

**Hydro One Networks Inc.**

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**Susan Frank**

Vice President and Chief Regulatory Officer  
Regulatory Affairs



BY COURIER

March 31, 2015

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
Suite 2700, 2300 Yonge Street  
P.O. Box 2319  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**EB-2012-0383 Hydro One Networks Inc.'s Follow-up on Unmetered Load Requirements**

Hydro One's December 24<sup>th</sup>, 2014 letter to the Board on its Conditions of Service revisions (respecting unmetered load customer processes) stated that it was refining the customer self-declaration form and data requirement sheet proposed for the asset inventory and that these would be sent to the Board when available. Accordingly, these two proposed documents are now attached to this letter.

Hydro One is conscious of the fact that these data requirements will require time and effort from our customers to gather and verify the information and therefore, may be considered rather onerous. This concern is exacerbated by the fact that we received minimal feedback (seven responses from a total of 1,300 customers) when we contacted them regarding the draft process.

To ensure that we are striking the right balance between gathering the necessary information and not overly burdening our customers, Hydro One will stage the inventory process by starting with a subset of our unmetered customer base (approximately 20%) this year. Based on the feedback and results of this initial exercise, we will refine the process, data collection mechanism and frequency to meet the needs of both this segment and those of the overall unmetered customer base. We also will follow-up with our unmetered load customers to update them on the staged process and will continue to process 'unsolicited' customer data on new or changed equipment on an on-going basis.

Hydro One will append the self-declaration form and the data requirements sheet to the Conditions of Service and post the updated document to our website in the coming days (exact timing depending on receipt of the French translation).

Overall, we believe that this phasing-in of the data-gathering and verification process is both a customer-friendly and prudent approach.

An electronic copy of this letter and attachments has been filed using the Board's Regulatory Electronic Submission System.

Sincerely,

ORIGINAL SIGNED BY SUSAN FRANK

Susan Frank

Encls.

## **Unmetered Services - Customer Annual Load Accuracy Declaration**

I declare that Hydro One's records in the attached file for the unmetered load connected to Hydro One's distribution system are accurate as of the date provided.

In addition, I declare that any updates to the records that I have made including but not limited to changes in load at current supply points, or new load at different supply points, are also accurate.

Reporting Period: \_\_\_\_\_

Corporation: \_\_\_\_\_

Name:

Title:

Date:

I have authority to bind the Corporation

Submit in PDF format to Hydro One. It is the responsibility of the unmetered load customer to ensure that Hydro One has acknowledged receipt of the declaration.

Details of current billing records from Hydro One's Customer Information System.								
Hydro One Operating Centre	New CIS Contract Account #	Contract #	Legacy Account #	Customer Name	Rate Category	Premise Address	Lot & Concession	Rate Type/Component

					Customer to complete this area with complete inventory of energy consuming equipment receiving power supply from Hydro One					
Total Billed kWh Non-Standard (unadjusted)	Non-Standard kWh per component	Total Billed kWh Standard (unadjusted)	Standard kWh per component	Number of components	Component Description - ALL ENERGY CONSUMING EQUIPMENT	Total Wattage of Component Equipment	Hydro One Transformer # Equipment is Connect to	GPS Co-ordinates	Hydro One Pole # and Barcode	Date Changed