

From: [BoardSec](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Letter of Comment Submitted: EB-2015-0176
Date: June 8, 2015 11:14:05 AM

From: webmaster@ontarioenergyboard.ca [mailto:webmaster@ontarioenergyboard.ca]
Sent: June-06-15 12:30 PM
To: BoardSec
Subject: Letter of Comment Submitted: EB-2015-0176

LETTER OF COMMENT

Comments:

To even demand Hydro One be exempt from answering to inaccurate billing is like having no recourse if you put \$40 worth of gas in a vehicle but they charge you \$80 and you have no rights. Excuse me, this goes beyond ridiculous, trying to cover their tracks when it comes to obvious mistakes on bills. One cannot consume as much electricity as some of these bills are indicating. People who normally have no problem paying their monthly bills are now subject to taking out a loan, mortgage or moving, we are not speaking of only low income having a problem. This is outrageous, there has to be accountability and not just "pay and shut up" attitude. I certainly hope you will consider this request dead in the water, it is ethically and morally an injustice.

Name: Nancy Moisan

[REDACTED]

[REDACTED]

[REDACTED]

Fax: 0

Company: