

EB-2014-0058

IN THE MATTER OF the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Brant County Power Inc. for an order approving just and reasonable rates and other charges for electricity distribution to be effective May 1, 2015.

By Delegation, Before: Lynne Anderson

DECISION and RATE ORDER

March 19, 2015

Brant County Power Inc. ("Brant County Power") filed an application with the Ontario Energy Board (the "Board") on November 4, 2014 under section 78 of the *Ontario Energy Board Act*, seeking approval for changes to the rates that Brant County Power charges for electricity distribution, effective May 1, 2015 (the "Application").

Brant County Power last appeared before the Board with a cost of service application for the 2011 rate year in the EB-2010-0125 proceeding. To adjust its 2015 rates, Brant County Power selected the Annual Incentive Rate-setting ("Annual IR") Index option, which provides for a mechanistic and formulaic adjustment to distribution rates and charges. While Brant County Power filed its application under this option, the application was only for the purpose of items that are part of a pass-through of third party costs to customers, mostly related to the cost of power.

While the entire record in this proceeding has been considered by me, this decision will make reference only to such information as is necessary to provide context to my conclusions. The following issues are addressed in this Decision and Rate Order:

- Price Cap Index Adjustment;
- Rural or Remote Electricity Rate Protection Charge;
- Shared Tax Savings Adjustments;
- Retail Transmission Service Rates; and
- Review and Disposition of Group 1 Deferral and Variance Account Balances.

Price Cap Index Adjustment

Under the Annual IR Index option¹ Brant County Power would be eligible to increase its distribution rates by an inflation factor less the sum of a productivity and a stretch factor. Brant Count Power did not apply for this adjustment due to a purchase agreement with Cambridge and North Dumfries Hydro.

Rural or Remote Electricity Rate Protection Charge

The Board has determined that the Rural or Remote Electricity Rate Protection ("RRRP") benefit and charge for 2015 shall remain \$0.0013 per kWh². The Tariff of Rates and Charges flowing from this Decision and Rate Order reflects this RRRP charge.

Shared Tax Savings Adjustments

The Board has determined that a 50/50 sharing of the impact of legislated tax changes between shareholders and ratepayers is appropriate and that the tax reduction will be allocated to customer rate classes on the basis of the Board-approved distribution revenue from an applicant's last cost of service proceeding³.

The Application identified a total tax savings of \$14,731 resulting in a shared amount of \$7,365 to be refunded to rate payers.

Brant County Power proposed the recording of this amount in variance Account 1595 for disposition in a future application, given that the associated rate riders are negligible.

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¹ Report of the Board: Renewed Regulatory Framework for Electricity Distributors: A Performance-Based Approach (October 18, 2012); and Filing Requirements for Electricity Distribution Rate Applications (July 25, 2014)

² Decision with Reasons and Rate Order, EB-2014-0347

Supplemental Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors (September 17, 2008)

I agree with Brant County Power's request. Accordingly, I direct Brant County Power to record the tax sharing refund of \$7,365 in variance Account 1595 by June 30, 2015 for disposition at a future date.

Retail Transmission Service Rates

Electricity distributors are charged for transmission costs at the wholesale level and then pass on these charges to their distribution customers through their Retail Transmission Service Rates ("RTSRs"). Variance accounts 1584 and 1586 are used to capture differences in the rate that a distributor pays for wholesale transmission service relative to the retail rate that the distributor is authorized to charge when billing its customers.

The Board has issued guidelines⁴ which outline the information that the Board requires electricity distributors to file in order to adjust their RTSRs for 2015. The RTSR guideline requires electricity distributors to adjust their RTSRs based on a comparison of historical transmission costs adjusted for the new Uniform Transmission Rates ("UTR") and the revenues generated under existing RTSRs. Similarly, partially embedded distributors, such as Brant County Power must adjust their RTSRs to reflect any changes to the applicable RTSRs of their host distributors, which in this case are Hydro One Networks Inc. and Brantford Power Inc.

The Board has adjusted the UTRs effective January 1, 2015⁵, as shown in the following table:

2015 Uniform Transmission Rates

Network Service Rate	\$3.78 per kW
Connection Service Rates	
Line Connection Service Rate	\$0.86 per kW
Transformation Connection Service Rate	\$2.00 per kW

The Board has not yet established Hydro One's sub-transmission class rates for 2015, including the retail transmission service rates for this class. I will therefore approve the RTSRs as adjusted in this Application so that they reflect those which currently apply to

⁴ Guideline G-2008-0001 - Electricity Distribution Retail Transmission Service Rates, revision 4.0 (June 28, 2012)

⁵ 2015 Uniform Electricity Transmission Rate Order, EB-2014-0357

this class, as shown in the following table. The differences arising from the new 2015 rates, once approved, will be captured in Accounts 1584 and 1586 for future disposition.

2014 HONI Sub-Transmission RTSRs

Network Service Rate	\$3.23 per kW
Connection Service Rates	
Line Connection Service Rate	\$0.65 per kW
Transformation Connection Service Rate	\$1.62 per kW

The Board also approved new rates for Brantford Power Inc. RTSRs, as shown in the table below.

2015 Brantford Power Inc. Sub-Transmission RTSRs

Network Service Rate	\$2.67 per kW
Connection Service Rates	
Line and Transformation Connection Service Rate	\$1.73 per kW

I conclude that these 2015 UTRs and 2014 Sub-Transmission class RTSRs are to be incorporated into the filing module to adjust the RTSRs that Brant County Power will charge its customers accordingly.

Review and Disposition of Group 1 Deferral and Variance Account Balances

The Board's policy on deferral and variance accounts⁶ provides that, during the IRM plan term, the distributor's Group 1 account balances will be reviewed and disposed if the preset disposition threshold of \$0.001 per kWh, whether in the form of a debit or credit, is exceeded. The onus is on the distributor to justify why any account balance in excess of the threshold should not be disposed. If the balances are below this threshold, the distributor may propose to dispose of balances.

Brant County Power's 2013 actual year-end total balance for Group 1 accounts including interest projected to April 30, 2015 is a credit of \$832,513. This amount

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⁶ Report of the Board on Electricity Distributors' Deferral and Variance Account Review Initiative (July 31, 2009)

results in a total credit claim of \$0.0029 per kWh, which exceeds the preset disposition threshold. The balance of the Group 1 accounts excluding the 1589 – Global Adjustment Account is a credit of \$1,885,542. The balance of the 1589 – Global Adjustment Account is a debit of \$1,053,029. Brant County Power proposes to dispose of the total \$832,513 credit amount over a one-year period.

The balances proposed for disposition in the continuity schedule are generally the same as was reported in the *Reporting and Record-Keeping Requirements* with some exceptions that were explained. There were differences that relate to unbilled calculations that were not posted prior to submission of the December 31, 2013 *Reporting and Record-Keeping Requirements.* I am satisfied with that explanation and I approve the disposition of a credit balance of \$832,513 as of December 31, 2013, including interest as of April 30, 2015 for Group 1 accounts. These balances are to be disposed over a one-year period from May 1, 2015 to April 30, 2016.

The table below identifies the principal and interest amounts which the Board approves for disposition.

Group 1 Deferral and Variance Account Balances

Account Name	Account Number	Principal Balance (\$) A	Interest Balance (\$) B	Total Claim (\$) C = A + B
LV Variance Account	1550	(\$427,425)	(\$18,564)	(\$445,989)
Smart Meter Entity Variance Charge	1551	\$17,279	\$497	\$17,775
RSVA - Wholesale Market Service Charge	1580	(\$251,379)	(\$16,526)	(\$267,905)
RSVA - Retail Transmission Network Charge	1584	\$50,862	\$383	\$51,245
RSVA - Retail Transmission Connection Charge	1586	(\$261,463)	(\$11,758)	(\$273,221)
RSVA - Power	1588	(\$753,446)	(\$18,960)	(\$772,407)
RSVA - Global Adjustment	1589	\$1,013,5223	\$39,506	\$1,053,029
Recovery of Regulatory Asset Balances	1590	\$0.00	\$0.00	\$0.00
Disposition and Recovery of Regulatory Balances (2012)	1595	(\$144,861)	(\$50,180)	(\$195,040)
Total Group 1 Excluding Global Adjustment – Account 1589		(\$1,770,434)	(\$115,108)	(\$1,885,542)
Total Group 1		(\$756,910)	(\$75,603)	(\$832,513)

The balance of each Group 1 account approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*, effective January 1, 2012. The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Brant County Power should ensure these adjustments are included in the reporting period ending June 30, 2015 (Quarter 2).

Rate Model

With this Decision and Rate Order are a rate model, applicable supporting models and a Tariff of Rates and Charges (Appendix A). Entries in the rate model were reviewed to ensure that they were in accordance with the 2014 Board-approved Tariff of Rates and Charges. The rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

The Tariff of Rates and Charges set out in Appendix A of this Decision and Rate
Order is approved effective May 1, 2015 for electricity consumed or estimated to
have been consumed on and after such date. Brant County Power shall notify its
customers of the rate changes no later than the delivery of the first bill reflecting the
new rates.

DATED at Toronto, March 19, 2015 **ONTARIO ENERGY BOARD**

Original Signed By

Kirsten Walli Board Secretary

Appendix A

To Decision and Rate Order

Tariff of Rates and Charges

Board File No: EB-2014-0058

DATED: March 19, 2015

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market prices, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	11.22
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - in effect until the effective date of		
the next cost of service-based rate order	\$	1.75
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0211
Low Voltage Service Rate	\$/kWh	0.0024
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0070)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kWh	0.0061
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0048
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0019
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	17.36
Rate Rider for Recovery of Smart Meter Incremental Revenue Requirement - in effect until the effective date of		
the next cost of service-based rate order	\$	4.33
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0180
Low Voltage Service Rate	\$/kWh	0.0024
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0071)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kWh	0.0061
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0044
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Note that for the application of the Retail Transmission Rate - Network Service Rate and the Retail Transmission Rate - Line and Transformation Connection Service Rate the following sub-classifications apply:

- General Service 50 to 1,000 non-interval metered
- General Service 50 to 1,000 interval metered
- General Service > 1,000 to 5,000 kW interval metered

Further servicing details are available in the distributor's Conditions of Service

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	96.98
Distribution Volumetric Rate	\$/kW	3.9297
Low Voltage Service Rate	\$/kW	1.1222
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(2.8653)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kW	2.7911
Retail Transmission Rate - Network Service Rate	\$/kW	1.7470
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.6879
Retail Transmission Rate - Network Service Rate - Interval Metered < 1,000 kW	\$/kW	1.8532
Retail Transmission Rate - Line and Transformation Connection Service Rate		
- Interval Metered < 1,000 kW	\$/kW	0.7602
Retail Transmission Rate - Network Service Rate - Interval Metered > 1,000 kW	\$/kW	1.8553
Retail Transmission Rate - Line and Transformation Connection Service Rate		
- Interval Metered > 1,000 kW	\$/kW	0.7541
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose aveage monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and teh customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge (per connection)	\$	2.04
Distribution Volumetric Rate	\$/kWh	0.0233
Low Voltage Service Rate	\$/kWh	0.0024
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0071)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kWh	0.0061
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0044
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0017
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

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EB-2014-0058

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification applies to safety/security lighting with a Residential, General Service or Large Use customer. This is typically exterior lighting, and unmetered. Consumption is estimated based on the equiment rating and estimated hours of use. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per connection)	\$	2.04
Distribution Volumetric Rate	\$/kW	30.5028
Low Voltage Service Rate	\$/kW	0.7192
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(2.4009)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kW	1.9976
Retail Transmission Rate - Network Service Rate	\$/kW	1.2878
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5558
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times that required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST

Service Charge (per connection)	\$	1.53
Distribution Volumetric Rate	\$/kW	44.8917
Low Voltage Service Rate	\$/kW	0.8406
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(2.1744)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non RPP Customers	\$/kW	2.1719
Retail Transmission Rate - Network Service Rate	\$/kW	1.3177
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5317
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contraced under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Service Charge	\$	5.40
ALLOWANCES		
Transformer Allowance for Ownership - per kW of billing demand/month Primary Metering Allowance for transformer losses – applied to measured demand and energy	\$/kW %	(0.60) (1.00)

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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\$	15.00
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% % \$	1.50 19.56 30.00
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Φ	415.00
\$	30.00
\$	165.00
\$	500.00
	300.00
	1,000.00
	500.00
\$	22.35
	\$

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0058

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0495
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0390