



Bonnie Jean Adams
Regulatory Coordinator
Regulatory Affairs

tel 416-495-5499
fax 416-495-6072
EGDRegulatoryProceedings@enbridge.com

Enbridge Gas Distribution
500 Consumers Road
North York, Ontario M2J 1P8
Canada

December 8, 2015

VIA RESS, EMAIL and COURIER

Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street
Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Walli,

**Re: Enbridge Gas Distribution Inc. ("Enbridge")
Ontario Energy Board (the "Board") File Number EB-2015-0280
Application for the Renewal of Franchise Agreement - City of Markham
Affidavit of Service – Board Decision**

Pursuant to the Ontario Energy Board's Letter of Direction dated December 3, 2015 enclosed is my Affidavit of Service on behalf of Enbridge with respect to the application for the renewal of the franchise agreement with the City of Markham.

Yours truly,

(Original Signed)

Bonnie Jean Adams
Regulatory Coordinator

Encl.

ONTARIO ENERGY BOARD

IN THE MATTER OF the *Municipal Franchises Act*, R.S.O.
1990, c. M.55; as amended;

AND IN THE MATTER OF an application by Enbridge Gas
Distribution Inc. for an order extending the term of the right to
construct or operate works for the distribution of gas, and the right
to extend or add to the works, in the City of Markham.

AFFIDAVIT OF SERVICE AND PUBLICATION

I, BONNIE JEAN ADAMS of the City of Vaughan, make oath and say as follows:

1. I am an employee of Enbridge Gas Distribution Inc. ("Enbridge") and as such have knowledge of the matters hereinafter deposed to.
2. In accordance with the Ontario Energy Board's Letter of Direction dated December 3, 2015, a copy of the Board's Decision and Order ("Decision") was sent to the Clerk for the City of Markham (the "City").
3. Attached hereto and marked as Exhibit "A" is a copy of the Board's Decision and Order.
4. Attached hereto is proof, in the form of courier receipts (Exhibit "B") that the Decision was served on the City.

Sworn before me in the City of Toronto,)
this 8th day of December, 2015.)

)
)
)
)
)
)
)

(Original Signed)

Bonnie Jean Adams



Ontario Energy Board Commission de l'énergie de l'Ontario

DECISION AND ORDER

EB-2015-0280

ENBRIDGE GAS DISTRIBUTION INC.

**Application for a Franchise Agreement and Certificate of Public Convenience
and Necessity for the City of Markham**

By Delegation, before: Pascale Duguay

December 3, 2015

INTRODUCTION AND SUMMARY

Enbridge Gas Distribution Inc. (Enbridge) filed an application with the Ontario Energy Board (OEB) on October 6, 2015 under section 9 and 8(2) of the *Municipal Franchises Act*.

The application seeks an order of the OEB approving the renewal of Enbridge's franchise agreement with the Corporation of the City of Markham. The application also seeks an order granting Enbridge a new certificate of public convenience and necessity for the City of Markham (replacing Enbridge's existing certificates with the former Township of Markham and the former Village of Markham). In this Decision and Order, a reference to the "City of Markham" is a reference to the municipal corporation or its geographical area, as the context requires.

The application is approved as described in this Decision and Order.

THE PROCESS

The OEB held a written hearing. A Notice of Hearing was published in a local newspaper on October 22, 2015. There were no intervenors.

THE APPLICATION

The City of Markham is a municipal corporation incorporated under the laws of the Province of Ontario. The Village of Markham became the Town of Markham on January 1, 1969 and, in 1971, the Township of Markham was incorporated into the Town of Markham. On July 1, 2012, the Town of Markham officially became the City of Markham.

Enbridge is a corporation incorporated under the laws of the Province of Ontario, with its head office in the City of Toronto. Enbridge holds a franchise agreement with the City of Markham (By-Law Number 43-96, dated March 26, 1996) that is set to expire on March 26, 2016.

Enbridge applied to the City of Markham to renew the franchise agreement permitting Enbridge to construct and operate works for the distribution, transmission and storage

of gas and the right to extend and add to the works in the City of Markham. On June 16, 2015, the City of Markham gave its approval to the form of the franchise agreement with Enbridge. The proposed franchise agreement is in the form of the 2000 Model Franchise Agreement, with no amendments, and is for a term of twenty years. With the application, Enbridge filed the City of Markham's draft by-law granting the franchise renewal, and a copy of the model franchise agreement. Enbridge also filed a copy of the City of Markham's resolution approving the form of the proposed franchise agreement and requesting the OEB to direct and declare that the assent of the municipal electors is not necessary (Resolution passed June 23, 2015).

Currently, Enbridge holds certificates of public convenience and necessity granting it the right to construct works to supply natural gas for the geographical area of each of the former Township of Markham (F.B.C. 5, dated April 12, 1956) and the former Village of Markham (F.B.C. 5A, dated May 12, 1956). Enbridge requested that the OEB cancel these certificates and replace them with a single new certificate of public convenience and necessity for the City of the Markham.

OEB FINDINGS

I find that it is in the public interest to grant the application. Enbridge filed a complete application and provided notice of the hearing in the manner instructed by the OEB. I note that no party intervened to object to, or comment on, the application.

The proposed franchise agreement is in the form of the 2000 Model Franchise Agreement, with no amendments, and is for a term of twenty years.

IT IS ORDERED THAT:

1. The terms and conditions upon which, and the period for which, the City of Markham is, by by-law, to grant to Enbridge the right to construct and operate works for the distribution, transmission and storage of gas, and the right to extend or add to the works, in the City of Markham, as set out in the franchise agreement attached as Appendix A, are approved.
2. The certificate of public convenience and necessity, attached as Appendix B to this Decision and Order, is granted to Enbridge to construct works or supply gas

in the City of Markham. Enbridge's certificates of public convenience and necessity for each of the former Township of Markham (F.B.C. 5, dated April 12, 1956) and the former Village of Markham (F.B.C. 5A, dated May 12, 1956) are cancelled.

3. The assent of the municipal electors to the by-law is not necessary.
4. Enbridge shall pay the OEB's costs incidental to this proceeding upon receipt of the OEB's invoice.

DATED at Toronto, December 3, 2015

ONTARIO ENERGY BOARD

Original Signed By

Pascale Duguay
Manager, Natural Gas Applications

APPENDIX A

EB-2015-0280

DATED: December 3, 2015

Franchise Agreement

FRANCHISE AGREEMENT

THIS AGREEMENT effective this day of , 201

BETWEEN:

THE CORPORATION OF THE CITY OF MARKHAM

hereinafter called the "Corporation"

- and -

ENBRIDGE GAS DISTRIBUTION INC.

hereinafter called the "Gas Company"

WHEREAS the Gas Company desires to distribute, store and transmit gas in the Municipality upon the terms and conditions of this Agreement;

AND WHEREAS by by-law passed by the Council of the Corporation (the "By-law"), the Mayor and Clerk have been authorized and directed to execute this Agreement on behalf of the Corporation;

THEREFORE the Corporation and the Gas Company agree as follows:

Part I - Definitions

1. In this Agreement:

- a) "decommissioned" and "decommissions" when used in connection with parts of the gas system, mean any parts of the gas system taken out of active use and purged in accordance with the applicable CSA standards and in no way affects the use of the term 'abandoned' pipeline for the purposes of the *Assessment Act*;
- b) "Engineer/Road Superintendent" means the most senior individual employed by the Corporation with responsibilities for highways within the Municipality or the person designated by such senior employee or such other person as may from time to time be designated by the Council of the Corporation;

- c) “gas” means natural gas, manufactured gas, synthetic natural gas, liquefied petroleum gas or propane-air gas, or a mixture of any of them, but does not include a liquefied petroleum gas that is distributed by means other than a pipeline;
- d) “gas system” means such mains, plants, pipes, conduits, services, valves, regulators, curb boxes, stations, drips or such other equipment as the Gas Company may require or deem desirable for the distribution, storage and transmission of gas in or through the Municipality;
- e) “highway” means all common and public highways and shall include any bridge, viaduct or structure forming part of a highway, and any public square, road allowance or walkway and shall include not only the travelled portion of such highway, but also ditches, driveways, sidewalks, and sodded areas forming part of the road allowance now or at any time during the term hereof under the jurisdiction of the Corporation;
- f) “Model Franchise Agreement” means the form of agreement which the Ontario Energy Board uses as a standard when considering applications under the *Municipal Franchises Act*. The Model Franchise Agreement may be changed from time to time by the Ontario Energy Board;
- g) “Municipality” means the territorial limits of the Corporation on the date when this Agreement takes effect, and any territory which may thereafter be brought within the jurisdiction of the Corporation;
- h) “Plan” means the plan described in Paragraph 5 of this Agreement required to be filed by the Gas Company with the Engineer/Road Superintendent prior to commencement of work on the gas system; and
- i) whenever the singular, masculine or feminine is used in this Agreement, it shall be considered as if the plural, feminine or masculine has been used where the context of the Agreement so requires.

Part II – Rights Granted

2. To Provide Gas Service

The consent of the Corporation is hereby given and granted to the Gas Company to distribute, store and transmit gas in and through the Municipality to the Corporation and to the inhabitants of the Municipality.

3. To Use Highways

Subject to the terms and conditions of this Agreement the consent of the Corporation is hereby given and granted to the Gas Company to enter upon all highways now or at any time hereafter under the jurisdiction of the Corporation and to lay, construct, maintain, replace, remove, operate and repair a gas system for the distribution, storage and transmission of gas in and through the Municipality.

4. Duration of Agreement and Renewal Procedures.

- a) If the Corporation has previously received gas distribution services, the rights hereby given and granted shall be for a term of 20 years from the date of final passing of the By-law provided that, if during the 20-year term this Agreement, the Model Franchise Agreement is changed, then on the 7th anniversary and on the 14th anniversary of the date of the passing of the By-law, this Agreement shall be deemed to be amended to incorporate any changes in the Model Franchise Agreement in effect on such anniversary dates. Such deemed amendments shall not apply to alter the 20-year term.
- b) At any time within two years prior to the expiration of this Agreement, either party may give notice to the other that it desires to enter into negotiations for a renewed franchise upon such terms and conditions as may be agreed upon. Until such renewal has been settled, the terms and conditions of this Agreement shall continue, notwithstanding the expiration of this Agreement. This shall not preclude either party from applying to the Ontario Energy Board for a renewal of the Agreement pursuant to section 10 of the *Municipal Franchises Act*.

Part III - Conditions

5. Approval of Construction

- a) The Gas Company shall not undertake any excavation, opening or work which will disturb or interfere with the surface of the travelled portion of any highway unless a permit therefor has first been obtained from the Engineer/Road Superintendent and all work done by the Gas Company shall be to his satisfaction.
- b) Prior to the commencement of work on the gas system, or any extensions or changes to it (except service laterals which do not interfere with municipal works in the highway), the Gas Company shall file with the Engineer/Road Superintendent a Plan, satisfactory to the Engineer/Road Superintendent, drawn

to scale and of sufficient detail considering the complexity of the specific locations involved, showing the highways in which it proposes to lay its gas system and the particular parts thereof it proposes to occupy.

- c) The Plan filed by the Gas Company shall include geodetic information for a particular location:
 - i. where circumstances are complex, in order to facilitate known projects, including projects which are reasonably anticipated by the Engineer/Road Superintendent, or
 - ii. when requested, where the Corporation has geodetic information for its own services and all others at the same location.
- d) The Engineer/Road Superintendent may require sections of the gas system to be laid at greater depth than required by the latest CSA standard for gas pipeline systems to facilitate known projects or to correct known highway deficiencies.
- e) Prior to the commencement of work on the gas system, the Engineer/Road Superintendent must approve the location of the work as shown on the Plan filed by the Gas Company, the timing of the work and any terms and conditions relating to the installation of the work.
- f) In addition to the requirements of this Agreement, if the Gas Company proposes to affix any part of the gas system to a bridge, viaduct or other structure, if the Engineer/Road Superintendent approves this proposal, he may require the Gas Company to comply with special conditions or to enter into a separate agreement as a condition of the approval of this part of the construction of the gas system.
- g) Where the gas system may affect a municipal drain, the Gas Company shall also file a copy of the Plan with the Corporation's Drainage Superintendent for purposes of the *Drainage Act*, or such other person designated by the Corporation as responsible for the drain.
- h) The Gas Company shall not deviate from the approved location for any part of the gas system unless the prior approval of the Engineer/Road Superintendent to do so is received.
- i) The Engineer/Road Superintendent's approval, where required throughout this Paragraph, shall not be unreasonably withheld.
- j) The approval of the Engineer/Road Superintendent is not a representation or warranty as to the state of repair of the highway or the suitability of the highway for the gas system.

6. As Built Drawings

The Gas Company shall, within six months of completing the installation of any part of the gas system, provide two copies of "as built" drawings to the Engineer/Road Superintendent. These drawings must be sufficient to accurately establish the location, depth (measurement between the top of the gas system and the ground surface at the time of installation) and distance of the gas system. The "as built" drawings shall be of the same quality as the Plan and, if the approved pre-construction plan included elevations that were geodetically referenced, the "as built" drawings shall similarly include elevations that are geodetically referenced. Upon the request of the Engineer/Road Superintendent, the Gas Company shall provide one copy of the drawings in an electronic format and one copy as a hard copy drawing.

7. Emergencies

In the event of an emergency involving the gas system, the Gas Company shall proceed with the work required to deal with the emergency, and in any instance where prior approval of the Engineer/Road Superintendent is normally required for the work, the Gas Company shall use its best efforts to immediately notify the Engineer/Road Superintendent of the location and nature of the emergency and the work being done and, if it deems appropriate, notify the police force, fire or other emergency services having jurisdiction. The Gas Company shall provide the Engineer/Road Superintendent with at least one 24 hour emergency contact for the Gas Company and shall ensure the contacts are current.

8. Restoration

The Gas Company shall well and sufficiently restore, to the reasonable satisfaction of the Engineer/Road Superintendent, all highways, municipal works or improvements which it may excavate or interfere with in the course of laying, constructing, repairing or removing its gas system, and shall make good any settling or subsidence thereafter caused by such excavation or interference. If the Gas Company fails at any time to do any work required by this Paragraph within a reasonable period of time, the Corporation may do or cause such work to be done and the Gas Company shall, on demand, pay the Corporation's reasonably incurred costs, as certified by the Engineer/Road Superintendent.

9. Indemnification

The Gas Company shall, at all times, indemnify and save harmless the Corporation from and against all claims, including costs related thereto, for all damages or injuries including death to any person or persons and for damage to any property, arising out of the Gas Company operating, constructing, and maintaining its gas system in the Municipality, or utilizing its gas system for the carriage of gas owned by others. Provided that the Gas Company shall not be required to indemnify or save harmless the Corporation from and against claims, including costs related thereto, which it may incur by reason of damages or injuries including death to any person or persons and for damage to any property, resulting from the negligence or wrongful act of the Corporation, its servants, agents or employees.

10. Insurance

- a) The Gas Company shall maintain Comprehensive General Liability Insurance in sufficient amount and description as shall protect the Gas Company and the Corporation from claims for which the Gas Company is obliged to indemnify the Corporation under Paragraph 9. The insurance policy shall identify the Corporation as an additional named insured, but only with respect to the operation of the named insured (the Gas Company). The insurance policy shall not lapse or be cancelled without sixty (60) days' prior written notice to the Corporation by the Gas Company.
- b) The issuance of an insurance policy as provided in this Paragraph shall not be construed as relieving the Gas Company of liability not covered by such insurance or in excess of the policy limits of such insurance.
- c) Upon request by the Corporation, the Gas Company shall confirm that premiums for such insurance have been paid and that such insurance is in full force and effect.

11. Alternative Easement

The Corporation agrees, in the event of the proposed sale or closing of any highway or any part of a highway where there is a gas line in existence, to give the Gas Company reasonable notice of such proposed sale or closing and, if is feasible, to provide the Gas Company with easements over that part of the highway proposed to be sold or closed sufficient to allow the Gas Company to preserve any part of the gas system in its then existing location. In the event that such easements cannot be provided, the Corporation and the Gas Company shall share the cost of relocating or altering the gas system to facilitate continuity of gas service, as provided for in Paragraph 12 of this Agreement.

12. Pipeline Relocation

- a) If in the course of constructing, reconstructing, changing, altering or improving any highway or any municipal works, the Corporation deems that it is necessary to take up, remove or change the location of any part of the gas system, the Gas Company shall, upon notice to do so, remove and/or relocate within a reasonable period of time such part of the gas system to a location approved by the Engineer/Road Superintendent.
- b) Where any part of the gas system relocated in accordance with this Paragraph is located on a bridge, viaduct or structure, the Gas Company shall alter or relocate that part of the gas system at its sole expense.
- c) Where any part of the gas system relocated in accordance with this Paragraph is located other than on a bridge, viaduct or structure, the costs of relocation shall be shared between the Corporation and the Gas Company on the basis of the total relocation costs, excluding the value of any upgrading of the gas system, and deducting any contribution paid to the Gas Company by others in respect to such relocation; and for these purposes, the total relocation costs shall be the aggregate of the following:
 - i. the amount paid to Gas Company employees up to and including field supervisors for the hours worked on the project plus the current cost of fringe benefits for these employees,
 - ii. the amount paid for rental equipment while in use on the project and an amount, charged at the unit rate, for Gas Company equipment while in use on the project,
 - iii. the amount paid by the Gas Company to contractors for work related to the project,
 - iv. the cost to the Gas Company for materials used in connection with the project, and
 - v. a reasonable amount for project engineering and project administrative costs which shall be 22.5% of the aggregate of the amounts determined in items (i), (ii), (iii) and (iv) above.
- d) The total relocation costs as calculated above shall be paid 35% by the Corporation and 65% by the Gas Company, except where the part of the gas system required to be moved is located in an unassumed road or in

an unopened road allowance and the Corporation has not approved its location, in which case the Gas Company shall pay 100% of the relocation costs.

Part IV – Procedural and Other Matters

13. Municipal By-law of General Application

The Agreement is subject to the provisions of all regulating statutes and all municipal by-laws of general application, except by-laws which have the effect of amending this Agreement.

14. Notice

Notices may be delivered to, sent by facsimile or mailed by prepaid registered post to the Gas Company at its head office or to the authorized officers of the Corporation at its municipal offices, as the case may be.

15. Disposition of Gas System

- a) If the Gas Company decommissions part of its gas system affixed to a bridge, viaduct or structure, the Gas Company shall, at its sole expense, remove the part of its gas system affixed to the bridge, viaduct or structure.
- b) If the Gas Company decommissions any other part of its gas system, it shall have the right, but is not required, to remove that part of its gas system. It may exercise its right to remove the decommissioned parts of its gas system by giving notice of its intention to do so by filing a Plan as required by Paragraph 5 of this Agreement for approval by the Engineer/Road Superintendent. If the Gas Company does not remove the part of the gas system it has decommissioned and the Corporation requires the removal of all or any part of the decommissioned gas system for the purpose of altering or improving a highway or in order to facilitate the construction of utility or other works in any highway, the Corporation may remove and dispose of so much of the decommissioned gas system as the Corporation may require for such purposes and neither party shall have recourse against the other for any loss, cost, expense or damage occasioned thereby. If the Gas Company has not removed the part of the gas system it has decommissioned and the Corporation requires the removal of all or any part of the decommissioned gas system for the purpose of altering or improving a highway or in order to facilitate the construction of utility or other works in a highway, the Gas Company may elect to relocate the decommissioned gas system and in that event Paragraph 12 applies to the cost of relocation.

16. Use of Decommissioned Gas System

- a) The Gas Company shall provide promptly to the Corporation, to the extent such information is known:
 - i. the names and addresses of all third parties who use decommissioned parts of the gas system for purposes other than the transmission or distribution of gas; and
 - ii. the location of all proposed and existing decommissioned parts of the gas system used for purposes other than the transmission or distribution of gas.
- b) The Gas Company may allow a third party to use a decommissioned part of the gas system for purposes other than the transmission or distribution of gas and may charge a fee for that third party use, provided
 - i. the third party has entered into a municipal access agreement with the Corporation; and
 - ii. the Gas Company does not charge a fee for the third party's right of access to the highways.
- c) Decommissioned parts of the gas system used for purposes other than the transmission or distribution of gas are not subject to the provisions of this Agreement. For decommissioned parts of the gas system used for purposes other than the transmission and distribution of gas, issues such as relocation costs will be governed by the relevant municipal access agreement.

17. Franchise Handbook

The Parties acknowledge that operating decisions sometimes require a greater level of detail than that which is appropriately included in this Agreement. The Parties agree to look for guidance on such matters to the Franchise Handbook prepared by the Association of Municipalities of Ontario and the gas utility companies, as may be amended from time to time.

18. Agreement Binding Parties

This Agreement shall extend to, benefit and bind the parties thereto, their successors and assigns, respectively.

IN WITNESS WHEREOF the Parties executed this Agreement effective from the date written above.

THE CORPORATION OF THE CITY OF MARKHAM

MAYOR FRANK SCARPITTI

CLERK KIMBERLEY KITTINGHAM

We have authority to bind The Corporation of the City of Markham

ENBRIDGE GAS DISTRIBUTION INC.

Name:

Title:

Name:

Title:

I/We have the authority to bind Enbridge Gas Distribution Inc.

Dated this day of , 2011

THE CORPORATION OF THE CITY OF MARKHAM

- and -

ENBRIDGE GAS DISTRIBUTION INC.

FRANCHISE AGREEMENT

ENBRIDGE GAS DISTRIBUTION INC.
500 Consumers Road
North York, Ontario
M2J 1P8

Attention: Regulatory Affairs Department

APPENDIX B

EB-2015-0280

DATED: December 3, 2015

Certificate of Public Convenience and Necessity

EB-2015-0280

Certificate of Public Convenience and Necessity

The Ontario Energy Board grants

Enbridge Gas Distribution Inc.

approval under section 8 of the *Municipal Franchises Act*, R.S.O. 1990, c. M.55, as amended, to construct works to supply gas to the

City of Markham

DATED at Toronto, December 3, 2015

ONTARIO ENERGY BOARD

Original Signed By

Pascale Duguay
Manager, Natural Gas Applications

United Parcel Service

Daily Manifest Customer Copy

Page : 1

ENBRIDGE GAS DISTRIBUTION INC.
500 CONSUMERS RD
NORTH YORK, ON M2J1P8

UPS SHIPPER NUMBER: 4R7V94
PICK UP RECORD #: 4562181271
DATE SHIPPED: 04/DEC/2015

EDI

Domestic Shipments

Reference	Consignee Information	Service	Postal Code	Zone	Weight	Billed Charge
20 8155490 12 GENRL61715 02	KIMBERLEY KITTERINGHAM CITY OF MARKHAM 10: TOWN CENTRE BLVD TOWN CLERK MARKHAM ON L3R 9W3 CA	Expedited	L3R 9W3	300	0	11.40
Payment Type: PREPAID Bill to Account: 4R7V94 Bill to Company: ENBRIDGE GAS DISTRIBUTION INC		Total:				11.40

PACKAGES	Tracking Number	Delivery Confirmation	Weight	COD Amount	Declared Value
	1Z4R7V941771695898		0		
		Total:	1 Package(s)		11.40
		Grand Total:	1 Package(s)		11.40



Canada

[New User](#) | [Log-In](#) | [Changing Languages](#) | [The UPS Store](#) [Search](#)

Sub

[My UPS](#) [Shipping](#) [Tracking](#) [Freight](#) [Locations](#) [Support](#) [UPS Solutions](#)

Save 20% on UPS Shipping.
Open a UPS account or apply to your existing account.

[Get Details](#)

Tracking Number

[Track](#)[Log-In](#) for additional tracking details.[Other Tracking Options](#)

Tracking Detail

[Print](#)[Help](#)[A](#) [A](#) [A](#)

1Z4R7V941777695898

Updated: 12/07/2015 14:38 Eastern Time

Delivered

Delivered On:
Monday, 12/07/2015 at 12:05

[Notify me with Updates »](#)

Left At:
Reception

Signed By:
JENNY

[Proof of Delivery](#)

What time will your package
be delivered to your home?
Get FREE estimated
Delivery Windows on most
UPS packages.

Continue[I am already a UPS My Choice™ Member](#)

Shipping Information

To:
MARKHAM, CA

Shipped By

UPS Expedited®



Shipment Progress

[What's this?](#)

Additional Information

Shipped/Billed On: 12/04/2015
Type: Package

Subscribe to UPS E-mail: Enter e-mail address[Sign Up »](#)[View Examples](#)

Contact UPS

- [Browse Online Support](#)
- [E-mail UPS](#)
- [Call Customer Service](#)

Support

- [Get Started](#)
- [Register](#)
- [Open a Shipping Account »](#)
- [Change Your Delivery](#)
- [More Ways to Track](#)

Solutions for:

- [Small Business](#)
- [International Trade](#)
- [International Shipping](#)
- [More...](#)

Other UPS Sites:

[Select One](#)

UPS UNITED PROBLEM SOLVERS™

[Home](#) [About UPS](#) [Site Guide](#) [Careers](#) [Pressroom](#) [UPS Global](#) [UPS Mobile](#)[Service Terms and Conditions](#) [Website Terms of Use](#) [Privacy Notice](#) [Protect Against Fraud](#)

Copyright © 1994-2015 United Parcel Service of America, Inc. All rights reserved.