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ONTARIO ENERGY BOARD

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Ms. Kirsten Walli  
Ontario Energy Board  
P.O. Box 2319  
2300 Yonge Street, 26th Floor  
Toronto, ON M4P 1E4

April 1, 2015

Dear Ms. Walli,

I am a Certified Sustainable Building Advisor and CEO of Sage Living Toronto, and often participate as the Indoor Environmental Quality expert to the Enbridge's Savings By Design Integrated Design Process demonstrations. I am writing to encourage your continued support of the Enbridge 2016 – 2020 DSM Plan.

It is an honour to be a part of this program which is helping to transform the way tract builders understand and build to reduce utility demand. In every single case, in only a day, I have observed builders go through the integrated design process and model different options discussed by the experts at the table, from passive design and build strategies to mechanical improvements, etc. and in all cases, without exception, the builders are able to agree on changes to their building practice that model to 25% better energy performance or more.

More exceptional, in my personal opinion, is the learning that takes place. Builders going through the program are learning fundamentals of building science and sustainable building that are enabling them to build better buildings that take into account not just energy demand, but the health of occupants and the surrounding environment. Builders are openly engaged, interested and grateful for the information received, and I have often heard them say openly how important these Integrated Design Process demonstrations are to their learning and understanding and how they wish they had known this information earlier.

As an advocate of sustainable building and a true believer that incremental changes can make big impact, I applaud Enbridge for their development of this program and can attest to the positive immediate and long term impact it is making on the builders who I have personally witnessed going through the program.

Do not hesitate to contact me should you require additional information.

Sincerely,

Bettina Hoar BSc(Hons), MBA, CSBA  
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