

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HORIZON UTILITIES CORPORATION

**Horizon Utilities Corporation has applied to raise its electricity distribution rates.**

**Learn more. Have your say.**

Horizon Utilities Corporation has applied to the Ontario Energy Board to increase the amount it charges by \$0.52 each month for the typical residential customer beginning on January 1, 2016. Other customers, including businesses, may be affected as well.

The requested rate increase is based on a framework approved by the Ontario Energy Board for the period 2015 to 2019 and is tied to costs for 2016 which include measures to promote efficiency.

## THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Horizon Utilities' request. We will determine whether the rate increase is consistent with the framework previously approved by the OEB. We will also hear arguments from individuals and from groups that represent Horizon Utilities' customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Horizon Utilities' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## LEARN MORE

Our file number for this case is **EB-2015-0075**. To learn more about how to participate in this hearing, including how to file a letter with your comments or how to become an intervenor, go to: [www.ontarioenergyboard.ca/participate](http://www.ontarioenergyboard.ca/participate). From that OEB web page you can also enter the file number EB-2015-0075 to see all the documents related to this case. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

## PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

