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February 24, 2015

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Ms. Walli,

RE: EB-2014-0273 - Submissions of London Property Management Association on Confidential Information

Union Gas ("Union") has requested that verification reports provided in Exhibit B, Tab 1, Appendix L, M, O and P be maintained in confidence pursuant to the Ontario Energy Board's ("Board") *Practice Direction on Confidential Filings* (Practice Direction). Union indicated that the customer names and sensitive commercial information had been redacted from those reports.

In Procedural Order No. 1 dated February 11, 2015, the Board directed Union to provide confidential versions of the evidence to counsel and consultants for intervenors once they signed the Declaration and Undertaking form from the Practice Direction and provided a process for the filing of written submissions on whether the information which currently redacted should remain confidential or be made public. This the submission of the London Property Management Association ("LPMA") with regard to the request for confidentiality made by Union.

On behalf of LPMA, I have reviewed the redacted and un-redacted versions of the material found in Appendix L, M, O and P of Exhibit B, Tab 1 and believe that most of the information that has been redacted is directly related to the customer names, customer addresses, or other customer specific information that could be used to identify the customer. This information could be used by competitors if the information was made public. As such, LPMA submits that the information should not be made public and should remain confidential, subject to the comments below.

LPMA notes that in both Appendix L and Appendix M, the addresses of the buildings reviewed have been redacted. LPMA supports this redaction for the reasons noted above, with the exception of the town or city component of the address. Identifying only the town or city cannot result in the identification of any building, or customer, that took part in the audit. As such, LPMA submits that there is no reason to keep the towns and cities confidential.

Yours very truly,

Randy Aiken

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c.c. Vanessa Innis (Union Gas)