

**Ontario Energy
Board**

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**Commission de l'énergie
de l'Ontario**

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BY Automated E-Mail

December 1, 2014

Paul Kerr
General Manager, Market Affairs
Shell Energy North America (Canada) Inc.
90 Sheppard Ave E.
Suite 600
Toronto ON M2N 6Y2

Dear Mr. Kerr:

Re: Electricity Retailer Licence Renewal
Shell Energy North America (Canada) Inc. - ER-2010-0031

Your Electricity Retailer Licence ER-2010-0031 is due to expire on May 4, 2015.

If Shell Energy North America (Canada) Inc. wishes to continue to participate in the Ontario Electricity market, you are invited to file an application to renew Shell Energy North America (Canada) Inc.'s Electricity Retailer Licence. As you are aware, Shell Energy North America (Canada) Inc. is not permitted to carry out activities described in section 57 of the Ontario Energy Board Act, 1998 (the "Act") without a licence.

The standard time required to issue a licence is 90 days from receipt of a complete application. To assist the Board to renew Shell Energy North America (Canada) Inc.'s licence in a timely manner prior to the expiry date, you are required to submit your application to the Board within 30 days of this e-mail. A licence application form is available on our website at the following address:

<http://www.ontarioenergyboard.ca/OEB/Industry/Licences/Apply+for+a+Licence>

On receipt of the application, the Board will proceed to review the application for renewal in accordance with Part V of the Act. If we do not receive the application by the required date, the Board will be prepared to remove the name from the licensee records once the current licence is expired.

If you have any questions regarding this process, you may contact George Dimitropoulos, Project Advisor, at 416 544 5152 or by e-mail at George.Dimitropoulos@ontarioenergyboard.ca.

Yours truly,

Original signed by

John Pickernell
Assistant Board Secretary