May 13, 2015

Kristen Walli Board Secretary Ontario Energy Board 2300 Yonge Street P.O. Box 2319 Toronto, Ontario M4P 1E4

Dear Ms. Walli:

Re: Cost Claim of the Consumers Council of Canada – Customer Billing Practices and Performance EB -2014-0198

Please find attached the cost claim of the Consumers Council of Canada for the Ontario Energy Board's Proceeding dealing with Customer Billing Practices and Performance. Payment should be directly made to the Consumers Council of Canada at the following address:

Consumers Council of Canada 201- 1920 Yonge Street Toronto, Ontario M4S 3E2

Attention: Ken Whitehurst, Executive Director

Ours truly,

Julie F. Girvan

Julie E. Girvan

CC: Ken Whitehurst, Executive Director



This form should be used by a party (defined in the Practice Direction on Cost Awards as including a participant in a consultation process) in a consultation before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board Notice of Hearing for Cost Awards. Please ensure all required fields are filled in and the Affidavit portion is signed and sworn or affirmed.

fields are filled in and the Affidavit portion is signed and sworn or affirmed. - Required data input is indicated by yellow-shaded fields. Formulas are present in the document to assist with the calculation - All claims must be in Canadian dollars. If applicable, state exchange rate and country of initial currency. Rate: - A separate "Statement of Disbursements Being Claimed" is required for each consultant or lawyer/articling student/paralegal. However only one "Statement of Fees Being Claimed" and one "Summary of Fees and Disbursements Being Claimed" covering the whole of the party's cost claim should be provided. - The cost claim must be supported by a completed Affidavit signed by a representative of the party. - A CV for each consultant must be attached unless, for a given consultant, a CV has been provided to the Board in another - Except as provided in section 7.03 of the Practice Direction on Cost Awards, itemized receipts must be provided. File # EB-2014-0198 **Process: Customer Billing Practices** Party: **Consumers Council of Canada** Affiant's Name: Julie Girvan **HST Number:** 140609165 HST Rate Ontario: 13.00% Full Registrant V Qualifying Non-Profit Unregistered Tax Exempt Other **Affidavit** 1, **Ruth Greey** , of the City/Town of in the Province/State of , swear or affirm that: 1. I am a representative of the above-noted party (the "Party") and as such have knowledge of the matters attested to herein. 2. I have examined all of the documentation in support of this cost claim, including the attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed". 3. The attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed" include only costs incurred and time spent directly for the purposes of the Party's participation in the Ontario Energy Board process referred to above 4. This cost claim does not include any costs for work done, or time spent, by a person that is an employee or officer of the Party as described in sections 6.05 and 6.09 of the Board's Practice Direction on Cost Awards. Signature of Affiant Sworn or affirmed before me at the City/Town of Toronto in the Province/State of Ontario

Commissioner for taking Affidavits

SABA PARKAR



File # EB- 2014-0198 Process: Customer Billing Practices

Party: Consumers Council of Canada

Summar	y of Fees and Disbursements Being Claimed	
Legal/consultant fees	\$2,475.00	
Disbursements	\$0.00	
HST	\$321.75	
Total Cost Claim	\$2,796.75	

Detail of Fees and Disbursements Being Claimed

Statement of Fees Being Claimed

Statement of Fees being claimed for Eligible Activity is found on the second tab of this workbook.

Statement(s) of Disbursements Being Claimed

Statement of Disbursements being claimed is found on the third tab of this workbook.

Ontario Energy Board COST CLAIM FOR CONSULTATIONS



Affidavit and Summary of Fees and Disbursements

This form should be used by a party (defined in the Practice Direction on Cost Awards as including a participant in a consultation process) in a consultation before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board Notice of Hearing for Cost Awards. Please ensure all required fields are filled in and the Affidavit portion is signed and sworn or affirmed. Instructions - Required data input is indicated by yellow-shaded fields. Formulas are present in the document to assist with the calculation of the cost claim. - All claims must be in Canadian dollars. If applicable, state exchange rate and country of initial currency. Rate: - A separate "Statement of Disbursements Being Claimed" is required for each consultant or lawyer/articling

student/paralegal. However only one "Statement of Fees Being Claimed" and one "Summary of Fees and Disbursements Being Claimed" covering the whole of the party's cost claim should be provided.

- The cost claim must be supported by a completed Affidavit signed by a representative of the party.

File # EB-	2014-0198		Process: Customer Billing Practices		
Party:	Consumers Council of Canada	de di	Affiant's Name: Ruth Greey		
HST Number: R140395260					
	Full Registrant Unregistered Other			Rate Ontario: 13.00% In Non-Profit	
		-	Affidavit		
,	Ruth Greey			Toronto	
n the Prov . I am a repr . I have exar	esentative of the above-noted party	(the "Part	ontario y") and as such have knowledge cost claim including the	Toronto , swear or affirm that: edge of the matters attested to herei	
2. I am a repr 2. I have exar Disbursemen 3. The attacher of Disbursem Distriction Distriction Distriction Distriction Distriction Dispurse of the control Dispurse of the control Dispurse of the control Dispurse of the control	esentative of the above-noted party mined all of the documentation in su ts Being Claimed", "Statement of Feed "Summary of Fees and Disbursements Being Claimed" include only cosin the Ontario Energy Board process aim does not include any costs for while the Cost of the	y (the "Part pport of th es Being Cla nents Being sts incurred referred to ork done, of Board's Pr	y") and as such have knowled is cost claim, including the additional aimed" and "Statement of Feb. I and time spent directly for a shove.	edge of the matters attested to hereing attached "Summary of Fees and of Disbursements Being Claimed". Sees Being Claimed" and "Statement(sees the purposes of the Party's	
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File # EB-	2014-0198	Process: Customer Billing Practices	
Party:	Consumers Council of Canada		_

Summar	y of Fees and Disbursements Being Claimed	
Legal/consultant fees	\$1,160.00	
Disbursements	\$0.00	
HST	\$150.80	
Total Cost Claim	\$1,310.80	

Detail of Fees and Disbursements Being Claimed

Statement of Fees Being Claimed

Statement of Fees being claimed for Eligible Activity is found on the second tab of this workbook.

Statement(s) of Disbursements Being Claimed

Statement of Disbursements being claimed is found on the third tab of this workbook.

Ontario Energy Board COST CLAIM FOR CONSULTATIONS Statement of Fees Being Claimed

File # EB-	2014-0198
Process	Customer Billing Practices

Party Consumers Council of Canada

HST Rate: 13%

Written	
Comments on the	Written
Draft Report of	Comments on the
the Board	Notice of Proposa
Eligible	Eligible
Participant	Participant

Individual Whose Fees are Being Claimed	Hourly rate	Up to 10 hours	Up to 8 hours	Subtotal	HST	Total
Julie Girvan	\$330.00	6.00	1.50	\$2,475.00	\$321.75	\$2,796.75
Ruth Greey	\$290.00	4.00		\$1,160.00	\$150.80	\$1,310.80
				\$0.00	\$0.00	\$0.00
				\$0.00	\$0.00	\$0.00
				\$0.00	\$0.00	\$0.00

Totals:

\$3,635.00 \$472.55

Total legal/consultant fees: \$4,107.55



Name: Jul	lie Girvan			
			Completed Years Practicing/Years of relevant experience	
Counsel/ A	rticling Student/Paralegal: Consultant:	□		
	CV attached:		CV not required:	
			CV not required:	
Name: Rut	th Greey	-1		
Counsel/Ar	ticling Student/Paralegal:		Completed Years Practicing/Years of relevant experience	
	Consultant:	V	30	
	CV attached:		CV not required:	
Name:				
			Completed Years Practicing/Years of relevant experience	
Counsel/Art	ticling Student/Paralegal:		SAPERICIE	
	Consultant:			
	CV attached:		CV not required:	
ame:				
			Completed Years Practicing/Years of relevant experience	
Counsel/Art	icling Student/Paralegal:			
	Consultant:			
	CV attached:		CV not required:	
ame:				
			Completed Years Practicing/Years of relevant experience	
Counsel/Arti	cling Student/Paralegal: Consultant:			
	CV attached:		CV not required:	

INVOICE

TO:

Consumers Council of Canada 210-1920 Yonge Street Toronto, ON M4S 3E2

FROM:

Julie E. Girvan J. E. Girvan Enterprises 62 Hillsdale Avenue East Toronto, Ontario M4S 1T5

GST # 135678944

FOR:

Consulting Services Regarding the Ontario Energy Board Consultation Process – Policy Review of Electricity and Natural Gas Distributors' Residential Customer Billing Practice and Performance – EB-2014-0198

DATE:

May 6, 2015

Oct 8 Drafting submission	JRS .5	P/AT/AR
Draining Capitilission	5	P
TOTAL HOURS	5	<u> </u>

7.5 hours X \$330.00/hour	\$ 2,475.00
plus 13% HST	\$ 321.75
TOTAL AMOUNT DUE	\$ 2,796,75

GREEY EPC INC

147 Yonge Blvd. Toronto, Ont. M5M3H3 www.greey.ca

Original

HST No. R140395260

INVOICE

14-02483

то	Consumers Council of Canada 201-1920 Yonge St.	SHIPPED	December 10, 2014
	Toronto, Ont. M4S 3E2 Attention: Ken Whitehurst, Executive Director		
Entered	September 1, 2014	Via Complet	Ruth Greey October 8, 2014
Terms	Upon receipt	ed	3 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5

ltem	Hours	Description	Price	T-1
	1 3	Board Policy Review of Electricity and Natural Gas Distributors' Residential Customer Billing Practice and Performance October 7 - review letter 1 October 8 - asist with draft and final response 3	290.00 290.00	290.00 870.00
		Subtotal		4.400.00
		HST 13%		1,160.00
		Total		150.80 1,310.80