Ontario Energy Board P.O. Box 2319 27th. Floor 2300 Yonge Street Toronto ON M4P 1E4 Telephone: 416- 481-1967 Facsimile: 416- 440-7656 Toll free: 1-888-632-6273 Commission de l'énergie de l'Ontario C.P. 2319 27e étage 2300, rue Yonge Toronto ON M4P 1E4 Téléphone; 416- 481-1967 Télécopieur: 416- 440-7656 Numéro sans frais: 1-888-632-6273



**BY E-MAIL** 

November 12, 2015

Kirsten Walli Board Secretary Ontario Energy Board 2300 Yonge Street, 27<sup>th</sup> Floor Toronto, ON M4P 1E4

Dear Ms. Walli:

## Re: Entegrus Powerlines Inc. (Entegrus) 2016 Distribution Rate Application Ontario Energy Board (OEB) Staff Summary of Community Meeting Board File No. EB-2015-0061

As noted in Procedural Order #1, the OEB hosted a community meeting regarding Entegrus' 2016 cost of service rate application on October 26, 2015. This letter is provided as a brief summary of the event.

The meeting was held from 7:00 p.m. to 9:00 p.m. at the John D. Bradley Convention Centre in Chatham, Ontario. The purpose of the meeting was to provide an opportunity for members of the community to learn about Entegrus' application, to explain the OEB's role as a regulator, to describe the ways that a customer can participate in the OEB's review process and to provide an opportunity for members of the community to give feedback to the OEB regarding Entegrus' application. Attendees were also given an opportunity to file a letter of comment at the meeting.

OEB staff and Entegrus staff attended the event and made presentations. OEB staff explained the OEB's role and informed customers how they could participate. Entegrus' staff discussed the utility's application, the main components of its distribution system plan (DSP) and how its customer engagement activities influenced their application. Entegrus filed its presentation slides on the record of this proceeding on October 29, 2015.

Five members of the community attended the meeting. Most of the attendees asked questions following the presentations.

The areas of discussion following the presentations were:

- the cost of electricity (e.g. RPP prices, the Global Adjustment, costs for wind generation)
- the sale of power during periods of over-production into neighboring jurisdictions
- line losses and the ability of Entegrus to mitigate those losses
- the impacts on Entegrus' rates of potential changes to corporate tax rates as a result of changes to federal government policy
- Entegrus' retainer of a United States-based company to conduct transactional surveys of customers who have recently received service from Entegrus' Chatham and Strathroy based call centres
- smart meters and in particular, whether or not Entegrus has any issues with its smart meters catching fire

None of the attendees elected to submit an online or hardcopy letter of comment at the meeting.

Yours truly,

Original Signed By

Stephen Vetsis Advisor – Electricity Rates and Prices