

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street
27th Floor
Toronto ON M4P 1E4
Telephone: (416) 481-1967
Facsimile: (416) 440-7656
Toll Free : 1-888-632-6273

Commission de l'énergie de l'Ontario
C.P. 2319
2300, rue Yonge
27e étage
Toronto ON M4P 1E4
Téléphone: (416) 481-1967
Télécopieur: (416) 440-7656
Numéro sans frais : 1-888-632-6273



BY E-MAIL AND WEB POSTING

October 8, 2015

**To: Ontario EBT Standards Working Group for Retail Settlement
GDAR EBT Standards Working Group**

Re: Giving Effect to the OEB's Report on the Effectiveness of the *Energy Consumer Protection Act, 2010* (EB-2015-0268)

On October 5, 2015, the Ontario Energy Board (OEB) gave [notice of its proposal](#) (Notice) to amend the following rules and codes under sections 45 and 70.2 of the *Ontario Energy Board Act, 1998*:

- i. the Electricity Retailer Code of Conduct;
- ii. the Code of Conduct for Gas Marketers;
- iii. the Retail Settlement Code; and
- iv. the Gas Distribution Access Rule.

The purpose of the proposed amendments is to address certain findings and implement certain recommendations set out in the OEB's report called "[Consumers Come First: A Report of the Ontario Energy Board on the Effectiveness of Part II of the *Energy Consumer Protection Act, 2010*](#)" (ECPA Report), which was submitted to the Minister of Energy on June 1, 2015. The proposed amendments are also required to support proposed legislative changes that, if made, would amend the rules governing electricity retailers and gas marketers (collectively, suppliers) set out in and under the *Energy Consumer Protection Act, 2010* (ECPA) in respect of low volume consumers.

The proposed amendments will come into force on the later of January 1, 2016 or the date on which the proposed legislative amendments, if passed, and amendments to the ECPA Regulation, if made, come into force.

In its Notice, the OEB noted that it would consult with the Electronic Business Transaction (EBT) Standards Working Group for both sectors to identify whether any changes are required to the EBT Standards in respect of its current and potential future proposals.

The OEB requests that the EBT Standards Working Groups identify any issues related to the current EBT processes arising from the proposed revisions to the OEB's regulatory instruments. The OEB would ask that the Working Groups report to the OEB on the progress of their discussions by October 30, 2015 by providing a written response to the Board Secretary at boardsec@ontarioenergyboard.ca and quoting file number EB-2015-0268.

More information about the OEB's work to give effect to the ECPA Report is available at <http://www.ontarioenergyboard.ca/OEB/Industry/Regulatory+Proceedings/Policy+Initiatives+and+Consultations/ECPA+Report+Implementation>.

Please do not hesitate to contact Lou Mustillo at 416-544-5185 or Lou.Mustillo@OntarioEnergyBoard.ca should you have any questions.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary