Commission de l'énergie de l'Ontario



EB-2014-0114

IN THE MATTER OF the *Ontario Energy Board Act,* 1998, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF an application by Thunder Bay Hydro Electricity Distribution Inc. for an order approving just and reasonable rates and other charges for electricity distribution to be effective May 1, 2015.

BEFORE: Marika Hare

Presiding Member

Allison Duff Member

DECISION and RATE ORDER March 19, 2015

Thunder Bay Hydro Electricity Distribution Inc. ("Thunder Bay Hydro") filed an application with the Ontario Energy Board (the "Board") on October 21, 2014 under section 78 of the *Ontario Energy Board Act*, seeking approval for changes to the rates that Thunder Bay Hydro charges for electricity distribution, effective May 1, 2015 (the "Application").

Thunder Bay Hydro last appeared before the Board with a cost of service application for the 2013 rate year in the EB-2012-0167 proceeding. To adjust its 2015 rates, Thunder Bay Hydro selected the Price Cap Incentive Rate-setting option (the "Price Cap IR") which provides for a mechanistic and formulaic adjustment to distribution rates and charges in the period between cost of service proceedings. The Application met the

Board's filing requirements¹ for filings by rate-regulated electricity distributors ("distributors") applying for annual rate adjustments under Price Cap IR.

On February 19, 2015 and March 16, 2015, Thunder Bay Hydro filed additional evidence with the Board. The nature of the new evidence (described in detail below), was such that it constituted a material change to the application, as originally filed.

While the entire record in this proceeding has been considered by the Board, this decision will make reference only to such evidence as is necessary to provide context to the Board's findings. The following issues are addressed in this Decision and Rate Order:

- Price Cap Index Adjustment;
- Rural or Remote Electricity Rate Protection Charge;
- Retail Transmission Service Rates;
- Review and Disposition of Group 1 Deferral and Variance Account Balances; and
- Disposition of Deferral and Variance Accounts for Class A customers and Wholesale Market Participants.

Price Cap Index Adjustment

The Price Cap IR option is a streamlined regulatory process designed to provide distributors with sufficient revenue to cover cost increases due to inflation while providing an incentive structure to drive productivity improvements.

Under the Price Cap IR methodology², distribution rates are adjusted by an inflation factor, less the sum of a productivity factor and a stretch factor. Based on its established method³, the Board has set the inflation factor for 2015 rates at 1.6% and the productivity factor at zero percent. Based on the analysis of the Board's consultant, PEG, the stretch factor is assigned based on a distributor's cost evaluation ranking, and ranges from 0.0% to 0.6%. This stretch factor ranking is indicative of a distributor's cost performance relative to other distributors in Ontario. What this means is that a

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¹ Report of the Board: Renewed Regulatory Framework for Electricity Distributors: A Performance-Based Approach (October 18, 2012); and Filing Requirements for Electricity Distribution Rate Applications (July 25, 2014)

² Report on Rate Setting Parameters and Benchmarking under the Renewed Regulatory Framework for Ontario's Electricity Distributors (December 4, 2013)

³ As outlined in the Report cited at footnote 2 above.

distributor considered to be the most efficient, based on the cost evaluation ranking, would be assigned the lowest stretch factor of 0.0%. In this case, the Board assigned Thunder Bay Hydro a stretch factor of 0.3% based on the updated benchmarking study for use for rates effective in 2015.

As a result, the net price cap index adjustment for Thunder Bay Hydro is 1.30% (i.e. 1.6 % - (0% + 0.3%)). The price cap index adjustment applies to distribution rates (fixed and variable charges) uniformly across all customer classes. The price cap index adjustment does not apply to the components of delivery rates set out in the list below:

- Rate Riders;
- Rate Adders;
- Low Voltage Service Charges;
- Retail Transmission Service Rates;
- Wholesale Market Service Rate:
- Rural or Remote Electricity Rate Protection Charge;
- Standard Supply Service Administrative Charge;
- Transformation and Primary Metering Allowances;
- Loss Factors:
- Specific Service Charges;
- MicroFit Charge; and
- Retail Service Charges.

Rural or Remote Electricity Rate Protection Charge

The Board has determined that the Rural or Remote Electricity Rate Protection ("RRRP") benefit and charge for 2015 shall remain \$0.0013 per kWh⁴. The draft Tariff of Rates and Charges flowing from this Decision and Rate Order reflects this RRRP charge.

Retail Transmission Service Rates

Electricity distributors are charged for transmission costs at the wholesale level and then pass on these charges to their distribution customers through their Retail

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⁴ Decision with Reasons and Rate Order, EB-2014-0347

Transmission Service Rates ("RTSRs"). Variance accounts 1584 and 1586 are used to capture differences in the rate that a distributor pays for wholesale transmission service relative to the retail rate that the distributor is authorized to charge when billing its customers.

The Board has issued guidelines⁵ which outline the information that the Board requires electricity distributors to file in order to adjust their RTSRs for 2015. The RTSR guideline requires electricity distributors to adjust their RTSRs based on a comparison of historical transmission costs adjusted for the new Uniform Transmission Rates ("UTR") and the revenues generated under existing RTSRs.

The Board has adjusted the UTRs effective January 1, 2015⁶, as shown in the following table:

2015 Uniform Transmission Rates

Network Service Rate	\$3.78 per kW
Connection Service Rates	
Line Connection Service Rate	\$0.86 per kW
Transformation Connection Service Rate	\$2.00 per kW

The Board finds that these 2015 UTRs are to be incorporated into the filing module to adjust the RTSRs that Thunder Bay Hydro will charge its customers accordingly.

Review and Disposition of Group 1 Deferral and Variance Account Balances

The Board's policy on deferral and variance accounts⁷ provides that, during the IRM plan term, the distributor's Group 1 account balances will be reviewed and disposed if the preset disposition threshold of \$0.001 per kWh, whether in the form of a debit or credit, is exceeded. The onus is on the distributor to justify why any account balance in excess of the threshold should not be disposed. If the balances are below this threshold, the distributor may propose to dispose of balances.

In its initial Application filed, Thunder Bay Hydro's 2013 actual year-end total balance for Group 1 accounts including interest projected to April 30, 2015 was a debit of \$155,471.

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⁵ Guideline G-2008-0001 - Electricity Distribution Retail Transmission Service Rates, revision 4.0 (June 28, 2012)

⁶ 2015 Uniform Electricity Transmission Rate Order, EB-2014-0357

⁷ Report of the Board on Electricity Distributors' Deferral and Variance Account Review Initiative (July 31, 2009)

This amount results in a total debit claim of \$0.0002 per kWh, which does not exceed the preset disposition threshold. Thunder Bay Hydro confirmed that it proposed to dispose of this debit amount, despite it not exceeding the threshold, over a one-year period.

Thunder Bay Hydro also requested that the disposition of its 2012 Group 1 Deferral and Variance Account balances be declared final. These balances were previously approved on an interim basis in Thunder Bay Hydro's 2014 rates proceeding EB-2013-0172.

During the course of the proceeding, Thunder Bay Hydro identified an error in its deferral and variance account balances and initiated an internal review.

On February 19, 2015, Thunder Bay Hydro filed additional evidence to notify the Board that in late 2014, Thunder Bay Hydro became concerned that errors had been made in its submission to the IESO for payments pertaining to the Regulated Price Plan ("RPP") settlement between January 1, 2005 and December 31, 2013. The review undertaken by Thunder Bay Hydro determined that the utility understated the Global Adjustment (GA) charge for RPP customers during this period and overstated its GA charge for Non-RPP customers. The error was mainly the result of the embedded generation kWhs being excluded from the total consumption used in the calculation of the GA. Thunder Bay Hydro requested the IESO to quantify the shortfall for the GA charge for RPP consumption.

In carrying out its review, Thunder Bay Hydro acknowledged that there were additional unintentional errors. The table below depicts all errors found by Thunder Bay Hydro.

Table 1

Type of Error	Amount (\$)	Notes
IESO Adjustment	(3,150,490)	For the understatement to non-RPP customers.
Request		
IESO and OEB Filing	(279,101)	Discrepancies due to subsequent updates to
Discrepancies		supporting documents which were not reflected in the
		Reporting and Record-keeping filings. This resulted in
		understated cost of power and overstated GA.
Long Term Load	75,317	LTLT charges incorrectly allocated to Account 1588.
Transfer (LTLT)		
Charges		
Class A Customer	326,118	Billing correction relating to 2013.
Billing Correction		
GA Published Rate	90,380	Differences between the calculated and published per
Variance		kWh GA rate.
Total	(2,937,776)	-

On March 16, 2015, Thunder Bay Hydro provided further updates noting that the IESO has completed its review. As a result, Thunder Bay Hydro received an amount of \$3,028,156. The variance between the amount received from the IESO and Thunder Bay Hydro's request is due to the exclusion of a debit amount of \$90,380 relating to the GA published rate variance noted above. The IESO has included this amount in its payment to Thunder Bay Hydro. The table below depicts the breakdown of the adjustments received from the IESO.

Table 2

Date of Error	IESO Excess/(Shortfall) 1589 Request (\$)	IESO & OEB Filing Discrepancy (\$)	LTLT (\$)	Class A Customer GA Correction (\$)	Total (\$)
2007	76,291	(66,224)	(3,419)		6,648
2008	60,222	(66,645)	6,853		430
2009	24,896	(53,867)	5,204		(23,766)
2010	(91,122)	(56,373)	42,665		(104,830)
2011	(459,340)	(35,990)	24,013		(471,317)
2012	(1,451,635)	(3)	0		(1,451,638)
2013	(1,309,802)	1	0	326,118	(983,863)
Total	(3,150,490)	(279,101)	75,317	326,118	(3,028,156)

Thunder Bay Hydro proposes to make a one-time principal adjustment to Account 1589 – RSVA GA balance as at December 31, 2013 currently proposed as a credit of \$3,028,156. Thunder Bay Hydro has indicated that all carrying charges have been calculated on the revised account balance in the appropriate period, using the Board-approved prescribed interest rates.

Therefore, Thunder Bay Hydro's updated overall balance for Group 1 Accounts including interest projected to April 30, 2015, and including the correction of all errors noted above, is a credit of \$2,760,512. This amount results in a total credit claim of \$0.0029 per kWh, which exceeds the preset disposition threshold. Thunder Bay Hydro proposes to dispose of this credit amount over a one-year period.

Thunder Bay Hydro submits that the money it received from the IESO as a correction of past errors should be refunded to customers. The Board agrees.

The Board acknowledges that Thunder Bay Hydro's Deferral and Variance Account balances as at December 31, 2011 were disposed on a final basis in EB-2012-0167, and that the correction put forth by Thunder Bay Hydro is now an out-of-period adjustment. However, an out-of-period adjustment can be justified if it ensures a utility does not profit on account of its own errors⁸. Should the monies not be returned to Thunder Bay Hydro's customers, it is Thunder Bay Hydro that would benefit from the error. This would be untenable.

The Board approves the disposition of a credit balance of \$2,760,512 as of December 31, 2013, including interest as of April 30, 2015 for Group 1 accounts. These balances are to be disposed over a one-year period from May 1, 2015 to April 30, 2016. The Board also declares Thunder Bay Hydro's 2012 Group 1 Deferral and Variance Account balances as final.

The table below identifies the principal and interest amounts which the Board approves for disposition.

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⁸ MCI Telecommunications v. Public Service Commission, 840 P.2d 765 (Utah 1992)

Group 1 Deferral and Variance Account Balances

Account Name	Account	Principal Balance (\$)	Interest Balance (\$)	Total Claim (\$)
Account Name	Number	Α	В	C = A + B
Smart Meter Entity Variance Charge	1551	(2,727)	128	(2,599)
RSVA - Wholesale Market Service Charge	1580	(810,506)	(23,269)	(833,775)
RSVA - Retail Transmission Network Charge	1584	(172,371)	(4,998)	(177,368)
RSVA - Retail Transmission Connection Charge	1586	(547,630)	(14,129)	(561,760)
RSVA - Power	1588	12,294	16,393	28,687
RSVA - Global Adjustment	1589	(1,123,783)	(66,729)	(1,190,512)
Disposition and Recovery of Regulatory Balances (2009)	1595	353	1,696	2,049
Disposition and Recovery of Regulatory Balances (2010)	1595	339	(1,491)	(1,151)
Disposition and Recovery of Regulatory Balances (2011)	1595	2,166	(39,222)	(37,056)
Disposition and Recovery of Regulatory Balances (2012)	1595	(5,086)	(18,060)	12,974
Total Group 1 Excluding Global Adjustment – Account 1589		(1,523,168)	(46,831)	(1,570,000)
Total Group 1		(2,646,951)	(113,560)	(2,760,512)

The balance of each Group 1 account approved for disposition shall be transferred to the applicable principal and interest carrying charge sub-accounts of Account 1595. Such transfer shall be pursuant to the requirements specified in Article 220, Account Descriptions, of the *Accounting Procedures Handbook for Electricity Distributors*, effective January 1, 2012. The date of the transfer must be the same as the effective date for the associated rates, which is, generally, the start of the rate year. Thunder Bay Hydro should ensure these adjustments are included in the reporting period ending June 30, 2015 (Quarter 2).

Disposition of Deferral and Variance Accounts for Class A customers and Wholesale Market Participants

As indicated in the Filing Requirements⁹, distributors must establish separate rate riders to recover the balances in the retail settlement variance accounts from market

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⁹ See footnote 1

participants in order that they not be allocated any balances related to charges which they settle directly with the IESO (e.g. wholesale energy, wholesale market services).

The Board further determined that a distributor who serves Class A customers per Ontario Regulation 429/04 must propose an appropriate allocation for the recovery of the global adjustment variance balance based on its settlement process with the IESO.

Thunder Bay Hydro confirmed that it does not serve any market participants. Thunder Bay Hydro also confirmed that it serves one Class A customer in its General Service 1,000-4,999 kW rate class. Thunder Bay Hydro noted that its settlement process with the IESO with respect to Class A customers in regard to the contribution to the balance of Account 1589 – Global Adjustment offsets to zero. Therefore, Thunder Bay Hydro is not proposing to charge a rate rider for the disposition of this account to Class A customers.

The Board agrees that no disposition of Account 1589 – Global Adjustment to Class A customers is required.

Rate Model

With this Decision and Rate Order, the Board is providing Thunder Bay Hydro with a rate model, applicable supporting models and a draft Tariff of Rates and Charges (Appendix A). The Board also reviewed the entries in the rate model to ensure that they were in accordance with the 2014 Board-approved Tariff of Rates and Charges. The rate model was adjusted, where applicable, to correct any discrepancies.

THE BOARD ORDERS THAT:

- 1. Thunder Bay Hydro's new distribution rates shall be effective May 1, 2015.
- 2. Thunder Bay Hydro shall review the draft Tariff of Rates and Charges set out in Appendix A and shall file with the Board, as applicable, a written confirmation of its completeness and accuracy, or provide a detailed explanation of any inaccuracies or missing information, within **7 days** of the date of issuance of this Decision and Rate Order.

- 3. If the Board does not receive a submission from Thunder Bay Hydro to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Rate Order, the draft Tariff of Rates and Charges set out in Appendix A of this Decision and Rate Order will become final. Thunder Bay Hydro shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.
- 4. If the Board receives a submission from Thunder Bay Hydro to the effect that inaccuracies were found or information was missing pursuant to item 2 of this Decision and Rate Order, the Board will consider the submission of Thunder Bay Hydro prior to issuing a final Tariff of Rates and Charges.

All filings to the Board must quote the file number, EB-2014-0114 and be made electronically through the Board's web portal at www.pes.ontarioenergyboard.ca/eservice/ in searchable / unrestricted PDF format. Two paper copies must also be filed at the Board's address provided below. Filings must clearly state the sender's name, postal address and telephone number, fax number and e-mail address. Parties must use the document naming conventions and document submission standards outlined in the RESS Document Guideline found at www.ontarioenergyboard.ca/OEB/Industry. If the web portal is not available parties may email their documents to the address below. Those who do not have internet access are required to submit all filings on a CD in PDF format, along with two paper copies. Those who do not have computer access are required to file 7 paper copies.

All communications should be directed to the attention of the Board Secretary at the address below, and be received no later than 4:45 p.m. on the required date.

ADDRESS

Ontario Energy Board P.O. Box 2319 2300 Yonge Street, 27th Floor Toronto ON M4P 1E4 Attention: Board Secretary

E-mail: boardsec@ontarioenergyboard.ca

Tel: 1-888-632-6273 (Toll free)

Fax: 416-440-7656

DATED at Toronto, March 19, 2015

ONTARIO ENERGY BOARD

Original signed by

Kirsten Walli Board Secretary

Appendix A

To Decision and Rate Order

Draft Tariff of Rates and Charges

Board File No: EB-2014-0114

DATED: March 19, 2015

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	12.98
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0126
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0016)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non-RPP Customers	\$/kWh	(0.0026)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0066
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0046
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. This class includes small commercial services such as small stores, small service stations, restaurants, churches, small offices and other establishments with similar loads. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	26.66
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0138
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0016)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non-RPP Customers	\$/kWh	(0.0026)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0063
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0042
MONTHLY RATES AND CHARGES - Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

GENERAL SERVICE 50 TO 999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 1,000 kW. This class includes medium and large-size commercial buildings, apartment buildings, condominiums, trailer courts, industrial plants, as well as large stores, shopping centers, hospitals, manufacturing or processing plants, garages, storage buildings, hotels, motels, schools, colleges, arenas and other comparable premises. Note that for the application of the Retail Transmission Rate – Network Service Rate and the Retail Transmission Rate – Line and Transformation Connection Service Rate the following sub-classifications apply: General Service 50 to 1,000 kW non-interval metered

General Service 50 to 1,000 kW interval metered.

Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	200.63
Distribution Volumetric Rate	\$/kW	2.5533
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(0.6076)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non-RPP Customers	\$/kW	(0.9585)
Retail Transmission Rate - Network Service Rate	\$/kW	2.4590
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.6404
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.6084
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.8130
MONTHLY RATES AND CHARGES - Regulatory Component		
WONTHLT RATES AND CHARGES - REQUIATORY COMPONENT		

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Pate

Wholesale Market Service Nate	Φ/Κ۷۷ΙΙ	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

GENERAL SERVICE 1,000 TO 4,999 KW SERVICE CLASSIFICATION

This classification refers to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 1,000 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	2,870.51
Distribution Volumetric Rate	\$/kW	2.2679
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(0.5363)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non-RPP Customers, excluding Class A customers	\$/kW	(0.8069)
Retail Transmission Rate - Network Service Rate	\$/kW	2.6084
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.8130
MONTHLY RATES AND CHARGES - Regulatory Component		

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, private sentinel lighting etc. The customer will provide detailed manufacturing information/documentation with regard to electrical demand/ consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per connection)	\$	6.93
Distribution Volumetric Rate	\$/kWh	0.0101
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kWh	(0.0016)
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016		
Applicable only for Non-RPP Customers	\$/kWh	(0.0026)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0063
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0042
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST

MONTHLY RATES AND CHARGES - Delivery Component

Standard Supply Service - Administrative Charge (if applicable)

Service Charge (per connection)	\$	6.84
Distribution Volumetric Rate	\$/kW	5.4851
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(0.5815)
Retail Transmission Rate - Network Service Rate	\$/kW	1.8640
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.2947
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013

0.25

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

STREET LIGHTING SERVICE CLASSIFICATION

This classification refers to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photocells. The consumption for these customers will be based on the calculated load times the required lighting times established in the approved OEB street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per connection)	\$	1.14	
Distribution Volumetric Rate	\$/kW	6.8779	
Rate Rider for Disposition of Deferral/Variance Accounts (2015) - effective until April 30, 2016	\$/kW	(0.5897)	
Rate Rider for Disposition of Global Adjustment Account (2015) - effective until April 30, 2016			
Applicable only for Non-RPP Customers	\$/kW	(0.9245)	
Retail Transmission Rate - Network Service Rate	\$/kW	1.8544	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.2681	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate	\$/kWh	0.0044	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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MONTHLY RATES AND CHARGES - Delivery Component

Service Charge \$ 5.40

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

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Customer Administration

Arragra contificato

Arrears certificate	Ф	15.00
Statement of Account	\$	15.00
Easement Letter	\$	15.00
Account History	\$	15.00
Returned cheque charge (plus bank charges)	\$	25.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account		
Late Payment – per month	%	1.50

N

La	te Payment – per month	%	1.50
La	te Payment – per annum	%	19.56
Dis	sconnect/Reconnect at meter – during regular hours	\$	65.00
Dis	sconnect/Reconnect at meter – after regular hours	\$	185.00
Dis	sconnect/Reconnect at pole – during regular hours	\$	185.00
Dis	sconnect/Reconnect at pole – after regular hours	\$	415.00
Ins	stall/Remove load control device – during regular hours	\$	65.00
Ins	stall/Remove load control device – after regular hours	\$	185.00

Other

Service call – customer owned equipment	\$ 30.00
Service call – after regular hours	\$ 165.00
Specific Charge for Access to the Power Poles - \$/pole/year	\$ 22.35

Effective and Implementation Date May 1, 2015

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2014-0114

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0342
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0239