WATERLOO NORTH HYDRO INC.



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August 27, 2015

Ontario Energy Board P.O. Box 2319 27th Floor 2300 Yonge Street Toronto, Ontario M4P 1E4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms Walli:

Re: Re: January 1, 2016 Cost of Service Rate Application / EB-2015-0108 – Technical Conference Undertaking Responses

Pursuant to Waterloo North Hydro Inc.'s (WNH) Technical Conference on August 19, 2015, WNH has attached its Technical Conference Undertaking Responses for its January 1, 2016 Cost of Service Rate Application.

WNH has two reports being filed in response to Undertaking JTC1.2 which are being filed in confidence in accordance with the *Rules of Practice and Procedure* and the Board's *Practice Direction on Confidential Filings*. The reasons for the confidentiality request are described in the response to Undertaking JTC1.2.

We enclose two (2) hard copies of WNH's Technical Conference Undertaking Responses.

WNH has previously forwarded the PDF version and Excel Files for its Interrogatory Responses via the Board's web portal.

If there are any questions, please contact Chris Amos at 519-888-5541, <u>camos@wnhydro.com</u> or Albert Singh at 519-888-5542, <u>asingh@wnhydro.com</u>.

Yours truly,

Original Signed By

Albert P. Singh, MBA, CGA Vice-President, Finance and CFO

EB-2015-0108

Waterloo North Hydro Inc. (WNH)

Technical Conference Undertakings

August 27, 2015

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Undertaking No. JTC1.1:

Undertaking:

To provide the net book value of both stations at the beginning and end of 2016

Response:

The Net Book Values of MS 1 and MS 3 at the beginning and end of 2016 are as follows:

MS1									
La	nd	Buil	ilding Total			Building		otal	
NBV Beginning of 2016	NBV End of 2016	NBV Beginning of 2016	NBV End of 2016	NBV Beginning of 2016	NBV End of 2016				
15,095	15,095	12,214	11,467	27,310	26,562				

MS3									
La	Land Building				otal				
NBV Beginning of 2016	NBV End of 2016	NBV Beginning of 2016	NBV End of 2016	NBV Beginning of 2016	NBV End of 2016				
2,112	2,112	-	-	2,112	2,112				

Undertaking No. JTC1.2 (Confidential):

Undertaking:

To provide what the expectations of the property would be.

Response:

In response to this Interrogatory WNH is filing 2 independent appraisals in confidence pursuant to the Board's confidential filing guidelines. WNH retained COLDWELL BANKER COMMERCIAL REALTY for the sale of the property and they are in discussions with two interested parties. Public disclosure of the appraisals would be detrimental to the negotiation process, and could reasonably be expected to result in a lower overall sale price for the property.

Undertaking No. JTC1.3:

Undertaking:

To provide the updated 2-SEC-25 spreadsheet in an excel format.

Response:

WNH has attached the updated 2-SEC-25 spreadsheet in excel format to these Undertaking Responses.

Undertaking No. JTC1.4:

Undertaking:

To advise what is driving the fact that a smaller percentage of O&M costs are being contracted out.

Response:

WNH has provided a revised table reflecting the O&M Percentage of Contracted Service below. The previous response to 2-SEC-18 incorrectly included costs which are not directly related to O&M. As is demonstrated below, 2015 and 2016 are not materially different than previous years.

O & M % Contracted Services								
Year	Reporting	% Contracted						
2010	Actual	10.0%						
2011	Actual	16.3%						
2012	Actual	12.8%						
2013	Actual	10.4%						
2014	Actual	12.6%						
2015	Forecast	10.4%						
2016	Forecast	10.5%						

Undertaking No. JTC1.5:

Undertaking:

With reference to 2-SEC-33 and 2-Staff-29, to provide what the actuals were for each of the projects.

Background

In WNH's Technical Conference Transcript of August 19, 2015, page 50, lines 7 – 14, it states:

"MR. RUBENSTEIN: So if we go back to the 2011 projects that were discussed before where you didn't have actuals for, putting aside when those projects were completed -- so they may not have been completed in 2011; they may have been completed in 2012, 2013 -- do you have actuals for each of those projects?

MR. HALLER: Yes, we believe we can get the actuals from 2011."

Response:

WNH has attached Table 2-38 below, which details the 2011 COS projects.

Project		2011 Board	2011	2012	2013 Actual	2014	2015	Notes
Number	-	Approved	Actual	Actual		Actual	Bridge	
	Reporting Basis	CGAAP	CGAAP	CGAAP	RCGAAP	MIFRS	MIFRS	
	ccess Projects							
	Customer Connections & Meters - 23 & 28							
	New Overhead Service Connections/Upgrades	864,042	944,922					
	New Underground Service Connections/Upgrades	870,995	1,372,289					
3	Retail Meters	315,250	384,912					
	Municipal Relocations - 22							
	Road Relocation Projects	293,382	70,824					
	Park Street - Union St to Allen St	267,316	258,665					
6	Barrel Yards - Father David Bauer Dr.	640,439	0		272,511			See Note (7)
	Expansions (Subdivisions) - 24							
7	Vista Hills - Wilmot Line	344,309		228,172				See Note (6)
	Greyerbiehl Ph 2 - Wilmot Line	344,309		125,723	267,756			See Note (6)
9	Lunor Lands - Church St Elmira	344,309			382,481			Subdivisions delayed by developers
	Galantai - Cook Homes - Woolwich St.	296,094					222,531	Subdivisions delayed by developers
	Activa - Rural East Carriage Crossing Subdivision U/G Dist. (Millennium Blvd)	256,741	311,871					
12	Hopewell Heights Subdivision, Breslau		147,908					See Note (6)
13	Riverland Subdivision, Breslau		321,121					See Note (6)
	Expansions (Lines) - 25							
	Columbia St. Extension - Rhine Fall Dr. to Wilmot Line	316,016	177,742		210,887			
15	Cober Rd - New line for Airport supply (design only) 1	204,132						Project cancelled by the Airport
	Subtotal	5,357,336	3,990,254	353,895	1,133,635	-	222,531	
		5,357,336	3,990,254	353,895	1,133,635	-	222,531	
System R	enewal and System Service Projects	5,357,336	3,990,254	353,895	1,133,635	-	222,531	
System R	enewal and System Service Projects Overhead Line Renewal (4kV) - 5			353,895	1,133,635	-	222,531	
System R	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions	465,919	413,113	353,895	1,133,635	-	222,531	
System R 16 17	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert	465,919 314,625		353,895	1,133,635	-	222,531	
System R 16 17 18	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PL, Parkside to Albert HS New 13.8 kV Feeder 3 Parkside, Weber - Bearinger	465,919 314,625 330,416	413,113 202,927	353,895	1,133,635	-	222,531	Budgeted as 2 phases, completed as one project
System R 16 17 18	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert	465,919 314,625	413,113	353,895	1,133,635		222,531	Budgeted as 2 phases, completed as one project
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System R 16 17 18 19 20	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PL, Parkside to Albert HS New 13.8 kV Feeder 3 Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E	465,919 314,625 330,416 261,845 258,913	413,113 202,927	353,895	1,133,635		222,531	
System R 16 17 18 19 20 21	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits	465,919 314,625 330,416 261,845 258,913 258,913 296,478	413,113 202,927 - 701,114 - 249,712 0	353,895	1,133,635		222,531	Budgeted as 2 phases, completed as one project See Note (8)
System R 16 17 18 19 20 21 22	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley	465,919 314,625 330,416 261,845 258,913 258,913 296,478 72,904	413,113 202,927 - 701,114 - 249,712 0 186,649	353,895	1,133,635		222,531	
System R 16 17 18 19 20 21 22 23	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley Greenwood Hill Rd, Gerber Rd to 2.1 km N.	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603	413,113 202,927 701,114 249,712 0 186,649 212,503	353,895	1,133,635		222,531	
System R 16 17 18 19 20 21 22 23 24	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley Greenwood Hill Rd, Gerber Rd to 2.1 km N. Greenwood Hill Rd, Nof Weimar Line # 4 Rep. 2	465,919 314,625 330,416 261,845 258,913 258,913 296,478 72,904	413,113 202,927 	353,895	1,133,635		222,531	See Note (8)
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System R 16 17 18 19 20 21 22 23 24 25 26	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau S	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618 446,658	413,113 202,927 701,114 249,712 0 186,649 212,503 161,047 305,681 235,629	353,895	1,133,635		222,531	See Note (8)
System R 16 17 18 19 20 21 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 27 27 27 27 27 27 27 27 27 27	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI., Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley Greenwood Hill Rd, Gerber Rd to 2.1 km N. Greenwood Hill Rd, Nof Weimar Line # 4 Rep. 2 Gerber Rd - Greenwood Hill to Nafziger, Wellesley Line Renewal for Relocating DS 33 Transformer to Bloomingdale DS Heidelberg - Weolwich Side	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618	413,113 202,927 701,114 249,712 0 186,649 212,503 161,047 305,681 235,629 534,150	353,895	1,133,635		222,531	See Note (8) See Note (8)
System R 16 17 18 19 20 21 22 23 24 25 26 27 28	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI, Parkside to Albert HS New 13.8 kV Feeder 3 Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley Greenwood Hill Rd, Gerber Rd to 2.1 km N. Greenwood Hill Rd, Nof Weimar Line # 4 Rep. 2 Gerber Rd - Greenwood Hill to Nafziger, Wellesley Line Renewal for Relocating DS 33 Transformer to Bloomingdale DS Heidelberg - Weolwich Side Lobsinger Line - Rebuild, Town of Heidelberg	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618 446,658	413,113 202,927 	353,895	1,133,635		222,531	See Note (8)
System R 16 17 18 19 20 21 22 23 24 25 26 27 28 29	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI, Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 20.5km Patheter State Construct St, State St, St Clements	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618 446,658	413,113 202,927 701,114 249,712 0 186,649 212,503 161,047 305,681 235,629 594,150 177,849 431,522	353,895	1,133,635		222,531	See Note (8) See Note (8) See Note (1) See Note (1)
System R 16 17 18 19 20 21 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 22 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 23 24 26 27 28 28 28 28 28 28 28 28 28 28	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI, Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV to Wellesley-Weimar Line-Moser Young to Bamberg Limits Weimar Line - Moser-Young to Hutchison Rd, Wellesley Greenwood Hill Rd, Gerber Rd to 2.1 km N. Greenwood Hill Rd, N of Weimar Line # 4 Rep. 2 Gerber Rd - Greenwood Hill to Nafziger, Wellesley Eline Renewal for Relocating DS 33 Transformer to Bloomingdale DS Heidelberg - Woolwich Side Lobsinger Line, Herrgott Rd to 1km West, St Clements Lobsinger Line, Herrgott Rd to 1km West, St Clements	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618 446,658 551,674	413,113 202,927 		1,133,635		222,531	See Note (8) See Note (8) See Note (1) See Note (1) See Note (1)
System R 16 17 18 19 20 21 22 23 24 25 24 25 26 27 28 29 30 31	enewal and System Service Projects Overhead Line Renewal (4kV) - 5 2011 Overhead 4kV Conversions HS New 13.8 kV Feeder 4 - Quiet PI, Parkside to Albert HS New 13.8 kV Feeder 3 - Parkside, Weber - Bearinger HS New 13.8 kV Feeder 5 - Albert, Quiet PI to Columbia Overhead Line Renewal (8kV) - 4 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 27.6kV tie-Woolwich 1-Victoria St, Breslau Stn to 2km E 20.5km Patheter State Construct St, State St, St Clements	465,919 314,625 330,416 261,845 258,913 296,478 72,904 231,603 291,618 446,658	413,113 202,927 701,114 249,712 0 186,649 212,503 161,047 305,681 235,629 594,150 177,849 431,522	353,895	1,133,635		222,531	See Note (8) See Note (8) See Note (1) See Note (1)

Table 2-38 Details for 2011 COS Approved Projects

Project	Projects	2011 Board	2011	2012	2013 Actual	2014	2015	Notes
Number	•	Approved	Actual	Actual		Actual	Bridge	Notes
	Reporting Basis	CGAAP	CGAAP	CGAAP	RCGAAP	MIFRS	MIFRS	
	Line Renewal for Scheifele TS Egress (UG & OH)							
	Conestoga Rd Rebuild - 1 of 2 stage	431,008	785,252					Budgeted as 2 phases, completed as one project
	Conestoga Rd Feeder Egress/rebuild 2 of 2	446,308						
35	HSA Rehab - Replace Feeder Cables	334,359	246,717					
	Overhead Line Renewal - Failing Conductor - 3							
	2011 City of Waterloo #6 / 4 Replacement	193,815		449,675				Completed as part of larger 2012 project
	2011 Elmira #6 Conductor Replacement	399.049 -	214,530					Budgeted as one project, completed as 2 subprojects
38	Gerber Rd - Lawrence to Hutchison Rd, Wellesley	399,049	190,589					
	Bluevale St. Line Renewal							
	Bluevale T.H. Phase 1	452,207	330,354					One budgeted project completed as 2 subprojects
40	Bluevale Street North, Lincoln Rd to 291 Bluevale St	432,207	176,916					
	Proactive Renewal (Inspection and Testing Outcomes) - 8							
	Underground Capital Operations Department	326,063	181,505					
	Depreciated Pole Replacement	447,889	371,415					
	Designated Danger Poles	57,370	278,098					
44	Loadbreak Replacement	72,615	178,308					
45	Reid Woods Dr Rebuild, Elmira TS to Northfield 1 of 2	705,296	278,149					Reduction in scope of work
	Customer Driven Line Renewal		004.470					
	William Hastings Line (Reg.#5) - Manser Rd. to Hutchinson Rd. Kossuth Pole Line Rebuild		304,176					Voltage issues due to small conductor and circuit loading
47	Kossuth Pole Line Rebuild		291,147					LTLT project driven by Cambridge North Dumfries Hydro
	Line Demonstrate Constrated to be semiclated unless to 0011							
	Line Renewal Projects Expected to be completed prior to 2011 King St N - Bridge to Farmer's Market Road		319.414					Work started in 2010 and completed in 2011
	Erb St WErbsville to Wilmot Line - Duct Bank		179.883					Note (9)
	Rebuild Lee Ave and Colonial Drive		467,822					Work deferred from 2009 to 2011
- 50			407,022					
51	SCADA Master Replacement	834,356	572.058					Vendors bid lower prices than budgetary estimates
	2011 Distribution Automation	630.586	112,753			-279,169		Note (2)
	ERTS Rehab - Protection Upgrades	153,862	307,372			213,103		Note (2)
	HSB Rehab - Feeder Protection Upgrades	86,041	377,858					Note (2)
57		00,041	0.1,000					
55	Settlement Agreement Deduction to Move to WIP	(400,000)						
50		(100,000)						
	Subtotal	9.387.440	10.386.218	817.163	0	-279,169	C	
		0,001,110	,	0,.00		,100		

Table 2-38 Details for 2011 COS Approved Projects

Project Number		2011 Board Approved	2011 Actual	2012 Actual	2013 Actual	2014 Actual	2015 Bridge	Notes
	Reporting Basis	CGAAP	CGAAP	CGAAP	RCGAAP	MIFRS	MIFRS	
	Plant Projects							
	Land - New Service Centre & Administration Building	1,483,905	1,489,660					
	New Service Centre & Administration Building	23,556,990	18,007,516	635,404				Note (3)
58	Roof - New Building		608,000					Note (3)
59	Mechanical - New Building		3,639,359					Note (3)
60	Parking Lot - New Building		581,259					Note (3)
61	Telephone System - New Building		199,696					Note (3)
62	Generator - New Building		267,464					Note (3)
63	Security Equipment - New Building		341,198					Note (3)
64	Equipment - New Building		676,436					Note (3)
65	Communications Tower - New Building		218,009					Note (3)
66	Capitalized Interest on Building		330,976					Note (3)
67	Furniture - New Building	1,700,000	536,972					Note (4)
68	Corporate Server Upgrade for ERP/CIS/Billing Legacy Systems	225,000	184,918					
69	Operational Data Store System		215,747					Note (5)
70	2011 - R11 - 50' Single Bucket Material Handler Aerial Device	340,560	307,929					
	Sub-Total	27,306,455	27,605,139	635,404	0	0	0	
	Various Projects Less Than Materiality (OEB Miscellaneous)	3,590,066	4,772,044					
	Total	45,641,297	46,753,654	1,806,463	1,133,635	-279,169	222,531	0

Table 2-38 Details for 2011 COS Approved Projects

Percent Budget Completion:

102.4%

Notes:

- (1) DSP (Exhibit 2, Attachment 2-1, pg 194), WNH executed a alternative solution to the issue of 44kV reliability by using the 44kV line renewal budget to advance line renewal in the St. Clement's DS area in order to free up a 27.6kV transformer and convert one of the 44kV stations away from a Hydro One controlled 44kV source and onto WNH controlled 27.6kV source. Project 31 was still required as part of the new solution and was deferred by a year in order to have sufficient time for transformer removal from St. Clement's DS and installation at Bloomindale DS. As part of executing the alternate solution, the monies for project 32 were used to execute projects 28, 29 & 30.
- (2) WNH invested in new technology reclosers and planned to ramp up deployment in 2011. Performance issues resulted in delays in recloser deployment. Ultimately order was cancelled and monies refunded by vendor in 2013. In 2011, WNH installed communication facilities and changed over to a different recloser vendor. 2012 stations projects (53 & 54) were advanced to utilize idled stations engineering resources.
- (3) New Service Centre & Administration Building was budgeted as one large project but execution was administered under several scope specific subprojects.
- (4) Exhibit 2, p 77 of 95. Furniture also included Equipment in 2011 Board Approved, 2011 Actual allocated to correct Capital Asset Account
- (5) Costs were forecasted under System Hardware (\$10,800) and Software (\$205,110) for 2010. Project was under development at the time of filing and went into service in 2011.
- (6) IRR 2-Staff-29 second paragraph In 2011 a number of subdivisions planned for development on the west side of the City of Waterloo were delayed due to development being challenged by local residents in front of the Ontario Municipal Board. (projects 7 & 8). The development community responded by advancing projects elsewhere in our service territory. (projects 12 & 13).
- (7) This project was started in 2010 and was forecast to be completed in 2011 at the time of filing. City of Waterloo ran into problems with deep services. The project was broken up into phases, some being completed in 2010 and the remainder being completed in to 2013.
- (8) Project 25 forecasted in 2010 and project 21 forecast in 2011 were constructed in reverse order due to system constrains at the time.
- (9) Project completed in 2010, however, it was not recorded until 2011.

Undertaking No. JTC1.6:

Undertaking:

To advise why there are no projections for capital contributions for 2015 and 2016.

Background:

In WNH's Technical Conference Transcript of August 19, 2015, page 56, lines 11 – 13, it states: "On the line that's SR, which I take it to be system renewal, for 2015 and 2016, there are no projections for capital contributions...".

Response:

WNH has revised the table provided in 2-VECC-11 in order to reflect Contributed Capital for System Renewal (SR) in 2015 and 2016 which previously were incorrectly shown as System Access (SA).

Category	2011	2012	2013	2014	2015	2016
SA	(1,348,058)	(2,592,976)	(1,555,864)	(1,338,367)	(6,135,810)	(6,214,587)
SR	(136,052)	(288,043)	(116,841)	(250,329)	(153,128)	(157,722)
SS						
GP		(4,982)		(4,548)		
Total	(1,484,110)	(2,886,001)	(1,672,705)	(1,593,244)	(6,288,938)	(6,372,309)

Undertaking No. JTC1.7:

Undertaking:

To reconcile specific account billing information as reflected in Table 1-5, September 2014

Background

In WNH's Technical Conference Transcript of August 19, 2015, page 59, lines 27 – 28 and page 60, lines 1 - 2, it states: "... in relation to 1-E2-4, and the question is, if I understand it correctly, why are the numbers that I add up on my bills not aligning with the numbers that you are saying in this interrogatory response?"

Response:

WNH notes in Table 1-5 of Exhibit 2, Attachment 2-1, DSP, the headings referred to kW Billed in September 2014. This is the consumption for September 2014 and was billed in October 2014.

WNH reviewed the billings for both the Large Use customer and the 11 accounts summed in Table 1-5 as Customer 1 and WNH was unable to reconcile to the 16,604 kW in Interrogatory 1-E2-4. WNH reviewed the billings for both September and October 2014 and determined the following kW was billed:

Month E	Billed	Consumption Month	11 Accounts Table 1-5
Sept 2	014	Aug 2014	18,366
Oct 20	014	Sept 2014	19,580

Undertaking No. JTC1.8:

Undertaking:

To provide the breakdown for tested poles

Response:

WNH has provided the breakdown for tested poles below.

Tested Wood Poles (GIS) AGE (yrs) / % Fibre Strength	0% - 49%	<mark>50%</mark> - 66%	67% - 69%	70% - 74%	75% - 79%	80% - 84%	85% - 89%	90% - 94%	95%- 100%	Total Tested Poles
Age > 70		8	g	5	1	2	6		30	44
Age > 60 <= 70	3	3	0	34	51	11	134	12	732	980
Age > 50 <= 60	6	2	7	95	198	54	61	11	799	1233
Age > 40 <= 50	5	10	5	164	163	78	39	98	1566	2128
Age > 30 <= 40	1	5	3	82	99	162	61	15	697	1125
Age > 20 <= 30	2	1	2	3	2	34	69	36	369	518
Age > 10 <= 20		2	35 33							- 2
Age > 0 <= 10		2	00 30							
	17	21	17	383	514	341	370	172	4193	6028

Undertaking No. JTC1.9:

Undertaking:

With reference to page 20, 1-SEC-1, the report titled "2015 Operating and Capital Budgets", to fill in the gap on large user class.

Response:

WNH has provided a comparison of WNH, Kitchener-Wilmot Hydro Inc., Cambridge and North Hydro Inc. and Guelph Hydro Electric Systems Inc. below. The comparison used each distributor's Board Approved 2015 rate and had monthly consumption of 8,000,000 kWh and 14,500 kW.



Undertaking No. JTC1.10:

Undertaking:

To clarify the OM&A number in 2-Staff-23

Response:

WNH has adjusted its Working Capital to reflect a deduction of the OM&A portion only of the Depreciation included in WNH's burdens. These changes have been reflected in the Revised RRWF and Tracking Sheet attached to these undertakings.

Undertaking No. JTC1.11:

Undertaking:

To confirm whether there is a 1.5 percent change in the volumes in 2015

Background:

In WNH's Technical Conference Transcript of August 19, 2015, page 89, lines 10 - 12, it states: "Would you take just to give a ballpark estimate of what the impact on your revenues was of a one and a half percent change in the volumes?" and on page 89, lines 16 - 18, it states: "I am looking for based on your current rates, so base it on your current rates, and if there is a 1.5 percent change in the volumes in 2015."

Response:

A change in the 2015 volumes of 1.5% results in a distribution revenue change of \$295,961.

Undertaking No. JTC1.12:

Undertaking:

To advise what the increase in the revenue requirement would be for the increase in the cost of power.

Response:

The Revenue Requirement would increase by \$49,043 if the Predicted kWh Purchases derived and filed in IR 3-Energy Probe -24 were included in the Cost of Power Forecast.

Undertaking No. JTC1.13:

Undertaking:

Provide Tables 3-5, 3-6, and 3-24, utilizing a real GDP forecast of 2.7 percent in 2015 and 2.4 percent in 2016

Response:

Table 3-5

Statistic	Value
R Square	96.1%
Adjusted R Square	96.0%
F Test	784.0
MAPE (monthly)	1.99%
T-stats by Coefficient Intercept	(12.2)
Heating Degree Days	24.7
Cooling Degree Days	17.3
Number of Days in Month	8.2
Spring Fall Flag	(4.5)
Ontario Real GDP Monthly %	3.3
Number of Customers	12.0
Number of Peak Hours	5.2

Year	Actual	Predicted	% Difference
1996	1,054.6	1,051.5	-0.3%
1997	1,067.4	1,064.6	-0.3%
1998	1,089.9	1,098.4	0.8%
1999	1,136.6	1,151.1	1.3%
2000	1,173.5	1,172.9	-0.1%
2001	1,205.8	1,213.9	0.7%
2002	1,286.4	1,267.6	-1.5%
2003	1,270.0	1,271.9	0.2%
2004	1,294.3	1,304.3	0.8%
2005	1,358.6	1,369.2	0.8%
2006	1,372.5	1,367.0	-0.4%
2007	1,423.6	1,400.7	-1.6%
2008	1,421.4	1,413.4	-0.6%
2009	1,411.8	1,410.6	-0.1%
2010	1,479.1	1,447.2	-2.2%
2011	1,488.8	1,477.1	-0.8%
2012	1,495.5	1,489.5	-0.4%
2013	1,493.0	1,514.5	1.4%
2014	1,490.8	1,528.2	2.5%
2015 Bridge - Normalized		1,550.4	
2016 Test - Normalized		1,573.0	
2016 Test - Normalized - 10 Year Trend		1,552.9	
2016 Test - Normalized - 20 Year Trend		1,551.0	

Table 3-6

	2011 Board						
	Approved	2011 Actual	2012 Actual	2013 Actual	2014 Actual	2015 Bridge	2016 Test
Residential	-						
# of Customers	46,613	46,194	46,877	47,602	48,191	48,705	49,305
kWh kW	393,848,054	408,768,579	409,922,519	409,442,945	410,104,642	417,175,210	419,373,643
Variance Analysis							
# of Customers		-0.90%	0.57%	2.12%	3.38%	4.49%	5.78%
kWh		3.79%	4.08%	3.96%	4.13%	5.92%	6.48%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
GS < 50 kW						ļ	
# of Customers	5,470	5,402	5,454	5,503	5,547	5,596	5,632
kWh	179,687,810	187,070,265	190,189,482	194,737,949	197,096,102	201,109,021	201,874,123
kW							
Variance Analysis		1.000/	0.040/	0.000/	4.000/	0.000/	0.000
# of Customers kWh		-1.26% 4.11%	-0.31% 5.84%	0.60%	1.39% 9.69%	2.29% 11.92%	2.96%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
GS > 50 kW							
# of Customers	668	666	668	670	683	694	693
kWh	705,732,689	725,123,828	716,491,037	705,737,128	699,842,688	727,428,627	736,331,481
kW Variance Analysis	1,581,207	1,775,934	1,801,339	1,766,195	1,726,654	1,788,748	1,810,640
# of Customers		-0.30%	0.00%	0.30%	2.25%	3.89%	3.74%
kWh		2.75%	1.52%	0.00%	-0.83%	3.07%	4.34%
kW		12.32%	13.92%	11.70%	9.20%	13.13%	14.51%
Large User					-		
# of Customers kWh	1 79,638,262	1 84,249,637	1 86,740,767	1 90,202,679	91,205,251	1 94,955,401	97,509,603
kW	153,852	160,630	165,061	168,361	166,649	173,383	178,046
Variance Analysis	,	,					
# of Customers		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kWh		5.79%	8.92%	13.27%	14.52%	19.23%	22.44%
kW		4.41%	7.29%	9.43%	8.32%	12.69%	15.73%
Unmetered Scattered Load							
# of Customers	551	499	472	496	519	541	563
kWh	1,648,666	2,043,853	2,250,008	2,352,596	2,544,974	2,829,382	3,140,372
kW							
Variance Analysis							
# of Customers		-9.50%	-14.49%	-10.05%	-5.88%	-1.89%	2.10%
kWh kW		23.97%	36.47% 0.00%	42.70%	54.37% 0.00%	71.62%	90.48%
RVV		0.0078	0.0078	0.0078	0.0078	0.0078	0.007
Street Lighting							
# of Customers	13,374	13,678	13,736	13,841	13,853	13,808	13,828
kWh	7,792,006	7,939,684	8,173,989	8,074,319	7,720,857	7,639,658	7,594,660
kW	21,835	22,237	22,349	22,476	21,568	21,240	21,115
Variance Analysis # of Customers		2.27%	2.70%	3.49%	3.58%	3.25%	3.40%
kWh		1.90%	4.90%	3.62%	-0.91%	-1.96%	-2.53%
kW		1.84%	2.35%	2.93%	-1.22%	-2.73%	-2.33%
Embedded Distributor							
# of Customers	1	1	1	1	1	1	1
kWh kW	28,618,000 71,600	22,030,344	32,083,013	30,731,900 71,174	31,728,985 72,407	31,553,438 71,803	31,378,863 71,406
kw Variance Analysis	71,600	39,512	71,507	/1,1/4	72,407	71,803	71,406
# of Customers		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kWh		-23.02%	12.11%	7.39%	10.87%	10.26%	9.65%
kW		-44.82%	-0.13%	-0.60%	1.13%	0.28%	-0.27%
Direct Market Deutlehren							
Direct Market Participant # of Customers			2	2	2	2	2
# of Customers kWh		-	3,552,539	7,094,070	7,002,713	6,912,533	6,823,514
kW		-	5,848	13,338	12,738	12,785	12,620
Variance Analysis							
# of Customers		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kWh		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Totals						I	
Customers / Connections	66,679	66,440	67,209	68,116	68,796	69,348	70,025
kWh	1,396,965,487	1,437,226,191	1,449,403,353	1,448,373,585	1,447,246,211	1,489,603,270	1,504,026,259
	1,828,494	1,998,313	2,066,104	2,041,543	2,000,016	2,067,958	2,093,827
kW from applicable classes							
Totals - Variance		0.000/	0.000/	0.45%	0.470/	4.000/	E 000
		-0.36% 2.88%	0.80% 3.75%	2.15% 3.68%	3.17% 3.60%	4.00% 6.63%	5.02% 7.66%

Table 3-24

Undertaking No. JTC1.14:

Undertaking:

To provide Tables 3-5, 3-6, and 3-24 based on the response to 3-VECC-18

Response:

WNH has provided Table 3-5, 3-6 and 3-24 based on the response to 3.0-VECC-18 below.

Table 3-5

Statistic	Value
R Square	92.5%
Adjusted R Square	92.3%
F Test	457.2
MAPE (monthly)	2.75%
T-stats by Coefficient Intercept	(8.2)
Heating Degree Days	17.7
Cooling Degree Days	11.4
Number of Days in Month	5.3
Spring Fall Flag	(2.8)
Employment Kitchener-Waterloo-Cambridge (000's)	46.5
Number of Peak Hours	3.8

Table 3	-6
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Year	Actual	Predicted	% Difference
1996	1,054.6	1,079.4	2.4%
1997	1,067.4	1,075.1	0.7%
1998	1,089.9	1,106.9	1.6%
1999	1,136.6	1,184.2	4.2%
2000	1,173.5	1,184.5	0.9%
2001	1,205.8	1,206.9	0.1%
2002	1,286.4	1,238.4	-3.7%
2003	1,270.0	1,274.0	0.3%
2004	1,294.3	1,286.1	-0.6%
2005	1,358.6	1,388.0	2.2%
2006	1,372.5	1,364.2	-0.6%
2007	1,423.6	1,375.0	-3.4%
2008	1,421.4	1,399.5	-1.5%
2009	1,411.8	1,369.1	-3.0%
2010	1,479.1	1,421.7	-3.9%
2011	1,488.8	1,492.5	0.2%
2012	1,495.5	1,496.3	0.1%
2013	1,493.0	1,525.3	2.2%
2014	1,490.8	1,546.6	3.7%
2015 Bridge - Normalized		1,602.5	
2016 Test - Normalized		1,621.5	
2016 Test - Normalized - 10 Year Trend		1,601.4	
2016 Test - Normalized - 20 Year Trend		1,599.8	

Table	3-24
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	2011 Board	2011 Actual	2012 Actual	2013 Actual	2014 Actual	2015 Bridge	2016 Test
Residential	Approved	_off Actual	LUIL Actual	Loro Actual	Lory Actual	Loto Druge	2010 1031
Residential # of Customers	46,613	46,194	46,877	47,602	48,191	48,705	49,305
kWh	393,848,054	408,768,579	409,922,519	409,442,945	410,104,642	434,456,778	435,324,033
kW							
Variance Analysis # of Customers		-0.90%	0.57%	2.12%	3.38%	4.49%	5.78%
kWh		3.79%	4.08%	3.96%	4.13%	10.31%	10.53%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
GS < 50 kW # of Customers	5,470	5,402	5,454	5,503	5,547	5,596	5,632
kWh	179,687,810	187,070,265	190,189,482	194,737,949	197,096,102	209,490,154	209,649,576
kW							
Variance Analysis		4.000/	0.010/	0.000/	4.000/	0.00%	0.000/
# of Customers kWh		-1.26% 4.11%	-0.31% 5.84%	0.60%	1.39% 9.69%	2.29% 16.59%	2.96% 16.67%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
GS > 50 kW				070		001	
# of Customers kWh	668 705,732,689	666 725,123,828	668 716,491,037	670 705,737,128	683 699,842,688	694 746,564,470	693 752,889,627
kW	1,581,207	1,775,934	1,801,339	1,766,195	1,726,654	1,835,803	1,851,356
Variance Analysis							
# of Customers		-0.30%	0.00%	0.30%	2.25%	3.89%	3.74%
kWh kW		2.75% 12.32%	1.52% 13.92%	0.00%	-0.83% 9.20%	5.79% 16.10%	6.68% 17.08%
		12.0270	10.0270	11.70%	3.2070	10.10%	17.00%
Large User							
# of Customers	1	1	1	1	1	1	100 571 001
kWh kW	79,638,262 153,852	84,249,637 160,630	86,740,767 165.061	90,202,679 168,361	91,205,251 166,649	100,003,100 182,599	103,574,661 189,121
Variance Analysis	100,002	100,000	100,001	100,001	100,040	102,000	100,121
# of Customers		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kWh		5.79%	8.92%	13.27%	14.52%	25.57%	30.06%
kW		4.41%	7.29%	9.43%	8.32%	18.69%	22.92%
Unmetered Scattered Load							
# of Customers	551	499	472	496	519	541	563
kWh	1,648,666	2,043,853	2,250,008	2,352,596	2,544,974	2,829,382	3,140,372
kW Variance Analysis							
# of Customers		-9.50%	-14.49%	-10.05%	-5.88%	-1.89%	2.10%
kWh		23.97%	36.47%	42.70%	54.37%	71.62%	90.48%
kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Street Lighting							
# of Customers	13,374	13,678	13,736	13,841	13,853	13,808	13,828
kWh	7,792,006	7,939,684	8,173,989	8,074,319	7,720,857	7,639,658	7,594,660
kW	21,835	22,237	22,349	22,476	21,568	21,240	21,115
Variance Analysis # of Customers		2.27%	2.70%	3.49%	3.58%	3.25%	3.40%
kWh		1.90%	4.90%	3.62%	-0.91%	-1.96%	-2.53%
kW		1.84%	2.35%	2.93%	-1.22%	-2.73%	-3.30%
Emboddod Distributor							
Embedded Distributor # of Customers	1	1	1	1	1	1	1
kWh	28,618,000	22,030,344	32,083,013	30,731,900	31,728,985	31,553,438	31,378,863
kW	71,600	39,512	71,507	71,174	72,407	71,803	71,406
Variance Analysis		0.000/	0.000	0.000	0.000/	0.0001	0.0001
# of Customers kWh		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kW		-44.82%	-0.13%	-0.60%	1.13%	0.28%	-0.27%
Direct Market Participant # of Customers		_			-		~
# of Customers kWh		-	2 3,552,539	2 7,094,070	2 7,002,713	2 6,912,533	2 6,823,514
kW		-	5,848	13,338	12,738	12,785	12,620
Variance Analysis							
# of Customers		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
kWh kW		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
							0.0070
Totals							
Customers / Connections	66,679	66,440	67,209	68,116	68,796	69,348	70,025
kWh kW from applicable classes	1,396,965,487 1,828,494	1,437,226,191 1,998,313	1,449,403,353 2,066,104	1,448,373,585 2,041,543	1,447,246,211 2,000,016	1,539,449,512 2,124,230	1,550,375,306 2,145,618
	.,520,734	.,000,010	2,000,104	2,041,040	2,000,010	2,124,200	2,140,010
Totals - Variance							
Customers / Connections		-0.36%	0.80%	2.15%	3.17%	4.00%	5.02%
kWh kW from applicable classes		2.88% 9.29%	3.75% 12.99%	3.68% 11.65%	3.60% 9.38%	10.20% 16.17%	10.98% 17.34%
applicable classes		3.29%	12.99%	11.03%	9.00%	10.17%	17.34%

Undertaking No. JTC1.15:

Undertaking:

With respect to 4-Staff-114, to provide what the charges would have been in the previous years.

Response:

Charges for Smart Meter Software Costs for Smart Meter Monitoring Service and Base Station / TGB operation, monitoring, and maintenance are as follows:

Year	Basis	\$
2011	Actual	-
2012	Actual	52,004
2013	Actual	96,052
2014	Actual	196,460
2015	Forecast	201,468
2016	Forecast	207,336

Undertaking No. JTC1.16:

Undertaking:

To advise what the difference would be in the revenue requirement for 2016 if the revenue requirement included recovery of OPEBs on a cash basis

Response:

In 2016 the difference in the Revenue Requirement would be a decrease of \$176,026 if the OPEB was recovered on a cash basis.

Undertaking No. JTC1.17:

Undertaking:

To provide the amount of the \$277,681 that was actually incurred in 2011

Response:

The amount of Smart Meter costs incurred in 2011 was \$102,816. These costs were recorded in the Deferral Account USoA 1556 until Board approval of WNH's Smart Meter Disposition Costs in 2012.

Undertaking No. JTC1.18:

Undertaking:

To provide the aggregate dollars that could have been awarded in incentive pay and the aggregate dollars that were awarded.

Response:

The table below lists the aggregate amount of dollars that could have been awarded for incentive pay and the aggregate dollars that were awarded for 2011 - 2014. Five positions are included in the aggregate. These are the only positions with incentive pay.

Year	Amount \$ Available	Amount \$ Awarded
2011	101,000	74,920
2012	106,000	83,980
2013	109,000	94,330
2014	112,000	97,000

Undertaking No. JTC1.19

Undertaking:

To provide the actual components of the incentive pay, what the actual measures are for 2015, and what the targets are.

Response:

The targets and measures for the key objectives towards incentive pay for 2015 are as follows:

- 1. Meet our Health & Safety Objectives for the year.
 - Regular updates to the Board on Health & Safety (Measures are reports to the Board at Board Meetings on Health & Safety initiatives, incidents and number of lost time accidents. Targets are reports at all meetings and zero lost time accidents.)
- 2. Meet or exceed financial and operating targets set in the approved 2015 Budget.
 - Completion of expected OM programs including maintenance inspections and preventive maintenance programs on the distribution system, within budget.
 (Measures are % of program completed and % of actual to budget.)
 - Completion of expected capital programs or capital acquisitions within budget (Measures are % of programs or acquisitions completed and % of actuals to budget.)
 - Meet or exceed financial targets for revenues and expenses per the Statement of Operations in the approved Budget. (Measures are % comparison of actuals to expected.)
 - Develop and implement CDM plans to meet mandated provincial targets (Measures are the implementation of programs for various customer classes and the results towards the 6-year targets.)

- 3. Complete the Cost of Service (COS) Rate Filing and approval of COS rates for implementation in 2016.
 - Submission of Application (Measure is a complete submission that complies with OEB filing requirements.)
 - Submission of Distribution System Plan (Measure is a thorough DSP that complies with OEB filing requirements.)
 - Completion of COS Rate Filing in 2015 with rates approved for 2016 (Target is fair and reasonable rates for implementation January 1, 2016. Measure is completing the requirements of the process within the responsibilities of WNH, obtaining approval for revenue requirements to sustain the utility and the long term OM&A and Capital programs and implementing new rates for 2016.)
- 4. Maintain or improve relative position of rates within 10% of the lowest rates of the neighbouring utilities on total bill.
 - Compare total bill by rate class with Cambridge & North Dumfries Hydro, Guelph Hydro and Kitchener-Wilmot Hydro. (Measure is to be within 10% of the lowest of the four utilities in the various rate classes.)
 - Prepare 2016 budget and 5-year forecast in accordance with this measure
- 5. Meet or improve controllable reliability targets over 2014.
 - Successfully implement Outage Management System including customer accessible outage map. (Target and measure is to complete within budget in 2015.)
 - Continue program of installing switches on the distribution system that can be remotely operated from the Control Room. (Target and measure is that switches are installed and operating. Additional measure to provide examples of where switches in use reduce customer outage minutes.)
 - CAIDI and SAIDI are within 2014 actuals or improve on 2014 reliability statistics (Excluding major events.)

- 6. Update Succession Plans to the Board.
 - Refresh Succession Plans in light of upcoming Management Team retirements and continued retirements in skilled trades and technical positions. (Measure is completion of full review, strategy to replace skilled trades and technical positions and strategy to develop replacements for Senior Management Team.)
- 7. Develop a Communications Strategy for WNH Inc.
 - Develop a strategy for approval by the Board and implementation in 2016.
 Strategy to provide information and education to customers in various forms and formats. (Newspaper, radio, on-line, social media.)
 - Include existing programs, as well as, new program for customer engagement. (Measure will be approval of strategy by the Board.)

Undertaking No. JTC1.20:

Undertaking:

To explain why there are differences in the two Tables of 12 FTES

Response:

WNH incorrectly labeled the title above Table 14-4A in Exhibit 4, page 47. Contract and Student FTEs were not included in this table, as the title had stated, thus, this table reflected 12 fewer FTEs in 2015 than Table 4-15 in Exhibit 4, page 48.

Undertaking No. JTC 1.21:

Undertaking:

To provide an update to Table 5-3 in the original evidence for 2016 only that reflects the May 18TH, 2015, CIBC loan for \$10 million at a rate of 3.43 percent.

Response:

WNH has adjusted its 2015 Term Loan interest rate in 2016 to reflect the actual interest rate of 3.43%. These changes have been reflected in the Revised RRWF and Tracking Sheet attached to these undertakings.

Undertaking No. JTC 1.22:

Undertaking:

Based on any corrections, changes or updates that may result from the technical conference questions, please update the response to the interrogatory including the provision of the revenue requirement work form and the electronic form.

Response:

WNH has attached the following revised Excel Files to these Undertaking responses:

- Waterloo_JTC1.22_2016 Cost Allocation Model_20150827
- Waterloo_JTC1.22_2016_Rev_Reqt_Work_Form_V6_20150827
- Waterloo_JTC1.22_2016 Bill Impacts_Appendix 2-W_20150827
- Waterloo_JTC1.22_Appendix 2-PA_2016 COS_20150827
- Waterloo_JTC1.22_Proposed 2016 Tariff Schedule_Appendix 2-Z_20150827

WNH notes that it adjusted Tab I8 in its JTC1.22 2016 Cost Allocation Model to correctly prorate the Line Transformer NCP and Secondary NCP demand, for each rate class, by the proportion of the number of customers in the Line Transformer Customer Base and Secondary Customer Base respectively, of the Primary Customer Base.

Undertaking No. JTC 1.23:

Undertaking:

For the cost allocation model, clarify that we are describing the assets appropriately and any services that may or may not be provided in looking after those assets.

Background:

In WNH's Technical Conference Transcript of August 19, 2015, page 132, lines 3 - 6, it states: "Yes, because then I assume that on the rate base side there are service assets that are allocated to the non-residential customer classes if you own some of those assets?"

Response:

WNH clarifies its provision of Services in Interrogatory 7.0-VECC-44 as follows:

7.0–VECC–44 Reference: E7, pg. 3-4

Interrogatory:

- (a) With respect to the non-Residential customer classes, does Waterloo North perform any work related to the provision of Services assets (e.g. repairs/replacements) or the maintenance of such assets once installed?
- (b) If yes, please confirm whether the costs are all billed back directly to the customers and how the costs (and revenues if any) are treated in the Application.
- (c) Please confirm that, based on Waterloo North's approach (per page 4, lines 6-17), the gross costs (i.e. with no adjustment for contributed capital) associated with Services for the non-Residential classes are not included in the allocation base used for General Plant.

Response:

- a) WNH does perform work related to the provision of Services assets for Non-Residential customer classes once such assets are installed, however, only on the services that it owns, not customer owned services. To clarify this response, Non-Residential services fall into two categories:
 - 1. Those services that are owned and maintained by WNH. These services are installed by WNH and a 100% Contributed Capital Amount is collected *and*
 - 2. Those that are owned and maintained by the customer.
- b) WNH does not bill the costs back directly to the customers. The costs are reflected in the appropriate O&M account.
- c) WNH confirms that the Gross Costs associated with Services for the Non-Residential classes are not included in the allocation base used for General Plant.

Undertaking No. JTC 1.24:

Undertaking:

Create hypothetical to put customer back into the LU category, articulate all the assumptions, rerun the model, and advise as to what the bill impact would be.

Response:

WNH has adjusted the Large Use rate class with the following assumptions:

- In 2016 moved 1 customer from the GS > 50 kW rate class to the Large Use rate class
- The moving customer's monthly consumption is 5,000 kW and 2.5M kWh
- The 2016 Test Year on Existing Rates was revised to reflect these changes
- The Cost Allocation Model was re-run to reflect these changes
- The Large Use Bill Impact reflected monthly consumption of 14,500 kW and 8M kWh
- The Bill Impact Model was re-run and the impacts of these changes is as follows:

	Before C	Change	After C	hange	Cha	200			
Details	JTC1	JTC1.22 * JTC1.24			Clia	ange			
	\$	%	\$	%	\$	%			
Distribution Increase excluding pass through items	\$ 10,022	18.14%	\$ 7,536	13.64%	\$(2,487)	-4.50%			
Distribution Increase including pass through items	\$ 25,889	52.61%	\$23,396	47.55%	\$(2,493)	-5.07%			
Delivery Increase	\$ 24,495	21.77%	\$22,003	19.56%	\$(2,493)	-2.22%			
Total Bill Increase	\$ 27,664	2.38%	\$24,848	2.14%	\$(2,817)	-0.24%			

* Bill Impacts reflect the changes in JTC 1.25 for Formula Changes,

JTC 1.10 Burden Depreciation Adjustment and JTC 1.21 Loan Rate Change

Undertaking No. JTC 1.25:

Undertaking:

"Line losses on cost of power", recalculate both rate and the kilowatt-hours for 2016, based on the new loss factors.

Response:

WNH has recalculated the Line Losses on Cost of Power, both the rate and kWh, in Appendix 2-W for the Large User. The Appendix 2-W adjusted for the Large User is as filed in the Interrogatory Responses in 1-Staff-1. A revised Appendix 2-W for the Large User is shown below.

WNH updated all Non-TOU customers to the Navigant April 2015 Non-RPP rates to be consistent with the rate used in the calculation of Cost of Power in Working Capital.

WNH noted that the formula for all Non-TOU customers on this line was referencing Energy RPP Rates and all have been changed to reference the Navigant April 2015 Non-RPP rate. WNH has provided an updated Appendix 2-W Bill Impacts attached to this Undertaking to reflect in Undertaking JTC1.22 which includes these changes.

Appendix 2-W Bill Impacts

Customer Class: Large Use

TOU / non-TOU:	non-TOU														
	Consumption		8,000,000	kWh		14,500	kW								
		_	Curre	nt Board-A	aa	roved	Г			Propose	d		Г	Impa	ct
	Charge		Rate	Volume		Charge	-		Rate	Volume		Charge			
	Unit		(\$)			(\$)			(\$)			(\$)		\$ Change	% Change
Monthly Service Charge	Monthly	\$	6,975.72	1	\$	6,975.72		\$	8,604.24	1	\$	8,604.24	\$	1,628.52	23.35%
Rate Rider for LRAMVA															
	per kW			14,500	\$	-		\$	0.1398	14,500	\$	2,027.10	\$	2,027.10	
Rate Rider for Application of Tax Change	per kW	-\$	0.0072	14,500	\$	(104.40)	-	-\$	0.0072	14,500	\$	(104.40)	\$	-	0.00%
Rate Rider for Accounts 1575 and 1576	per kW			14,500	\$	-		\$	(0.3304)	14,500	\$	(4,790.80)	\$	(4,790.80)	
Distribution Volumetric Rate	per kW	\$	3.3375	14,500	\$	48,393.75		\$	4.1167	14,500	\$	59,692.15	\$	11,298.40	23.35%
Sub-Total A (excluding pass through)					\$	55,265.07					\$	65,428.29	\$	10,163.22	18.39%
Deferral/Variance Account Disposition Rate Rider	per kW	-\$	0.7541	14,500	\$	(10,934.45)		\$	0.3182	14,500	\$	4,613.90	\$	15,548.35	-142.20%
	per kW			14,500	\$	-				14,500	\$	-	\$	-	
Rate Rider for Disposition of Global Adjustment Sub- Account(Applicable only for Non-RPP Customers)	per kW			14,500	\$	-				14,500	\$	-	\$	-	
Low Voltage Service Charge	per kW	\$	0.0553	14,500	\$	801.85		\$	0.0941	14,500	\$	1,364.45	\$	562.60	70.16%
Line Losses on Cost of Power	per kWh	\$	0.1019	40000	\$	4,074.40		\$	0.1019	37600	\$	3,829.94	\$		-6.00%
	Monthly			0	\$	-				0	\$	-	\$	-	
Sub-Total B - Distribution (includes Sub-Total A)					\$	49,206.87					\$	75,236.58	\$		52.90%
RTSR - Network	per kW	\$	3.3423	14500	\$	48,463.35		\$	3.2624	14500	\$	47,304.80	\$		-2.39%
RTSR - Line and Transformation Connection	per kW	\$	1.0234	14500		14,839.30	_	\$	1.0072	14500	\$	14,604.40	\$		-1.58%
Sub-Total C - Delivery (including Sub-Total B)					\$	112,509.52					\$	137,145.78	\$		21.90%
Wholesale Market Service Charge (WMSC)	per kWh	\$	0.0044	8040000	\$	35,376.00		\$	0.0044	8037600	\$	35,365.44	\$		-0.03%
Rural and Remote Rate Protection (RRRP)	per kWh	\$	0.0013	8040000		10,452.00		\$	0.0013	8037600		10,448.88	\$		-0.03%
Standard Supply Service Charge	Monthly	\$	0.25	1	\$	0.25		\$	0.25	1	\$	0.25	\$		0.00%
Debt Retirement Charge (DRC)	per kWh	\$	0.0070	8000000	\$	56,000.00		\$	0.0070	8000000	\$	56,000.00	\$		0.00%
COP Spot Price - Apr/15 Navigant	per kWh	\$	0.1019	8000000	\$	814,880.00		\$	0.1019	8000000	\$	814,880.00	\$	-	0.00%
Total Bill on TOU (before Taxes)		Г			\$	1,029,217.77					\$ [.]	1,053,840.35	 \$	24,622.58	2.39%
HST			13%		\$				13%		\$	136,999.24	\$		2.39%
Total Bill (including HST)					\$	1,163,016.08					\$	1,190,839.59	\$	27,823.51	2.39%
Ontario Clean Energy Benefit ¹					\$	(116.301.61)					\$	(119,083.96)	\$	-	2.39%
Total Bill on TOU (including OCEB)					\$	1,046,714.47						1,071,755.63		25,041.16	2.39%
														·	
Total Bill on RPP (before Taxes)		1	1001			1,029,217.77			1001			1,053,840.35	\$		2.39%
HST Total Bill (including HST)		1	13%		\$ €	133,798.31 1,163,016.08			13%		\$ ¢	136,999.24 1,190,839.59	\$ \$		2.39% 2.39%
Ontario Clean Energy Benefit ¹		1			φ	1,103,010.00					φ	1,130,033.39	ې د	21,020.01	2.33%
Total Bill on RPP (including OCEB)					\$	1,163,016.08					\$	1,190,839.59		27,823.51	2.39%
			_		Ÿ	.,					Ψ	.,	Ť		2.0070
Loss Factor (%)			0.50%	1			Г		0 4700/						
Loss Factor (%)		L	0.50%	I					0.470%						

WNH updated all Non-TOU customers to the Navigant April 2015 Non-RPP rates to be consistent with the rate used in the calculation of Cost of Power in Working Capital.

WNH noted that the formula for all Non-TOU customers on this line was referencing Energy RPP Rates and all have been changed to reference the Navigant April 2015 Non-RPP rate. WNH has provided an updated Appendix 2-W Bill Impacts attached to this Undertaking to reflect in Undertaking JTC1.22 which includes these changes.

Undertaking No. JTC 1.26:

Undertaking:

Before the Settlement Conference, provide any further updates to the revenue requirement work form that need to be made. And, to provide a list of interrogatory responses or Technical Conference Undertakings that change aspects of the original application that would not be reflected in the revenue requirement work form

Response:

WNH has provided a list of Interrogatory Responses or Technical Conference Undertakings that change aspects of the Original Application that would not be reflected in the RRWF.

Exhibit 1
1-Staff-3
1-Energy Probe-5
Exhibit 2
2-SEC-18 / JTC1.4
2-SEC-25 Spreadsheet / JTC1.3
2-Staff-55
2-Staff-91
2-SEC-31
2.0-VECC-8
2.0-VECC-11 / JTC1.6
2-Energy Probe-9
Exhibit 3
3-Staff-102
3-Staff-104
3-Energy Probe-22
3.0-VECC-20
3.0-VECC-22
3.0-VECC-23
Exhibit 4
4-Staff-117
4-Staff-126
4-Staff-131
4-Energy Probe-27
4-Energy Probe-40
4-Energy Probe-44
4-SEC-45
4.0-VECC-36

Exhibit 5
5-Staff-133
5-Energy Probe-46
Exhibit 7
7-Staff-136
7-Energy Probe-51
Exhibit 8
8-Staff-138
8-Staff-141
Exhibit 9
9-Staff-143
9-Staff-145
9-Staff-147
Undertakings
JTC1.20
JTC1.25
Models
Cost Allocation Model