



EB-2015-0157
EB-2015-0158

IN THE MATTER OF the *Ontario Energy Board Act*,
1998, S.O. 1998, c. 15, (Schedule B);

AND IN THE MATTER OF applications by Onit
Energy Ltd. to renew Electricity Retailer Licence ER-
2013-0076 and Gas Marketer Licence GM-2013-
0077.

By delegation, before: Peter Fraser

DECISION AND ORDER

July 30, 2015

Onit Energy Ltd. (Onit Energy) filed an application on April 16, 2015 with the Ontario Energy Board (the OEB) under section 60 of the *Ontario Energy Board Act, 1998* (the OEB Act) for an electricity retailer licence renewal. Onit Energy also filed a separate application under section 50 of the OEB Act for its gas marketer licence renewal. Due to the similar nature, the applications have been combined into one proceeding pursuant to section 21(5) of the OEB Act.

The OEB issued a combined Notice of Applications and Hearing on May 4, 2015, inviting intervention in the hearing and comments on the applications. No parties responded to the notice. OEB staff participated in the hearing and filed written interrogatories on June 4, 2015. Onit Energy responded to OEB staff's interrogatories on June 15, 2015. OEB staff filed a submission on July 8, 2015. Onit Energy did not file a reply submission.

In order to renew the licences to retail electricity and market natural gas, an applicant must establish that it meets the minimum requirements set out in the O. Reg. 90/99

“Licence Requirements – Electricity Retailers and Gas Marketers” made under the OEB Act:

1. Having regard to the financial position of the applicant, the applicant can reasonably be expected to be financially responsible in the conduct of business.
2. The past conduct of the applicant affords reasonable grounds for belief that the applicant will carry on business in accordance with law and with integrity and honesty.
3. If the applicant is a corporation, the past conduct of its officers and directors affords reasonable grounds for belief that its business will be carried on in accordance with law and with integrity and honesty.
4. The applicant is not carrying on activities that are, or will be, if the applicant is licensed, in contravention of the OEB Act or the regulations or the codes, orders or rules issued or made by the Board.

To evaluate applications for electricity retailer and gas marketer licences, the OEB focuses its consideration of these requirements on the applicant’s financial position, technical capability to operate in the market, and conduct. The record in these cases indicates that Onit Energy has met these requirements.

OEB staff in its submission supported the applications. After reviewing the evidence and Onit Energy’s interrogatory responses respecting its compliance and customer service practices, financial position and technical capability, OEB staff submitted that Onit Energy’s electricity retailer and gas marketer licences be renewed for the five year term.

OEB staff took the position that Onit Energy can reasonably be expected to be financially responsible in the conduct of its business and that it has adequate technical capabilities to operate in the Ontario market. With respect to the applicant’s conduct, OEB staff noted that Onit Energy has not been subject to any compliance or enforcement proceedings since the last renewal of the licences in 2013. OEB staff further submitted that Onit Energy has the appropriate systems, policies, procedures and controls in place to comply with the OEB’s Codes and Rules.

Based on the evidence, I find that it is in the public interest to grant Onit Energy an electricity retailer licence under Part V of the OEB Act and a gas marketer licence under Part IV of the OEB Act. The record does not suggest any issues regarding finances or technical competence, and the evidence regarding conduct at this time is satisfactory.

IT IS THEREFORE ORDERED THAT:

1. The application for an electricity retailer licence is granted, on such conditions as are contained in the attached licence.
2. The application for a gas marketer licence is granted, on such conditions as are contained in the attached licence.

DATED at Toronto, July 30, 2015

ONTARIO ENERGY BOARD

Original signed by

Peter Fraser
Vice President, Industry Operations and Performance



Gas Marketer Licence

GM-2015-0158

Onit Energy Ltd.

Valid Until

July 29, 2020

Original signed by

Peter Fraser
Vice President, Industry Operations & Performance
Ontario Energy Board
Date of Issuance: July 30, 2015

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1 Definitions

In this Licence:

"**Act**" means the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15, Schedule B;

"**ECPA**" means the *Energy Consumer Protection Act, 2010*, S.O. 2010, c. 8;

"**low-volume consumer**" means a person who annually uses less than 50,000 cubic meters of gas;

"**Licensee**" means Onit Energy Ltd.;

"**Regulation**" means regulations made under the Act or the ECPA.

2 Interpretation

- 2.1 In this Licence, words and phrases shall have the meaning ascribed to them in the Act or the ECPA. Words or phrases importing the singular shall include the plural and vice versa. Headings are for convenience only and shall not affect the interpretation of this Licence. Any reference to a document or a provision of a document includes an amendment or supplement to, or a replacement of, that document or that provision of that document. In the computation of time under this Licence, where there is a reference to a number of days between two events, they shall be counted by excluding the day on which the first event happens and including the day on which the second event happens. Where the time for doing an act expires on a holiday, the act may be done on the next day that is not a holiday.

3 Authorization

- 3.1 The Licensee is authorized, under Part IV of the Act, and subject to the terms and conditions set out in this Licence:
- a) to sell or offer to sell gas to a low-volume consumer;
 - b) to act as the agent or broker for seller of gas to a low-volume consumer; and
 - c) to act or offer to act as the agent or broker of a low-volume consumer in the purchase of gas.
- 3.2 The Licensee is authorized to conduct business in the name under which this Licence is issued, or any trade name(s) listed in Schedule 1.

4 Obligation to Comply with Legislation and Regulations

- 4.1 The Licensee shall comply with all applicable provisions of the Act, the ECPA and the Regulations except where the Licensee has been exempted from such compliance by regulation.

5 Obligation to Comply with Codes

- 5.1 The Licensee shall at all times comply with all applicable provisions of the Code of Conduct for Gas Marketers, as issued and amended by the Board from time to time under Part III of the Act.
- 5.2 This Licensee shall:
- a) make a copy of the Code available for inspection by members of the public at its head office and regional offices during normal business hours; and
 - b) provide a copy of the Code to any person who requests it. The Licensee may impose a fair and reasonable charge for the cost of providing copies.

6 Agent for Service

- 6.1 If the Licensee does not have an office or other place of business in Ontario, the Licensee shall ensure the continuing appointment at all times of an individual who is a resident of Ontario and is at least 18 years old, or a corporation that has its head office or registered office in Ontario, as the Licensee's agent for service in Ontario on whom service of process, notices or other documentation may be made.

7 Provision of Information to the Board

- 7.1 The Licensee shall maintain records of and provide, in the manner and form determined by the Board, such information as the Board may require from time to time.
- 7.2 Without limiting the generality of paragraph 7.1, the Licensee shall notify the Board of any material change in circumstances that adversely affects or is likely to adversely affect the business, operations or assets of the Licensee as soon as practicable, but in any event no more than twenty (20) days past the date upon which such change occurs.

8 Customer Complaint and Dispute Resolution

- 8.1 The Licensee shall participate in a consumer complaints resolution process selected by the Board.

9 Term of Licence

- 9.1 This Licence shall take effect on July 30, 2015 and expire on July 29, 2020. The term of this Licence may be extended by the Board.

10 Fees and Assessments

- 10.1 The Licensee shall pay all fees charged and amounts assessed by the Board.

11 Communication

- 11.1 The Licensee shall designate a person that will act as a primary contact with the Board on matters related to this Licence. The Licensee shall notify the Board promptly should the contact details change.

- 11.2 All official communication relating to this Licence shall be in writing.
- 11.3 All written communication is to be regarded as having been given by the sender and received by the addressee:
- a) when delivered in person to the addressee by hand, by registered mail, or by courier;
 - b) ten (10) business days after the date of posting, if the communication is sent by regular mail; or
 - c) when received by facsimile transmission by the addressee, according to the sender's transmission report.

12 Copies of the Licence

- 12.1 The Licensee shall:
- a) make a copy of this Licence available for inspection by members of the public at its head office and regional offices during normal business hours; and
 - b) provide a copy of this Licence to any person who requests it. The Licensee may impose a fair and reasonable charge for the cost of providing copies.

SCHEDULE 1 AUTHORIZED TRADE NAMES

1. Ontario Wholesale Energy Gas & Electric

SCHEDULE 2 SPECIAL CONDITIONS

None