

# North Bay Hydro Distribution Limited

## TARIFF OF RATES AND CHARGES

**Effective Date July 1, 2015**  
**Implementation Date December 1, 2015**

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2014-0099

## RESIDENTIAL SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning. Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. All customers are single-phase. Further servicing details are available in the distributor's Conditions of Service.

## APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

## MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	15.71
Rate Rider for Recovery of Stranded Meter Assets – effective until June 30, 2016	\$	0.85
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$	0.22
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0141
Low Voltage Service Rate	\$/kWh	0.00007
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kWh	(0.0010)
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kWh	(0.0036)
Rate Rider for Recovery of LRAM Variance Account – effective until June 30, 2016	\$/kWh	0.0002
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0075
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0059

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**RESIDENTIAL SERVICE CLASSIFICATION (continued)**

**MONTHLY RATES AND CHARGES – Regulatory Component**

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## ONTARIO ELECTRICITY SUPPORT PROGRAM RECIPIENTS

In addition to the charges specified on pages 1 and 2 of this tariff of rates and charges, the following credits are to be applied to eligible residential customers.

### APPLICATION

The application of the credits is in accordance with the Distribution System Code (Section 9) and subsection 79.2 of the Ontario Energy Board Act, 1998.

The application of these credits shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

In this class:

- "Aboriginal person" includes a person who is a First Nations person, a Métis person or an Inuit person;
- "account-holder" means a consumer who has an account with a distributor that falls within a residential-rate classification as specified in a rate order made by the Ontario Energy Board under section 78 of the Act, and who lives at the service address to which the account relates for at least six months in a year;
- "electricity-intensive medical device" means an oxygen concentrator, a mechanical ventilator, or such other device as may be specified by the Ontario Energy Board;
- "household" means the account-holder and any other people living at the accountholder's service address for at least six months in a year, including people other than the account-holder's spouse, children or other relatives;
- "household income" means the combined annual after-tax income of all members of a household aged 16 or over;

### MONTHLY RATES AND CHARGES

#### Class A

- (a) account-holders with a household income of \$28,000 or less living in a household of one or two persons;
- (b) account-holders with a household income of between \$28,001 and \$39,000 living in a household of three persons;
- (c) account-holders with a household income of between \$39,001 and \$48,000 living in a household of five persons;
- (d) account-holders with a household income of between \$48,001 and \$52,000 living in a household of seven or more persons;

but does not include account-holders in Class E.

OESP Credit – effective on and after January 1, 2016 \$ (30.00)

#### Class B

- (a) account-holders with a household income of \$28,000 or less living in a household of three persons;
- (b) account-holders with a household income of between \$28,001 and \$39,000 living in a household of four persons;
- (c) account-holders with a household income of between \$39,001 and \$48,000 living in a household of six persons;

but does not include account-holders in Class F.

OESP Credit – effective on and after January 1, 2016 \$ (34.00)

#### Class C

- (a) account-holders with a household income of \$28,000 or less living in a household of four persons;
- (b) account-holders with a household income of between \$28,001 and \$39,000 living in a household of five persons;
- (c) account-holders with a household income of between \$39,001 and \$48,000 living in a household of seven or more persons;

but does not include account-holders in Class G.

OESP Credit – effective on and after January 1, 2016 \$ (38.00)

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## ONTARIO ELECTRICITY SUPPORT PROGRAM RECIPIENTS

### Class D

- (a) account-holders with a household income of \$28,000 or less living in a household of five persons;  
(b) account-holders with a household income of between \$28,001 and \$39,000 living in a household of six persons;  
but does not include account-holders in Class H.

OESP Credit – effective on and after January 1, 2016 \$ (42.00)

### Class E

Class E comprises account-holders with a household income and household size described under Class A who also meet any of the following conditions:

- (a) the dwelling to which the account relates is heated primarily by electricity;  
(b) the account-holder or any member of the account-holder's household is an Aboriginal person; or  
(c) the account-holder or any member of the account-holder's household regularly uses, for medical purposes, an electricity-intensive medical device at the dwelling to which the account relates.

OESP Credit – effective on and after January 1, 2016 \$ (45.00)

### Class F

- (a) account-holders with a household income of \$28,000 or less living in a household of six or more persons;  
(b) account-holders with a household income of between \$28,001 and \$39,000 living in a household of seven or more persons; or  
(c) account-holders with a household income and household size described under Class B who also meet any of the following conditions:

- i. the dwelling to which the account relates is heated primarily by electricity;  
ii. the account-holder or any member of the account-holder's household is an Aboriginal person; or  
iii. the account-holder or any member of the account-holder's household regularly uses, for medical purposes, an electricity-intensive medical device at the dwelling to which the account relates.

OESP Credit – effective on and after January 1, 2016 \$ (50.00)

### Class G

Class G comprises account-holders with a household income and household size described under Class C who also meet any of the following conditions:

- (a) the dwelling to which the account relates is heated primarily by electricity;  
(b) the account-holder or any member of the account-holder's household is an Aboriginal person; or  
(c) the account-holder or any member of the account-holder's household regularly uses, for medical purposes, an electricity-intensive medical device at the dwelling to which the account relates.

OESP Credit – effective on and after January 1, 2016 \$ (55.00)

### Class H

Class H comprises account-holders with a household income and household size described under Class D who also meet any of the following conditions:

- (a) the dwelling to which the account relates is heated primarily by electricity;  
(b) the account-holder or any member of the account-holder's household is an Aboriginal person; or  
(c) the account-holder or any member of the account-holder's household regularly uses, for medical purposes, an electricity-intensive medical device at the dwelling to which the account relates.

OESP Credit – effective on and after January 1, 2016 \$ (60.00)

### Class I

Class I comprises account-holders with a household income and household size described under paragraphs (a) or (b) of Class F who also meet any of the following conditions:

- (a) the dwelling to which the account relates is heated primarily by electricity;  
(b) the account-holder or any member of the account-holder's household is an Aboriginal person; or  
(c) the account-holder or any member of the account-holder's household regularly uses, for medical purposes, an electricity-intensive medical device at the dwelling to which the account relates.

OESP Credit – effective on and after January 1, 2016 \$ (75.00)

Original Issued December 17, 2015  
Revised December 29, 2015 and January 14, 2016

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EB-2014-0099

### GENERAL SERVICE LESS THAN 50 kW SERVICE CLASSIFICATION

This classification includes non residential accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES – Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	23.27
Rate Rider for Recovery of Stranded Meter Assets – effective until June 30, 2016	\$	1.92
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$	0.31
Rate Rider for Smart Metering Entity Charge – effective until October 31, 2018	\$	0.79
Distribution Volumetric Rate	\$/kWh	0.0179
Low Voltage Service Rate	\$/kWh	0.00007
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kWh	0.0017
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kWh	0.0001
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kWh	(0.0036)
Rate Rider for Recovery of LRAM Variance Account – effective until June 30, 2016	\$/kWh	0.0009
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0053

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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EB-2014-0099

### GENERAL SERVICE 50 to 2,999 kW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 3,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	293.97
Distribution Volumetric Rate	\$/kW	2.4541
Low Voltage Service Rate	\$/kW	0.0255
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kW	0.6669
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kW	0.5406
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kW	(1.4713)
Rate Rider for Recovery of LRAM Variance Account – effective until June 30, 2016	\$/kW	0.0723
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kW	0.0513
Retail Transmission Rate – Network Service Rate	\$/kW	2.8142
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	2.0810

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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EB-2014-0099

### GENERAL SERVICE 3,000 to 4,999 kW SERVICE CLASSIFICATION

This classification includes non residential accounts where monthly average peak demand is equal to or greater than, or is forecast to be equal to or greater than 3,000 kW but less than 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

#### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	6,269.75
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$	84.63
Distribution Volumetric Rate	\$/kW	1.1525
Low Voltage Service Rate	\$/kW	0.0282
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kW	0.8432
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kW	0.8907
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kW	(1.8603)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kW	0.0074
Retail Transmission Rate – Network Service Rate – Interval metered	\$/kW	2.9852
Retail Transmission Rate – Line and Transformation Connection Service Rate – Interval Metered	\$/kW	2.2998

#### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification includes accounts taking electricity at 750 volts or less where monthly average peak demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. These connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The customer will provide detailed manufacturer information/documentation with regard to electrical demand/consumption of the proposed unmetered load. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	5.16
Rate Rider for Recovery of Foregone Revenue (per connection) – effective until April 30, 2016	\$	0.07
Distribution Volumetric Rate	\$/kWh	0.0119
Low Voltage Service Rate	\$/kWh	0.00007
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kWh	(0.0031)
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kWh	(0.0036)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kWh	0.0002
Retail Transmission Rate – Network Service Rate	\$/kWh	0.0071
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kWh	0.0053

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25



# North Bay Hydro Distribution Limited

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## SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification refers to accounts that are an unmetered lighting load supplied to a sentinel light. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	4.74
Rate Rider for Recovery of Foregone Revenue (per connection) – effective until April 30, 2016	\$	0.06
Distribution Volumetric Rate	\$/kW	16.5613
Low Voltage Service Rate	\$/kW	0.0201
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kW	0.5619
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kW	(4.3414)
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kW	(1.2396)
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kW	0.2235
Retail Transmission Rate – Network Service Rate	\$/kW	2.1330
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6423

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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## STREET LIGHTING SERVICE CLASSIFICATION

This classification is for roadway lighting with the Municipality. The consumption for this customer is based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

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### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge (per connection)	\$	4.72
Rate Rider for Recovery of Foregone Revenue (per connection) – effective until April 30, 2016	\$	0.07
Distribution Volumetric Rate	\$/kW	25.2818
Low Voltage Service Rate	\$/kW	0.0197
Rate Rider for Disposition of Global Adjustment Account (2015) – effective until June 30, 2016		
Applicable only for Non-RPP Customers	\$/kW	0.5912
Rate Rider for Disposition of Deferral/Variance Accounts (2015) – effective until June 30, 2016	\$/kW	(12.1941)
Rate Rider for Disposition of Accounts 1575 and 1576 – effective until June 30, 2017	\$/kW	(1.3042)
Rate Rider for Recovery of LRAM Variance Account – effective until June 30, 2016	\$/kW	13.0327
Rate Rider for Recovery of Foregone Revenue – effective until April 30, 2016	\$/kW	0.4048
Retail Transmission Rate – Network Service Rate	\$/kW	2.1224
Retail Transmission Rate – Line and Transformation Connection Service Rate	\$/kW	1.6086

### MONTHLY RATES AND CHARGES – Regulatory Component

Wholesale Market Service Rate – effective until December 31, 2015	\$/kWh	0.0044
Wholesale Market Service Rate – effective on and after January 1, 2016	\$/kWh	0.0036
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0013
Ontario Electricity Support Program Charge (OESP) – effective on and after January 1, 2016	\$/kWh	0.0011
Standard Supply Service – Administrative Charge (if applicable)	\$	0.25

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### microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

### MONTHLY RATES AND CHARGES – Delivery Component

Service Charge	\$	5.40
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# North Bay Hydro Distribution Limited

## TARIFF OF RATES AND CHARGES

Effective Date July 1, 2015  
Implementation Date December 1, 2015

**This schedule supersedes and replaces all previously  
approved schedules of Rates, Charges and Loss Factors**

EB-2014-0099

## ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for transformer losses – applied to measured demand and energy	%	(1.00)

## SPECIFIC SERVICE CHARGES

### APPLICATION

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No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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### Customer Administration

Returned cheque charge (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	30.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

### Non-Payment of Account

Late payment - per month	%	1.50
Late payment - per annum	%	19.56
Collection of account charge - no disconnection	\$	30.00
Disconnect/reconnect at meter - during regular hours	\$	65.00
Disconnect/reconnect at meter - after regular hours	\$	165.00

### Other

Service call - customer-owned equipment	\$	30.00
Specific charge for access to the power poles \$/pole/year	\$	22.35

# North Bay Hydro Distribution Limited

## TARIFF OF RATES AND CHARGES

Effective Date July 1, 2015  
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EB-2014-0099

## RETAIL SERVICE CHARGES (if applicable)

### APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Debt Retirement Charge, the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	100.00
Monthly Fixed Charge, per retailer	\$	20.00
Monthly Variable Charge, per customer, per retailer	\$/cust.	1.37
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.30
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.30)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.25
Processing fee, per request, applied to the requesting party	\$	0.50
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	2.00

## LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor – Secondary Metered Customer < 5,000 kW	1.0471
Total Loss Factor – Primary Metered Customer < 5,000 kW	1.0366