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**Sent:** April-20-15 12:26 PM

To: BoardSec

Subject: Letter of Comment Submitted: EB-2014-0370

## LETTER OF COMMENT

## **Comments:**

Before considering any further price rises, please will you also consider how the existing accounts are mismanaged. Force Hydro One to resolve all of the problems and errors in residential accounts first. Because they have a monopoly in Ontario they seem to be accountable to nobody and this seems to be an opportunity to do something about that. Thank you.

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