

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF NATURAL RESOURCE GAS LIMITED

Natural Resource Gas Limited has applied to raise its natural gas rates effective October 1, 2015.

Learn more. Have your say.

Natural Resource Gas Limited has applied to the Ontario Energy Board to increase its natural gas rates effective October 1, 2015. Under the proposal, an average residential customer of Natural Resource Gas Limited would see an increase of \$8.65 to the annual bill.

Other customers in Natural Resource Gas Limited's service area, including businesses, will also see a rate increase.

The requested rate increase is set using a formula previously approved by the Board in 2014. The formula is tied to inflation and other factors intended to promote efficiency.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by Natural Resource Gas. We will question Natural Resource Gas on the case. We will also hear arguments from individuals and from groups that represent the customers of Natural Resource Gas. At the end of this hearing, the OEB will decide what rate changes, if any, will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review the application filed by Natural Resource Gas on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from publication]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is **EB-2015-0115**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2015-0115** from the list on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Natural Resource Gas has requested that the proceeding be conducted by way of a written hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert actual date 10 calendar days from publication]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

