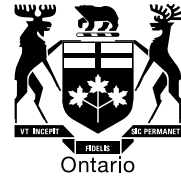


**Ontario Energy Board**  
P.O. Box 2319  
27th. Floor  
2300 Yonge Street  
Toronto ON M4P 1E4  
Telephone: 416- 481-1967  
Facsimile: 416- 440-7656  
Toll free: 1-888-632-6273

**Commission de l'énergie de l'Ontario**  
C.P. 2319  
27e étage  
2300, rue Yonge  
Toronto ON M4P 1E4  
Téléphone: 416- 481-1967  
Télécopieur: 416- 440-7656  
Numéro sans frais: 1-888-632-6273



**BY E-MAIL**  
nbach@energyprofiles.com

February 17, 2015

Neal Bach  
Energy Profiles Limited  
3300 Bloor Street West  
Centre Tower, Suite 500  
Toronto ON M8X 2X3

## LETTER OF DIRECTION

Dear Mr. Bach:

**Re: Energy Profiles Limited  
Application for an Agent Only Electricity Retailer Licence  
Board File Number EB-2016-0031**

The Ontario Energy Board (OEB) has completed a preliminary review of your application. The OEB expects to render a decision and/or order in this application on or about May 05, 2016.

The OEB has now issued its Notice of Application and Written Hearing relating to your electricity retailer application. The OEB has posted the English and French versions of the Notice on its website.

You are directed:

1. To arrange immediately for the enclosed English version of the Notice in the form accompanying this letter of Direction, including all graphics and the words "Ontario Energy Board" to be posted on your website, if available by **February 24, 2016**
2. To arrange immediately for the enclosed French version of the Notice in the form accompanying this letter of Direction, including all graphics and the words "Commission de l'énergie de l'Ontario", to be posted on your website, if available by **February 24, 2016.**

3. To make a copy of the application and evidence, and any amendments thereto, available for public review at Energy Profiles Limited's office.
4. To inform the OEB by way of letter directed to the "Board Secretary" that the notices have been posted on your website, immediately upon completion.
5. To provide a copy of the application and evidence, and any amendments thereto, to anyone requesting the material.

**Any questions relating to this letter or your application should be directed to George Dimitropoulos, Advisor, Licensing Performance Reporting at +1 (416) 544-5152 or [George.Dimitropoulos@ontarioenergyboard.ca](mailto:George.Dimitropoulos@ontarioenergyboard.ca)**

All correspondence to the OEB regarding this matter must quote file number EB-2016-0031 and must consist of one electronic copy e-mailed to [BoardSec@ontarioenergyboard.ca](mailto:BoardSec@ontarioenergyboard.ca) and two hard copies filed with the Board Secretary.

**NOTE:**

**IF YOU ARE UNABLE TO POST THE NOTICES ON YOUR WEBSITE AS DIRECTED BY FEBRUARY 24, 2016 OR IF YOU DO NOT HAVE A WEBSITE, YOU MUST INFORM THE BOARD IMMEDIATELY BY WAY OF LETTER DIRECTED TO THE BOARD SECRETARY.**

Yours truly,

*Original signed by*

Kirsten Walli  
Board Secretary

Encl.