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October 16, 2015

via RESS e-filing – signed original to follow by courier

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th floor
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Toronto Hydro-Electric System Limited (“Toronto Hydro”)
Ontario Electricity Support Program Self-Certification Requirement (EB-2015-0148)**

Toronto Hydro writes regarding the above-noted matter.

By letter dated October 9, 2015, Toronto Hydro informed the Ontario Energy Board (OEB) that it was expecting to complete the entire scope of activities under the Milestone 2 for implementation of the Ontario Electricity Support Program (OESP) support capabilities by October 16, 2015. As reflected in the attached updated Self-Certification Report and High-Level Project Plan, I am pleased to inform you that Toronto Hydro has completed the Second Milestone activities as planned. Toronto Hydro views the OESP implementation as an utmost priority, and continues working with all internal and external stakeholders to facilitate timely and effective rollout of the program.

Please do not hesitate to contact me if you have any questions.

Yours truly,

A handwritten signature in black ink, appearing to read "A. Klein", with a horizontal line drawn through the middle of the signature.

Amanda Klein
Vice President, Regulatory Affairs & General Counsel
Toronto Hydro-Electric System Limited
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:AK/db

att. OESP High Level Project Plan



Ontario

Ontario Energy Board
Commission de l'énergie
de l'Ontario

Ontario Electricity Support Program (OESP)

Self-Certification Sign-Off Report

Each Utility is required to have an Officer of the Utility sign and submit this Report to the OEB on or before the dates shown below for Milestones One (August 26), Two (October 9) and Three (November 30). Further, at each submission the Utility is required to indicate their progress (i.e. % complete) toward future Milestones.

Milestone One

Submission Date: September 8, 2015

By signing below I certify that Toronto Hydro-Electric System Limited has completed all tasks applicable to my Utility and outlined under Milestone One of the Ontario Electricity Support Program High Level Project Plan and is ready to begin testing the **Customer Confirmation Interface** with the CSP.

Further, my organization is 25% complete on activities leading up to Milestone Two, and is in progress on activities leading up to Milestone Three.

Amanda Klein, VP Regulatory Affairs and General Counsel

Print name / Title


Signature

September 8, 2015

Date

Milestone Two

Submission Date: October 16, 2015

By signing below I certify that Toronto Hydro-Electric System Limited has completed all tasks applicable to my Utility outlined under Milestone Two of the Ontario Electricity Support Program High Level Project Plan and is ready to begin testing the **Customer Tariff and One Time Adjustment interfaces** with the CSP.

Further, my organization is 33 % complete on activities leading up to Milestone Three.

Amanda Klein, VP Regulatory Affairs and General Counsel

Print name / Title


Signature

October 16, 2015

Date

Milestone Three

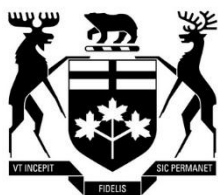
Submission Date: November 30, 2015

By signing below I certify that _____, Name of Utility has completed all tasks applicable to my Utility outlined under Milestone Three of the Ontario Electricity Support Program High Level Project Plan and is **fully ready to offer and apply OESP to eligible customer's bills.**

Print name / Title

Signature

Date



Ontario

Ontario Energy Board Commission de l'énergie de l'Ontario

Ontario Electricity Support Program (OESP)

OESP High Level Project Plan and Go-Live Readiness Checklist

High Level Project Plan: Toronto Hydro-Electric System Limited, October 16, 2015

The High Level Project Plan is to be used in association with the Self-Certification Sign-Off Report to help a Utility prepare to meet key milestones of the project and to effectively offer and apply OESP to eligible customer's bills for January 1st, 2016. The Utility is expected to complete and submit this High-Level project plan along with its completed Self-Certification Report (August 26, October 9 and November 30). The Utility should indicate the planned start and completion date of activities required to complete each key milestone. For select activities below, target dates have been provided to enable utilities to develop their planned activities to align with these dates. Identifying the % complete for each activity will help the Utility identify the total progress for each milestone when submitting the Utility's Self-Certification Sign-Off Report. If a particular milestone is not applicable to your Utility, please indicate your reasoning.

MILESTONE ONE	Preparation for Customer Confirmation Interface test with the CSP	Start (mm/dd/yy)	End (mm/dd/yy)	% Complete
	1. Utility returns high level project plan (this Table) to OEB	08/09/15	08/26/15	100%
	2. Customer Confirmation Interface system build	07/01/15	08/28/15	100%
	3. Customer Confirmation Interface internal test	08/31/15	09/08/15	100%
	4. Milestone One Complete: Utility ready to test Customer Confirmation Interface with CSP		08/26/15	100%

MILESTONE TWO	Preparation for Customer Tariff and Onetime Adjustment Interface test with CSP	Start (mm/dd/yy)	End (mm/dd/yy)	% Complete
	5. Billing System Build / Configuration	06/22/15	10/02/15	100%
	6. Billing System test (internal to Utility)	06/22/15	10/16/15	100%
	7. Initial OESP Communications to customers	07/20/15	09/28/15	100%
	8. Customer Tariff Interface system build	08/14/15	10/07/15	100%
	9. One Time Adjustment Interface system build	08/14/15	10/07/15	100%
	10. Customer Tariff Interface internal test	10/07/15	10/16/15	100%
	11. One Time Adjustment Interface internal test	10/07/15	10/16/15	100%
	12. Milestone Two Complete: Utility ready to test Customer Tariff and One Time Adjustment interfaces with CSP		As early as: 08/28/15 As late as: 10/09/15	100% Target date: 10/16/15

MILESTONE THREE	Milestone Three: Preparation for OESP Effective start	Start (mm/dd/yy)	End (mm/dd/yy)	% Complete
	13. Bill print development	08/24/15	10/30/15	75%
	14. Bill print testing	11/09/15	11/23/15	15%
	15. Readiness to collect OESP charge from all applicable customers	10/05/15	11/23/15	0%
	16. Readiness to settle OESP charges and rates with IESO	TBD	TBD	0%
	17. Technical support organization ready (e.g. for Secure FTP support)	11/02/15	11/30/15	80%
	18. Milestone Three Complete: Utility is fully ready to offer and apply OESP to eligible customer's bills		11/30/15	13%

Other Key Dates	Start (mm/dd/yy)	End (mm/dd/yy)	Complete (Y/N)
19. Utility submits test environment IP address range and production IP range to CSP (OESPSUPPORT@icfi.com)	08/06/15	08/24/15	Y
20. Utility obtains credentials to gain access to CSP's Test environment	08/14/15	08/26/15	Y
21. CSP tests Customer Confirmation interface with Utilities (send and receive)		8/24/15	Y
22. Customer Confirmation interface test with CSP Complete. Utility Production environment ready to support Customer Confirmation Interface		09/30/15	Y
23. Utility obtains credentials to gain access to CSP's Production environment	10/01/15	10/07/15	Y
24. Utility ready for Customer Confirmation interface in production		10/26/15	
25. Utility Training (technical, contact centre etc.) complete		10/09/15	
26. CSP tests Customer Tariff interface with Utilities (send and receive)	8/28/15	10/30/15	
27. CSP tests One Time Adjustment interface with Utilities (send and receive)	8/28/15	10/30/15	
28. Utility sends English and French bill print image (jpg or PDF) showing OESP amount to ICF	As soon as available	11/02/15	
29. Customer Tariff and One Time Adjustment interfaces test with CSP Complete. Utility Production environment ready to support Customer Tariff and One Time Adjustment Interface		11/02/15	
30. Utility ready for Customer Tariff and One Time Adjustment in production		11/12/15	
31. Utility ready for January 1 2016 go-live of OESP Program		Mid December	
32. Utility submits update to High Level project plan (this table) to OEB – 1		08/26/15	Y
33. Utility submits update to High Level project plan (this table) to OEB – 2		10/09/15	Y
34. Utility submits update to High Level project plan (this table) to OEB – 3		11/30/15	