# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HYDRO 2000 INC.

# Hydro 2000 Inc. has applied to raise the rates it charges for the distribution of electricity.

## Learn more.

Hydro 2000 Inc. has applied to the Ontario Energy Board to increase the amount it charges for distributing electricity by approximately \$1.44 each month for a typical residential customer that uses 800kWh of electricity per month starting on May 1, 2016. Other customers, including businesses, may be affected as well.

The requested rate change includes an adjustment using a formula which is tied to inflation and other factors intended to promote efficiency.

In 2014 Hydro 2000 Inc. earned significantly more than the amount approved by the Ontario Energy Board. Given Hydro 2000 Inc.'s earnings in 2014, the Ontario Energy Board will assess whether it should grant Hydro 2000 Inc.'s request for an increase to its base rates for 2016.

#### THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Hydro 2000's request. We will determine whether Hydro 2000 has used the applicable models and formulas as required by the OEB and whether to approve Hydro 2000's request for a rate adjustment. At the end of this hearing, the OEB will decide on the appropriate rate changes.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process:

- You can review Hydro 2000's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply no later than December 13, 2015
  or the hearing will go ahead without you and you will not receive any further notice of the
  proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

The OEB intends to consider cost awards in this proceeding that are in accordance with the *Practice Direction on Cost Awards* and are in relation to Hydro 2000's proposed rate increase in the context of its earnings performance in 2014.

### **LEARN MORE**

These proposed charges relate to Hydro 2000's distribution services. They make up part of the Delivery line - one of the five line items on your bill. Our file number for this case is **EB-2015-0076**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, select the appropriate application from the list at the OEB website: <a href="http://www.ontarioenergyboard.ca/notice">http://www.ontarioenergyboard.ca/notice</a>. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

#### **WRITTEN HEARING**

There are two types of OEB hearings – oral and written. Hydro 2000 has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by December 13, 2015.

### **PRIVACY**

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).

