

UNDERTAKING NO. J2.1: TO PROVIDE THE DATE THE WORKBOOK WAS POSTED ON THE WEBSITE. ALSO TO PROVIDE THE DATE THE LARGE SURVEY WAS DONE. ALSO TO PROVIDE THE NUMBER OF SESSIONS AND THE DATES OF THE KEY ACCOUNTS.

RESPONSE:

As detailed in Appendix 2-AC, Customer Engagement Activities:

Date Workbook posted to Website: November 17th 2014

Date Large Survey was Done (residential and general service): January 14-29, 2015

Key Account Sessions:

December 10, 2014

December 9, 2014 Barrie (Mid Market General Service Workshops (GS>50))

December 12, 2014 Richmond Hill (Mid Market General Service Workshops (GS>50))