Niagara-on-the-Lake Hydro Inc. TARIFF OF RATES AND CHARGES

Effective and Implementation Date Sunday, May 01, 2016
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2014-0097

RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separately metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018 Distribution Volumetric Rate Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until April 30, 2017	\$ \$ \$/kWh \$/kWh	20.96 0.79 0.0097 (0.0036)
Rate Rider for Disposition of Global Adjustment Account (2016) - effective until April 30, 2017 Applicable only for Non-RPP Customers Rate Rider for Disposition of Account 1576 - effective until April 30, 2019	\$/kWh \$/kWh	0.0126 (0.0010)
Rate Rider for Recovery of Incremental Capital - in effect until the effective date of the new cost of service-based rate order Rate Rider for Application of Tax Change (2016) – effective until April 30, 2017 Rate rider for Additional Disposition of Account 1576 - effective until April 30, 2019 Retail Transmission Rate - Network Service Rate Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh \$ \$/kWh \$/kWh \$/kWh	0.0007 0.13 (0.0004) 0.0075 0.0015
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate Rural or Remote Electricity Rate Protection Charge (RRRP) Standard Supply Service - Administrative Charge (if applicable)	\$/kWh \$/kWh \$	0.0044 0.0013 0.25

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FB-2014-0097

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non-residential account taking electricity at 750 volts or less whose monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	38.25
Rate Rider for Smart Metering Entity Charge - effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0114
Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until April 30, 2017	\$/kWh	(0.0036)
Rate Rider for Disposition of Global Adjustment Account (2016) - effective until April 30, 2017		
Applicable only for Non-RPP Customers	\$/kWh	0.0126
Rate Rider for Disposition of Account 1576 - effective until April 30, 2019	\$/kWh	(0.0010)
Rate Rider for Recovery of Incremental Capital - in effect until the effective date of the new cost of service-based		
rate order	\$/kWh	0.0012
Rate Rider for Application of Tax Change (2016) – effective until April 30, 2017	\$/kWh	0.0001
Rate rider for Additional Disposition of Account 1576 - effective until April 30, 2019	\$/kWh	(0.0004)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0015
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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FB-2014-0097

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non-residential account whose monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 50 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$	273.39
Distribution Volumetric Rate	\$/kW	2.1575
Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until April 30, 2017	\$/kW	(1.3821)
Rate Rider for Disposition of Global Adjustment Account (2016) - effective until April 30, 2017		
Applicable only for Non-RPP Customers	\$/kW	4.9777
Rate Rider for Disposition of Account 1576 - effective until April 30, 2019	\$/kW	(0.3801)
Rate Rider for Recovery of Incremental Capital - in effect until the effective date of the new cost of service-based		
rate order	\$/kW	0.3483
Rate Rider for Application of Tax Change (2016) – effective until April 30, 2017	\$/kW	0.0191
Rate rider for Additional Disposition of Account 1576 - effective until April 30, 2019	\$/kW	(0.1433)
Retail Transmission Rate - Network Service Rate	\$/kW	2.7690
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.5147
Retail Transmission Rate - Network Service Rate - Interval Metered	\$/kW	2.9927
Retail Transmission Rate - Line and Transformation Connection Service Rate - Interval Metered	\$/kW	1.2380
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge (per customer)	\$	20.57
Distribution Volumetric Rate	\$/kWh	0.0062
Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until April 30, 2017	\$/kWh	(0.0037)
Rate Rider for Disposition of Account 1576 - effective until April 30, 2019	\$/kWh	(0.0010)
Rate Rider for Recovery of Incremental Capital - in effect until the effective date of the new cost of service-based		
rate order	\$/kWh	0.0005
Rate Rider for Application of Tax Change (2016) – effective until April 30, 2017	\$/kWh	0.0001
Rate rider for Additional Disposition of Account 1576 - effective until April 30, 2019	\$/kWh	(0.0004)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0068
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0015
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting operation, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established by an approved OEB process. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	7.62
Distribution Volumetric Rate	\$/kW	29.7935
Rate Rider for Disposition of Deferral/Variance Accounts (2016) - effective until April 30, 2017	\$/kW	(1.3409)
Rate Rider for Disposition of Global Adjustment Account (2016) - effective until April 30, 2017	\$/kW	4.5249
Rate Rider for Disposition of Account 1576 - effective until April 30, 2019	\$/kW	(0.3511)
Rate Rider for Application of Tax Change (2016) – effective until April 30, 2017	\$/kW	0.4126
Rate rider for Additional Disposition of Account 1576 - effective until April 30, 2019	\$/kW	(0.1324)
Retail Transmission Rate - Network Service Rate	\$/kW	2.0879
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	0.3980

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate	\$/kWh	0.0044
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Niagara-on-the-Lake Hydro Inc. TARIFF OF RATES AND CHARGES

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EB-2014-0097

MICROFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Ontario Power Authority's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Service Charge	\$ 5.40
ALLOWANCES	

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.56)
Primary Metering Allowance for transformer losses - applied to measured demand and energy	%	(1.00)

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SPECIFIC SERVICE CHARGES

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Arrears Certificate	Customer Administration		
Statement of Account	Arrears Certificate	\$	15.00
Pulling Post Dated Cheques \$ 15.00	Statement of Account		15.00
Duplicate invoices for previous billing Request for other billing information Request for other billing information Easement Letter Account History Credit Check (plus credit agency costs) Returned cheque (plus bank charges) Charge to certify cheque Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Summer of Account Non-Payment of Account Late Payment - per month Late Payment - per month Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer	Pulling Post Dated Cheques		15.00
Request for other billing information Easement Letter \$ 15.00 Easement Letter \$ 15.00 Account History \$ 15.00 Credit Check (plus credit agency costs) \$ 15.00 Returned cheque (plus bank charges) \$ 15.00 Returned cheque (plus bank charges) \$ 15.00 Charge to certify cheque \$ 15.00 Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) \$ 30.00 Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) \$ 30.00 Meter dispute charge plus Measurement Canada fees (if meter found correct) **Non-Payment of Account** Late Payment - per month Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours \$ 185.00 Disconnect/Reconnect at pole - after regular hours \$ 1415.00 Install/Remove load control device - during regular hours \$ 415.00 Install/Remove load control device - after regular hours \$ 30.00 Service Call - Customer-owned Equipment - During Regular Hours \$ 30.00 Service Call - Customer-owned Equipment - After Regular Hours \$ 30.00 Temporary service - Install and Remove - Overhead - No Transformer \$ 500.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 300.00	Duplicate invoices for previous billing		15.00
Easement Letter Account History Credit Check (plus credit agency costs) Returned cheque (plus bank charges) Charge to certify cheque Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Special meter reads Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late Payment - per month Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer	Request for other billing information		15.00
Account History Credit Check (plus credit agency costs) Returned cheque (plus bank charges) Sturned cheque (plus credit agency costs if applicable) Special meter reads Special meter of union correct) Special meter of union correct Special meter of union correct Special meter of union correct Special check of the special correct Special check of the specia	Easement Letter		15.00
Credit Check (plus credit agency costs)\$ 15.00Returned cheque (plus bank charges)\$ 15.00Charge to certify cheque\$ 15.00Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable)\$ 30.00Special meter reads\$ 30.00Meter dispute charge plus Measurement Canada fees (if meter found correct)\$ 30.00Non-Payment of AccountLate Payment - per month% 1.5000Late Payment - per annum% 19.5600Collection of Account Charge - no disconnection\$ 30.00Disconnect/Reconnect at meter - during regular hours\$ 65.00Disconnect/Reconnect at meter - after regular hours\$ 185.00Disconnect/Reconnect at pole - during regular hours\$ 185.00Disconnect/Reconnect at pole - after regular hours\$ 415.00Install/Remove load control device - during regular hours\$ 65.00Install/Remove load control device - after regular hours\$ 30.00OtherService Call - Customer-owned Equipment - During Regular Hours\$ 30.00Service Call - Customer-owned Equipment - After Regular Hours\$ 30.00Service Call - Customer-owned Equipment - After Regular Hours\$ 50.00Temporary service - Install and Remove - Overhead - No Transformer\$ 300.00Temporary Service - Install and Remove - Overhead - With Transformer\$ 300.00Temporary Service - Install and Remove - Overhead - With Transformer\$ 1,000.00	Account History		15.00
Returned cheque (plus bank charges) Charge to certify cheque Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary Service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Credit Check (plus credit agency costs)		15.00
Charge to certify cheque Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Sisconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect/Reconnect at meter - after regular hours Sisconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reco			15.00
Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable) Special meter reads Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Sisconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect/Reconnect at pole - after regular hours Sisconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Reconnect/Re	Charge to certify cheque		15.00
Special meter reads Meter dispute charge plus Measurement Canada fees (if meter found correct) Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Sisconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after re	Account Set Up Charge/Change of Occupancy Charge (plus credit agency costs if applicable)		30.00
Non-Payment of Account Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Sinstall/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Special meter reads		30.00
Late Payment - per month Late Payment - per annum Collection of Account Charge - no disconnection Sisconnect/Reconnect at meter - during regular hours Sisconnect/Reconnect at meter - after regular hours Sisconnect/Reconnect at meter - after regular hours Sisconnect/Reconnect at pole - during regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Remove load control device - during regular hours Sisconnect/Remove load control device - after regular hours Sisconnect/Reconnect at pole - after regular hours Sisconnect/Reco	Meter dispute charge plus Measurement Canada fees (if meter found correct)		30.00
Late Payment - per annum Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer 1,000.00	Non-Payment of Account		
Collection of Account Charge - no disconnection Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer \$ 30.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Late Payment - per month	%	1.5000
Disconnect/Reconnect at meter - during regular hours Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Signature Si	Late Payment - per annum	%	19.5600
Disconnect/Reconnect at meter - after regular hours Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Disconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Collection of Account Charge - no disconnection	\$	30.00
Disconnect/Reconnect at pole - during regular hours Disconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer Sound Temporary Service - Install and Remove - Overhead - With Transformer Sound Temporary Service - Install and Remove - Overhead - With Transformer Sound Temporary Service - Install and Remove - Overhead - With Transformer	Disconnect/Reconnect at meter - during regular hours	\$	65.00
Disconnect/Reconnect at pole - after regular hours Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Temporary service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Temporary Service - Install and Remove - Overhead - With Transformer Temporary Service - Install and Remove - Overhead - With Transformer Signor - S	Disconnect/Reconnect at meter - after regular hours		185.00
Install/Remove load control device - during regular hours Install/Remove load control device - after regular hours Service Call - Customer-owned Equipment - During Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service Call - Customer-owned Equipment - After Regular Hours Service - Install and Remove - Overhead - No Transformer Temporary Service - Install and Remove - Underground - No Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer Service - Install and Remove - Overhead - With Transformer	Disconnect/Reconnect at pole - during regular hours		185.00
Install/Remove load control device - after regular hours \$ 185.00 Other Service Call - Customer-owned Equipment - During Regular Hours \$ 30.00 Service Call - Customer-owned Equipment - After Regular Hours \$ 165.00 Temporary service - Install and Remove - Overhead - No Transformer \$ 500.00 Temporary Service - Install and Remove - Underground - No Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Disconnect/Reconnect at pole - after regular hours	\$	415.00
OtherService Call - Customer-owned Equipment - During Regular Hours\$ 30.00Service Call - Customer-owned Equipment - After Regular Hours\$ 165.00Temporary service - Install and Remove - Overhead - No Transformer\$ 500.00Temporary Service - Install and Remove - Underground - No Transformer\$ 300.00Temporary Service - Install and Remove - Overhead - With Transformer\$ 1,000.00	Install/Remove load control device - during regular hours	\$	65.00
Service Call - Customer-owned Equipment - During Regular Hours \$ 30.00 Service Call - Customer-owned Equipment - After Regular Hours \$ 165.00 Temporary service - Install and Remove - Overhead - No Transformer \$ 500.00 Temporary Service - Install and Remove - Underground - No Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Install/Remove load control device - after regular hours	\$	185.00
Service Call - Customer-owned Equipment - After Regular Hours \$ 165.00 Temporary service - Install and Remove - Overhead - No Transformer \$ 500.00 Temporary Service - Install and Remove - Underground - No Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Other		
Service Call - Customer-owned Equipment - After Regular Hours \$ 165.00 Temporary service - Install and Remove - Overhead - No Transformer \$ 500.00 Temporary Service - Install and Remove - Underground - No Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	Service Call - Customer-owned Equipment - During Regular Hours	\$	30.00
Temporary service - Install and Remove - Overhead - No Transformer\$ 500.00Temporary Service - Install and Remove - Underground - No Transformer\$ 300.00Temporary Service - Install and Remove - Overhead - With Transformer\$ 1,000.00	, ,		
Temporary Service - Install and Remove - Underground - No Transformer \$ 300.00 Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00	, ,		
Temporary Service - Install and Remove - Overhead - With Transformer \$ 1,000.00			
	, ,	\$	1,000.00
	Specific Charge for Access to the Power Poles - \$/pole/year	\$	22.35
Note: Specific Charge for Bell Canada Access to the Power Pole is valid only until the existing joint-use	Note: Specific Charge for Bell Canada Access to the Power Pole is valid only until the existing joint-use		
agreement is terminated \$ 18.36	agreement is terminated	\$	18.36

agreement is terminated

Niagara-on-the-Lake Hydro Inc. TARIFF OF RATES AND CHARGES

Effective and Implementation Date Sunday, May 01, 2016
This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors

EB-2014-0097

RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Board, and amendments thereto as approved by the Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Board, and amendments thereto as approved by the Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Board approval, such as the Debt Retirement Charge, the Global Adjustment, the Ontario Clean Energy Benefit and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

dictificity.		
One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	0.50
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0379
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0275