From: Brenda & Ray Schultz Sent: February-09-16 6:02 PM To: BoardSec Subject: application number EB-2015-0179

To Rosemarie T. Leclair, Chair and Chief Executive Office, Ontario Energy Board

Re – Application number EB-2015-0179

It was with great dismay that the request by Union Gas to the OED to implement a new regulatory framework for the five communities including the village of Milverton located in the township of Perth East, Ontario, was delayed by the OED. We have lived in the village of Milverton for the past 20 years and have watched our energy costs for heating our home increase over the years. We were looking forward to having the option of using the much lower cost of using natural gas for heating to finally be available in 2016, especially as the surrounding small communities with much smaller populations such as Linwood, Atwood, Sebringville and even Gadshill, have had access to natural gas for many years. Our energy costs for propane have been as follows:

2010/2011 \$2529.78 2011/2012 \$2029.34 2012/2013 \$2083.93 2013/2014 \$3460.52 2014/2015 \$2109.79

We have a 23 year old bungalow. In 2009, following an energy audit, we added additional insulation to the attic as well as installing a new high efficiency propane furnace. As seniors, we do not know how much longer we can afford to pay this high cost to heat our home. Also, the cost to the whole community is huge – especially Knollcrest Lodge which provides care for 82 elderly residents as well as municipal costs.

The delaying of the application for changes to the regulatory framework will be a deterent to growth of our community, and limiting of the potential future development, both residential and industrial. In response to the questions that you are asking and causing the delay of Union Gas coming to Milverton, I feel that this is a clear case of discrimination against the residents and the villages in rural Ontario as opposed to the urban centres which have no hindrances put in their supply of natural gas which allows for lower energy costs.

This letter is a plea for you to re-consider the refusal to allow the changes to the existing regulatory framework and allowing natural gas to be provided to the village of Milverton in 2016.

Yours truly, Brenda Schultz