increase is based on the rate update framework approved by the Board for the period 2014 to 2018. The rate change is tied to updated costs for 2015 which include measures to promote efficiency.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge's request. We will question the company on its case for a rate change. We will also hear arguments from individuals and from groups that represent Enbridge Gas customers. At the end of this hearing, the OEB will decide what, if any, rate changes will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process. You can:

- review Enbridge Gas Distribution Inc.'s application on the OEB's website now.
- file a letter with your comments, which will be considered during the hearing.
- become an active participant (called an intervenor). Apply by **December 30, 2014** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- at the end of the process, review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is EB-2014-0276. To learn more about this hearing, find instructions on how to file letters, become an intervenor, or to access any document related to this case, please enter that file number at the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, S.O. 1998 c.15 (Schedule B).



Ontario Energy Board
Commission de l'énergie de l'Ontario