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September 8, 2015

*via RESS e-filing – signed original to follow by courier*

Ms. Kirsten Walli  
Board Secretary  
Ontario Energy Board  
PO Box 2319  
2300 Yonge Street, 27th floor  
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”) Ontario Electricity Support Program Self-Certification Requirement (EB-2015-0148)**

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Toronto Hydro writes regarding the above-noted matter.

By letter dated August 26, 2015, Toronto Hydro informed the Ontario Energy Board (OEB) that it was expecting to complete the entire scope of activities under the Milestone 1 for implementation of the Ontario Electricity Support Program (OESP) support capabilities by September 8, 2015. As reflected in the attached updated Self-Certification Report and High-Level Project Plan, I am pleased to inform you that Toronto Hydro has completed the First Milestone activities as planned. Toronto Hydro views the OESP implementation as an utmost priority, and continues working with all internal and external stakeholders to facilitate timely and effective rollout of the program.

Please do not hesitate to contact me if you have any questions.

Yours truly,

*[original signed by]*

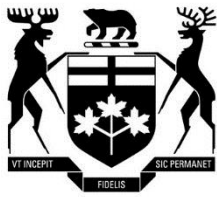
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OESP High Level Project Plan



Ontario

Ontario Energy Board  
Commission de l'énergie  
de l'Ontario

## Ontario Electricity Support Program (OESP)

### Self-Certification Sign-Off Report

Each Utility is required to have an Officer of the Utility sign and submit this Report to the OEB on or before the dates shown below for Milestones One (August 26), Two (October 9) and Three (November 30). Further, at each submission the Utility is required to indicate their progress (i.e. % complete) toward future Milestones.

#### Milestone One

**Submission Date: September 8, 2015**

By signing below I certify that Toronto Hydro-Electric System Limited has completed all tasks applicable to my Utility and outlined under Milestone One of the Ontario Electricity Support Program High Level Project Plan and is ready to begin testing the **Customer Confirmation Interface** with the CSP.

Further, my organization is 25% complete on activities leading up to Milestone Two, and is in progress on activities leading up to Milestone Three.

Amanda Klein, VP Regulatory Affairs and General Counsel

Print name / Title

Signature

September 8, 2015

Date

#### Milestone Two

**Submission Date: October 9, 2015**

By signing below I certify that \_\_\_\_\_ has completed all tasks applicable to my Utility outlined under Milestone Two of the Ontario Electricity Support Program High Level Project Plan and is ready to begin testing the **Customer Tariff** and **One Time Adjustment interfaces** with the CSP.

Name of Utility

Further, my organization is \_\_\_\_\_ % complete on activities leading up to Milestone Three.

Print name / Title

Signature

Date

#### Milestone Three

**Submission Date: November 30, 2015**

By signing below I certify that \_\_\_\_\_ has completed all tasks applicable to my Utility outlined under Milestone Three of the Ontario Electricity Support Program High Level Project Plan and is **fully ready to offer and apply OESP to eligible customer's bills**.

Name of Utility

Print name / Title

Signature

Date

# OESP High Level Project Plan

Milestone One	Preparation for Customer Confirmation Interface test with the CSP	Start	End (estimated)	% Complete
	1. Utility returns high level project plan (this Table) to OEB	09/08/2015	26/08/2015	100%
	2. Customer Confirmation Interface system build	07/01/15	08/28/15	100%
	3. Customer Confirmation Interface internal test	08/31/15	08/09/2015	100%
	4. <b>Milestone One Complete: Utility ready to test Customer Confirmation Interface with CSP</b>		<b>08/26/15 (TH Forecasted Date: 9/08/15)</b>	100%

MILESTONE TWO	Preparation for Customer Tariff and Onetime Adjustment Interface test with CSP	Start	End (estimated)	% Complete
	5. Billing System Build / Configuration	06/22/15	10/02/15	75%
	6. Billing System test (internal to Utility)	06/22/15	10/02/15	75%
	7. Initial OESP Communications to customers			
	8. Customer Tariff Interface system build	08/14/15	07/10/2015	25%
	9. One Time Adjustment Interface system build	08/14/15	07/10/2015	25%
	10. Customer Tariff Interface internal test	07/10/2015	16/10/2015	
	11. One Time Adjustment Interface internal test	07/10/2015	16/10/2015	
	12. <b>Milestone Two Complete: Utility ready to test Customer Tariff and One Time Adjustment interfaces with CSP</b>		<b>As early as: 08/28/15</b>  <b>As late as: 10/09/15 (TH Forecasted Date: 10/16/15)</b>	25%

MILESTONE THREE	Milestone Three: Preparation for OESP Effective start	Start	End	% Complete
	13. Bill print development	08/24/15		10%
	14. Bill print testing	11/13/15		
	15. Readiness to collect OESP charge from all applicable customers			
	16. Readiness to settle OESP charges and rates with IESO			
	17. Technical support organization ready (e.g. for Secure FTP support)			
	18. <b>Milestone Three Complete: Utility is fully ready to offer and apply OESP to eligible customer's bills</b>		<b>11/30/15</b>	

	Other Key Dates	OEB Start	OEB End	Complete (Y/N)
	19. Utility submits test environment IP address range and production IP range to CSP (OESPSUPPORT@icfi.com)	06/08/2015	24/08/2015	Y
	20. Utility obtains credentials to gain access to CSP's Test environment	14/08/2015	26/08/2015	Y
	21. CSP tests Customer Confirmation interface with Utilities (send and receive)		24/08/2015	Y
	<b>22. Customer Confirmation interface test with CSP Complete. Utility Production environment ready to support Customer Confirmation Interface</b>		<b>09/30/15</b>	
	23. Utility obtains credentials to gain access to CSP's Production environment	01/10/2015	07/10/2015	
	<b>24. Utility ready for Customer Confirmation interface in production</b>		<b>12/10/2015</b>	
	25. Utility Training (technical, contact centre etc.) complete		09/10/2015	
	26. CSP tests Customer Tariff interface with Utilities (send and receive)	8/28/15	30/10/2015	
	27. CSP tests One Time Adjustment interface with Utilities (send and receive)	8/28/15	30/10/2015	
	28. Utility sends English and French bill print image (jpg or PDF) showing OESP amount to ICF	As soon as available	02/11/2015	
	<b>29. Customer Tariff and One Time Adjustment interfaces test with CSP Complete. Utility Production environment ready to support Customer Tariff and One Time Adjustment Interface</b>		<b>02/11/2015</b>	
	<b>30. Utility ready for Customer Tariff and One Time Adjustment in production</b>		<b>12/11/2015</b>	
	<b>31. Utility ready for January 1 2016 go-live of OESP Program</b>		<b>Mid December</b>	
	32. Utility submits update to High Level project plan (this table) to OEB – 1		26/08/2015	Y
	33. Utility submits update to High Level project plan (this table) to OEB – 2		09/10/2015	
	34. Utility submits update to High Level project plan (this table) to OEB – 3		30/11/2015	