Ontario Energy Board

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BY E-MAIL AND WEB POSTING

June 3, 2008

To: All Licensed Electricity Distributors

Canadian Manufacturers & Exporters

Re: Canadian Manufacturers & Exporters

Request for Cost Eligibility

Electricity Distributors: Customer Service, Rate Classification and

Non-payment Risk

Board File No.: EB-2007-0722

On March 6 2008, the Ontario Energy Board (the "Board") released for comment a staff Discussion Paper addressing the following issues associated with the provision of service by electricity distributors: customer service, customer rate classification, and the management of customer non-payment risk.

As indicated in the Board's letter of September 6, 2007 initiating this consultation, eligible participants will be eligible for cost awards in relation to their participation in this consultation process and costs awarded will be recovered from all licensed electricity distributors.

On May 7, 2008, the Board received a request from Canadian Manufacturers & Exporters ("CME") for cost eligibility in relation to future stages of this consultation process. A copy of that letter is posted on the project web page on the Board's website at www.oeb.gov.on.ca.

Any licensed distributor that wishes to object to CME's request for cost eligibility must file a letter to that effect with the Board by **June 10, 2008**, in accordance with the filing instructions set out in the Board's letter of March 6, 2008.

Yours truly,

Original signed by

Kirsten Walli Board Secretary