

ITINERARY / RECEIPT - NOT VALID FOR TRAVEL

Thank you for choosing
VIA Rail Canada.



BOOKING CONFIRMATION: **EZL506**

JOHN GOUDY

IMPORTANT - AN E-BOARDING PASS HAS BEEN ISSUED FOR EACH SEGMENT OF THIS TRIP AND HAS BEEN SENT IN A SEPARATE E-MAIL. Please bring all e-boarding passes on your trip and review this confirmation carefully as it includes some important information about travelling with us.

Customers with special service requests

VIA suggests that all customers with special service requests arrive at VIA stations early for safe and timely access to the correct platform. Please validate VIA station hours as some stations open 30 minutes prior to scheduled train time.

ITINERARY # 1

TRAIN 78 | [info](#)

From: **LONDON Sun. Feb 8, 2015**

Departure: **19:40 PM**

To: **TORONTO UNION STATION Sun. Feb 8, 2015**

Arrival: **21:51 PM**

Class: **Economy**

Remarks: Operated by: VIA Rail Canada. ! The full meal service is not included in Business class between Chatham-London and London-Chatham. Complimentary beverages and snacks are offered.

ITINERARY # 2

TRAIN 79 | [info](#)

From: **TORONTO UNION STATION Mon. Feb 9, 2015**

Departure: **19:05 PM**

To: **LONDON Mon. Feb 9, 2015**

Arrival: **21:12 PM**

Class: **Economy - Escape fare**

Remarks: Operated by: VIA Rail Canada. ! The full meal service is not included in Business class between Chatham-London and London-Chatham. Complimentary beverages and snacks are offered.

RECEIPT

FARE INFORMATION

John Goudy (Adult)	\$125.43
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Rick Kraayenbrink (Adult)	\$125.43
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Ian Goudy (Senior)	\$122.04

FARE: \$330.00	G.S.T/H.S.T.: \$42.90	P.S.T.: \$0.00	TOTAL: \$372.90
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TAX INFORMATION
Taxable fare: \$330.00 G.S.T/H.S.T. number: 105521785RT001

PAYMENT	- AUTHORIZATION # 09818B
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TRANSACTION DATE: 02/04/2015

ITINERARY	FARE PLAN	REFUND/EXCHANGE CONDITIONS
LONDON / TORONTO UNION STATION	ECONOMY	<u>Before Departure</u> : Exchangeable and refundable less a \$20.00 plus applicable tax(es) service charge. A fare difference may apply in case of exchange. <u>After Departure</u> : Non-exchangeable and non-refundable.
TORONTO UNION STATION / LONDON	ESCAPE	<u>Before Departure</u> : Non-refundable but exchangeable less a service charge of \$20.00 plus tax(es) and any applicable fare difference. <u>After Departure</u> : Non-exchangeable and non-refundable.

BAGGAGE ALLOWANCE*
Carry-on baggage One (1) personal article of up to 11.5 kg (25 lb.) / 43 x 15 x 33 cm (17 x 6 x 13 in.) AND One (1) large article of up to 23 kg (50 lb.) / 158 linear cm (62 linear in.) OR Two (2) small articles of up to 11.5 kg (25 lb.) / 54.5 x 39.5 x 23 cm (21.5 x 15.5 x 9 in.) each. OVERWEIGHT CARRY-ON BAGGAGE: Carry-on baggage over 23 kg (50 lb.) is not permitted on board. ADDITIONAL CARRY-ON ITEM(S) ALLOWED: One (1) additional article of up to 23 kg (50 lb.) for a fee of \$30 tax incl. (per one-way trip).
Checked baggage No checked baggage. *VIA Rail reserves the right to weigh, strictly enforce baggage allowances and collect excess baggage charges.
CONDITIONS OF CONTRACT
1. Your rail ticket is not transferable and is valid only for travel on the train(s) and date(s) shown.

2. For any modification or cancellation, please change or cancel your reservation online as soon as possible prior to the scheduled departure of your train (**subject to the conditions of your fare plan.**)
3. For operational reasons, VIA Rail reserves the right to restrict platform access five (5) minutes before your scheduled departure.
4. Times shown are not guaranteed. If necessary, VIA Rail may cancel a train or substitute alternate transportation without notice.
5. To ensure all passengers' safety, VIA Rail reserves the right to inspect all baggage.
6. You are responsible at all times for your carry-on baggage. VIA Rail assumes a limited liability for loss or damage to checked baggage. Ask VIA Rail personnel for more details.

Other Useful Information (links)

- [Seat Assignment in Economy Class](#)
- [VIA's baggage policy](#)
- [VIA Terms and Conditions](#)

Customer Support

- For assistance or queries regarding your train booking, please contact VIA Rail for help at service@viarail.ca

How to modify a booking online?

- You can modify your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/changebooking/requestchange.aspx?l=en
- Follow the instructions
- [Ticket Exchange Conditions](#)

Risk Free Booking

- Fully refundable prior to paper ticket issuance if cancelled **online** within **24 hours** of **initial booking** and **before scheduled train departure**, whichever comes first.

How to cancel a booking online?

- You can cancel your booking online if you have not yet exchanged this booking confirmation for a paper ticket.
- Go to reservia.viarail.ca/cancellation/request.aspx?l=en
- Follow the instructions

How to get a refund if paper tickets have already been issued?

- Call 1 888 VIA-RAIL (842-7245) to cancel your booking
- Then go to a VIA station with your unused ticket (including the "Receipt" portion) and the credit card used to purchase your ticket, to obtain your refund.