

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF WHITBY HYDRO ELECTRIC CORPORATION

Whitby Hydro Electric Corporation has applied to lower its electricity distribution rates.

Learn more. Have your say.

Whitby Hydro Electric Corporation has applied to the Ontario Energy Board to decrease the amount it charges for distributing electricity each month for a typical residential customer by approximately \$1.58. Other customers, including businesses, may be affected as well. Whitby Hydro Electric Corporation filed two separate applications for two rate adjustments: one using a formula which is tied to inflation and intended to promote efficiency and another to refund a balance in a deferral account to customers. The Ontario Energy Board will hold one consolidated hearing to consider both applications. The rate change reflecting both adjustments is proposed to begin on January 1, 2016.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Whitby Hydro's request. We will determine whether Whitby Hydro has used the applicable models and formulas as required by the OEB. At the end of this hearing, the OEB will decide on the appropriate rate changes.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Whitby Hydro's application on the OEB's website now;
- You can file a letter with your comments, which will be considered during the hearing;
- You can become an active participant (called an intervenor). Apply no later than **[insert date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding;
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and are in relation to Whitby Hydro's proposed clearance of the balance in Deferral Account 1576 of \$2,159,600 as at December 31, 2014 as a refund to customers over a one year term.

LEARN MORE

These proposed charges relate to Whitby Hydro's distribution services. They make up part of the Delivery line - one of the five line items on your bill. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, select the appropriate application (EB-2015-0113 for the inflation based adjustment and EB-2015-0251 for the proposed refund of a deferral account balance) from the list at the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

WRITTEN HEARING

There are two types of OEB hearings – oral and written. Whitby Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert date 10 calendar days from the date the notice is posted on the applicant's website]**.

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under sections 21(5) and 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).



