

**From:** Joe McPhee [REDACTED]  
**Sent:** November-17-15 2:45 PM  
**To:** BoardSec  
**Subject:** EB-2015-0079 Written Comment

PLEASE HELP the Hydro One customers, Citizens of Ontario. We cannot afford any more increases !

I moved north to retire and become more self sufficient. I hoped to grow some of my own food, cut wood for heating, grow some chickens really just enjoy a healthy life style at an affordable price.

If I had known that HYDRO ONE would be charging 57 % delivery I probably would have moved elsewhere, maybe even out of province.

I am told by HYDRO ONE, talk to the Ontario energy board they are the ones who approve our rates.

No matter what I do, LED lights. Hot water heater timer, Unplug EVERYTHING. I will be hydro poor based on DELIVERY CHARGES the way YOU have approved Hydro One rates

**57%** (please see below)

Joe McPhee

## Delivery charges on my hydro bill

Joe McPhee  
21/10/2015

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*Minister Chiarelli*

My Hydro bill;

Could you please explain to me the following  
My **total bill** \$130.96  
My delivery charge \$74.66

Therefore my delivery charge represents \$57.01 % of my "total bill" **57%**

How can it cost me \$74.66 to have \$47.13 worth of electricity to my home? (I also have to pay tax, debt retirement, regulatory charges)

On Hydro Ones web site under "Understand Your Delivery Rates"

"A delivery rate is the price you pay to have your electricity delivered to your home. It covers the cost of maintenance, upkeep, and all the little things that go into making sure you have the energy you need, when you need it.

Hydro One includes the cost of delivering electricity to customer's properties on their bill under the Delivery Charge. The Delivery Charge represents 38% of your total bill

Residential and Seasonal customers pay different delivery rates. Select which category your property qualifies as to learn more about your specific delivery rates:

Hydro One states , as above "Hydro One includes the cost of delivering electricity to customer's properties on their bill under the Delivery Charge. **The Delivery Charge represents 38% of your total bill**".

Who are they talking about in that statement when 2 lines later they state "residential and seasonal customers pay different rates". Are you kidding??

I am retired and do everything within my power to keep my bill down but it never changes significantly due to this outrageous delivery charge.

Please note, I would be very happy if Hydro One would as per their web site statement charge me 38%.

Very frustrated.

Regards,

Joe McPhee