



Shell Energy North America (Canada) Inc.  
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Phone 416-227-7300  
Fax 877-382-9869

**via email and courier**

January 14, 2015

Board Secretary  
Ontario Energy Board  
2300 Yonge Street, Suite 2700  
Toronto, ON M4P 1E4

**Re: EB-2014-0383**  
**Application for Electricity Retailer Licence Renewal**  
**Letter of Direction Response: Shell Energy North America (Canada) Inc.**

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Shell Energy North America (Canada) Inc. (“Shell Energy”) provides this response to the Letter of Direction issued yesterday by the Ontario Energy Board. Shell Energy does not have a dedicated website, or one that would be suitable for posting of the Application Notices. This remains the same as submitted to, and accepted by, the Board most recently under EB-2013-0390.

While affiliates of Shell Energy - Shell Canada Limited and Royal Dutch Shell plc - have large corporate websites that contain some generic information about additional lines of business, they are focused on oil and gas exploration and development, lubricants, and gasoline and so are not a place that the public or electricity consumers would utilize or look for a posting such as the Notices of Application and Written Hearing.

Materials are available for public review at our office location, but they cannot be posted to a website, as we do not have one, and thus is not available as provided for in the Letter of Direction.

Sincerely,

*original signed*

Paul Kerr  
General Manager, Market Affairs  
Shell Energy North America (Canada) Inc.