

**Ontario Energy
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**Commission de l'énergie
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Reference #: EB-2008-0150
EB-2014-0227
EB-2015-0148

BY EMAIL & WEB POSTING

October 19, 2015

To: All Licensed Electricity Distributors
All Licensed Unit Sub-Meter Providers
All Natural Gas Distributors
All LEAP Lead and Intake Agencies
All Participants in EB-2008-0150, EB-2014-0227, and EB-2015-0148

Re: New OESP & LEAP Program Manual

The OEB has released a combined program manual for the new Ontario Electricity Support Program (OESP) and the Low-Income Energy Assistance Program (LEAP). Information for intake agencies about OESP and LEAP delivery is now contained in the *OESP & LEAP Program Manual* (the Manual).

The Manual is attached to this letter and has been posted on the OEB's website. In addition to the Manual, a new webpage for the OESP and LEAP will include other resources for intake agencies and utilities such as quick reference guides and answers to frequently asked questions.

The Manual reflects changes to the LEAP Emergency Financial Assistance program arising from a review of the program that took place in 2014. The changes to LEAP Emergency Financial Assistance program have been described in detail in a letter issued by the OEB on October 19, 2015.

Questions about this letter should be directed to industryrelations@ontarioenergyboard.ca. The Board's toll-free number is 1-888-632-6273.

Yours truly,

Original signed by

Kirsten Walli
Board Secretary

Attachments:

1. OESP & LEAP Program Manual