

Annual Disbursement Report for 2014 - Low-Income Energy Assistance Program (LEAP) Funds - Kitchener Utilities Natural Gas

- a) LEAP funds, in total and broken down as follows:
 - i. funds provided by the distributor to its social agency partner(s) for LEAP emergency financial assistance - **\$42,759**
 - ii. funds received by the distributor's social agency partner(s) from non-distributor sources (i.e. donations) that were earmarked for, and used to top up, the LEAP emergency financial assistance funds. – **nil**
- b) LEAP funds disbursed, in total and broken down as follows:
 - i. money allocated for agency administration and program delivery - **\$6,413.85**
 - ii. grants provided to the distributor's customers - **\$36,345.15**
- c) The month in which LEAP funds were depleted – **July**
- d) Total number of applicants for LEAP emergency financial assistance – **106**
- e) Total number of LEAP emergency financial assistance applicants assisted - **106**
- f) Total number of LEAP emergency financial assistance applicants denied – **nil**
- g) Average grant per accepted applicant assisted **\$343**
- h) Confirmation that the distributor's social agency partner(s) has/have adhered to the processes and requirements set out in the LEAP Emergency Financial Assistance Program Manual –

Kitchener Utilities (KU) confirms that Region of Waterloo Social Services has adhered to processes and requirements set out in the LEAP EFA program manual. KU and its ratepayers are appreciative of the efforts of Region of Waterloo Social Services in capably assisting low-income energy consumers in Kitchener by their administration of the LEAP EFA program.

Comments: All applicants are assisted in one way or another through our coordinated Waterloo Region Energy Assistance Program (WREAP), which is why there were no (zero) applicants who were denied.

In our community, Provincial Community Homelessness Prevention Initiative (CHPI) funds were used to cover all utility arrears between January 1 and March 31 of 2014. If these funds were not available, LEAP funds for Kitchener Utilities would have been exhausted in March.

In addition to LEAP funds, \$92,584 was provided to Kitchener Utilities customers through the CHPI Funds (\$43,774), and other municipal funding (\$48,810).