

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 0.2% from the previously approved rates for Rate 20 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 delivery commodity rates include a decrease of 0.0079 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

## **Transportation**

Changes in the gas transportation rate, **if applicable to your service**, reflect the changes in the costs to provide transportation service effective January 1, 2016.

## **Bundled-T Storage Service**

The storage demand charge, **which applies to bundled storage service only**, has increased to \$12.464 per GJ, reflecting the change in forecast costs to provide the bundled storage service effective January 1, 2016.

## **Gas Supply Charges**

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is an increase due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A + Appendix C (Rate 25)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 1.2% from the previously approved rates for Rate 100 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 delivery commodity rates include a decrease of 0.0001 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

## **Transportation**

Changes in the gas transportation rate, **if applicable to your service**, reflect the changes in the costs to provide transportation service effective January 1, 2016.

## **Bundled-T Storage Service**

The storage demand charge, **which applies to bundled storage service only**, has increased to \$12.464 per GJ, reflecting the change in forecast costs to provide the bundled storage service effective January 1, 2016.

## **Gas Supply Charges**

New rates, **if applicable to your service**, reflect changes in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is an increase due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## Delivery

Approved 2016 delivery rates reflect a rate class average increase of 7.2% from the previously approved rates for Rate M4 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 firm delivery commodity rates include a decrease of 0.0255 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

## Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 0.4896 cents/m<sup>3</sup> to 3.0262 cents/m<sup>3</sup>.

## Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 1.7311 cents/m<sup>3</sup> to 10.8007 cents/m<sup>3</sup>. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is an increase of 0.1422 cents/m<sup>3</sup> related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 5.1% from the previously approved rates for Rate M5A customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 interruptible delivery commodity rates include a decrease of 0.0244 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

## **Transportation**

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 0.4896 cents/m<sup>3</sup> to 3.0262 cents/m<sup>3</sup>.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has decreased by 1.7311 cents/m<sup>3</sup> to 10.8007 cents/m<sup>3</sup>. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is an increase of 0.1422 cents/m<sup>3</sup> related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A + Appendix C (Rate M5A)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 13.3% from the previously approved rates for Rate M7 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 delivery commodity rates include a decrease of 0.0271 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

## **Transportation**

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 0.4896 cents/m<sup>3</sup> to 3.0262 cents/m<sup>3</sup>.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has decreased by 1.7311 cents/m<sup>3</sup> to 10.8007 cents/m<sup>3</sup>. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is an increase of 0.1422 cents/m<sup>3</sup> related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A + Appendix C (Rate M7)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 6.2% from the previously approved rates for Rate M9 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 delivery commodity rates include a decrease of 0.0244 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

## **Transportation**

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 0.4896 cents/m<sup>3</sup> to 3.0262 cents/m<sup>3</sup>.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has decreased by 1.7311 cents/m<sup>3</sup> to 10.8007 cents/m<sup>3</sup>. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is an increase of 0.1422 cents/m<sup>3</sup> related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2016 delivery rates reflect a rate class average increase of 9.8% from the previously approved rates for Rate M10 customers. Individual customer impacts will vary.

Approved delivery commodity rates also reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved January 1, 2016 delivery commodity rates include a decrease of 0.0347 cents/m<sup>3</sup>. Individual customer impacts will vary based on usage.

## **Transportation**

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in a decrease in the transportation rate by 0.4896 cents/m<sup>3</sup> to 3.0262 cents/m<sup>3</sup>.

## **Gas Supply**

The gas commodity charge, **if applicable to your service**, has decreased by 1.7311 cents/m<sup>3</sup> to 10.8007 cents/m<sup>3</sup>. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is an increase of 0.1422 cents/m<sup>3</sup> related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)  
[Rate schedule attached]



# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) has approved changes to the rates Union Gas charges its customers. New rates for **Rate R1** will be applied to bills effective January 1, 2016. Your new rates are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2016.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate R1

[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2016. The enclosed bill uses the new approved rates.

## **Storage and Transportation**

Approved 2016 delivery rates reflect a rate class average increase of 3.6% from the previously approved rates for Rate T1 customers. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A + Appendix C (Rate T1)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate T2** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2016. The enclosed bill uses the new approved rates.

## **Storage and Transportation**

Approved 2016 delivery rates reflect a rate class average increase of 4.7% from the previously approved rates for Rate T2 customers. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

The Board has also approved an Unauthorized Overrun Non-Compliance Charge of 231.3000 cents/m<sup>3</sup> (\$60/GJ) charged to customers who fail to comply with their contractual obligations when a distribution interruption is called.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T2 + Appendix A + Appendix C (Rate T2)  
[Rate schedule attached]

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2016

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective January 1, 2016. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective January 1, 2016. The enclosed bill uses the new approved rates.

## **Storage and Transportation**

Approved 2016 delivery rates reflect a rate class average increase of 6.6% from the previously approved rates for Rate T3 customers. Individual customer impacts will vary.

Union's storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)  
[Rate schedule attached]