



**PUBLIC INTEREST ADVOCACY CENTRE
LE CENTRE POUR LA DÉFENSE DE L'INTÉRÊT PUBLIC**

April 4, 2016

PIAC FILE # 6523

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
Suite 2700
2300 Yonge Street
Toronto, ON
M4P 1E4

**VIA E-Mail
16 pages**

Dear Ms. Walli:

**Re: Board File No. EB-2008-0150
OESP Implementation
Cost Claim of Vulnerable Energy Consumers Coalition (VECC)**

On behalf of the Vulnerable Energy Consumers Coalition (VECC) we have attached their cost claim with respect to the above noted proceeding.

Please note with the disbursements I used a credit from Westjet for a flight that I had previously booked and didn't make to return home and have attached the invoice for the flight that I had paid for. I have also attached the invoice for the flight change fee but I have not included the change fee in my disbursement claim. I have also not included any hotel fee charges for the Monday night stay.

Yours truly,

A handwritten signature in black ink, appearing to be 'Michael Janigan', written in a cursive style.

Michael Janigan
Counsel for VECC

cc: Electricity and Natural Gas Distributors

**Ontario Energy Board
COST CLAIM FOR CONSULTATIONS**



Affidavit and Summary of Fees and Disbursements

This form should be used by a party (defined in the Practice Direction on Cost Awards as including a participant in a consultation process) in a consultation before the Board to identify the fees and disbursements that form the party's cost claim. Paper and electronic copies of this form and itemized receipts must be filed with the Board and served on one or more other parties as directed by the Board in the applicable Board Notice of Hearing for Cost Awards. Please ensure all required fields are filled in and the Affidavit portion is signed and sworn or affirmed.

Instructions

- Required data input is indicated by yellow-shaded fields. Formulas are present in the document to assist with the calculation of the cost claim.
- All claims must be in Canadian dollars. If applicable, state exchange rate and country of initial currency.
Rate: _____ Country: _____
- A separate "Statement of Disbursements Being Claimed" is required for each consultant or lawyer/articling student/paralegal. However only one "Statement of Fees Being Claimed" and one "Summary of Fees and Disbursements Being Claimed" covering the whole of the party's cost claim should be provided.
- The cost claim must be supported by a completed Affidavit signed by a representative of the party.
- A CV for each consultant must be attached unless, for a given consultant, a CV has been provided to the Board in another process within the last 24 months.
- Except as provided in section 7.03 of the Practice Direction on Cost Awards, itemized receipts must be provided.

File # EB-	<u>2008-0150</u>	Process:	<u>LEAP EFA Program Review</u>
Party:	<u>VECC</u>	Affiant's Name:	<u>Donna Brady</u>
HST Number:	<u>13059 2405</u>	HST Rate Ontario:	<u>3.94%</u>
	Full Registrant <input type="checkbox"/>	Qualifying Non-Profit	<input checked="" type="checkbox"/>
	Unregistered <input type="checkbox"/>	Tax Exempt	<input type="checkbox"/>
	Other <input type="checkbox"/>		

Affidavit

I, Donna Brady, of the City/Town of Ottawa
in the Province/State of Ontario, swear or affirm that:

1. I am a representative of the above-noted party (the "Party") and as such have knowledge of the matters attested to herein.
2. I have examined all of the documentation in support of this cost claim, including the attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed".
3. The attached "Summary of Fees and Disbursements Being Claimed", "Statement of Fees Being Claimed" and "Statement(s) of Disbursements Being Claimed" include only costs incurred and time spent directly for the purposes of the Party's participation in the Ontario Energy Board process referred to above.
4. This cost claim does not include any costs for work done, or time spent, by a person that is an employee or officer of the Party as described in sections 6.05 and 6.09 of the Board's Practice Direction on Cost Awards.



Signature of Affiant

Sworn or affirmed before me at the City/Town of Ottawa,
in the Province/State of Ontario, on April 4-2016,
(date)



Commissioner for taking Affidavits

Ontario Energy Board
COST CLAIM FOR CONSULTATIONS
Affidavit and Summary of Fees and Disbursements



File # EB- 2008-0150 Process: LEAP EFA Program Review

Party: VECC

Summary of Fees and Disbursements Being Claimed

Legal/consultant fees	\$3,267.00
Disbursements	\$751.24
HST	\$158.32
Total Cost Claim	\$4,176.56

Payment Information

Make cheque payable to: Public Interest Advocacy Centre

Send payment to this address: 1204-ONE Nicholas Street
Ottawa, ON
K1N 7B7

Detail of Fees and Disbursements Being Claimed

Statement of Fees Being Claimed

Statement of Fees being claimed for Eligible Activity is found on the second tab of this workbook.

Statement(s) of Disbursements Being Claimed

Statement of Disbursements being claimed is found on the third tab of this workbook.

Ontario Energy Board
COST CLAIM FOR CONSULTATIONS
Affidavit and Summary of Fees and Disbursements



Individual Whose Costs are Being Claimed

Name: Michael Janigan

	Year Called to Bar	Completed Years Practicing/Years of Relevant Experience
Counsel/Articling Student/Paralegal: <input checked="" type="checkbox"/>	1980	35
Analyst/Consultant: <input type="checkbox"/>		
CV attached: <input type="checkbox"/>	CV not required: <input checked="" type="checkbox"/>	

Name: _____

	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal: <input type="checkbox"/>		
Analyst/Consultant: <input type="checkbox"/>		
CV attached: <input type="checkbox"/>	CV not required: <input type="checkbox"/>	

Name: _____

	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal: <input type="checkbox"/>		
Analyst/Consultant: <input type="checkbox"/>		
CV attached: <input type="checkbox"/>	CV not required: <input type="checkbox"/>	

Name: _____

	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal: <input type="checkbox"/>		
Analyst/Consultant: <input type="checkbox"/>		
CV attached: <input type="checkbox"/>	CV not required: <input type="checkbox"/>	

Name: _____

	Year Called to Bar	Completed Years Practicing/Years of relevant experience
Counsel/Articling Student/Paralegal: <input type="checkbox"/>		
Analyst/Consultant: <input type="checkbox"/>		
CV attached: <input type="checkbox"/>	CV not required: <input type="checkbox"/>	



**Ontario Energy Board
COST CLAIM FOR CONSULTATIONS
Statement of Fees Being Claimed**

File # EB- 2008-0150

Process LEAP EFA Program Review

Party VECC

HST Rate: 4%

Preparation for,
attendance at and
reporting on the
August 12, 2014
FAWG meeting
9:00am-5:00pm

Individual Whose Fees are Being Claimed	Hourly rate	Up to 10 hours	Subtotal	HST	Total
Michael Janigan	\$330.00	9.90	\$3,267.00	\$128.72	\$3,395.72
			\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00

Totals: **\$3,267.00** **\$128.72**
Total legal/consultant fees: **\$3,395.72**

TraxTime report for Michael Janigan created 3/28/2016 01:33 PM

Wednesday, August 06, 2014 - Total 2.7

in: 6:32p out: 9:12p 2.7 6423FAWGEB2008-0150
review of file and discussion guide review OEB proceedings on
low income and American sources

Monday, August 11, 2014 - Total 0.4

in: 8:14p out: 8:37p 0.4 6423FAWGEB2008-0150
research NCLC website low income assistance

Tuesday, August 12, 2014 - Total 6.8

in: 7:10a out: 7:27a 0.3 6423FAWGEB2008-0150
review of file
in: 9:30a out: 4:00p 6.5 6423FAWGEB2008-0150
attendance at FAWG workshop

=====

Totals From Wednesday, January 01, 2014 To Monday, March 28, 2016

9.9 6423FAWGEB2008-0150
9.9 Total

Michael Janigan
Janigan Professional Corporation
c/o Public Interest Advocacy Centre
1204-ONE Nicholas Street
Ottawa, ON
KIN 7B7

STATEMENT OF ACCOUNT

April 4, 2016

TO: VULNERABLE ENERGY CONSUMERS COALITION
c/o Public Interest Advocacy Centre
Suite 1204
ONE Nicholas Street
Ottawa, ON
KIN 7B7

**Re: EB – 2008-0150 – OESP Implementation
Vulnerable Energy Consumers Coalition (VECC)
Cost Claim**

For Services Rendered as Counsel in the above-noted matter. RATE: \$330.00 per hour

To receipt, review, and attending on behalf of VECC in the above-noted proceeding.

August 2014

TO: Hours

9.9 Hours @ \$330.00 per hour **3,267.00**

HST @ 13% 424.71

TOTAL AMOUNT DUE AND OWING: \$3,691.71

Michael Janigan
Janigan Professional Corporation - 831059738

Ontario Energy Board
COST CLAIM FOR CONSULTATIONS
Statement of Disbursements Being Claimed



File # EB-	<u>2008-0150</u>	Process:	<u>LEAP EFA Program Review</u>
Party:	<u>VECC</u>		

Name of individual whose disbursements are being claimed: Michael Janigan

HST Rate Ontario: 3.94%

	Net Cost	HST	Total
Scanning/Photocopy		\$0.00	\$0.00
Printing		\$0.00	\$0.00
Courier		\$0.00	\$0.00
Telephone/Fax		\$0.00	\$0.00
Transcripts		\$0.00	\$0.00
Travel: Air	\$626.24	\$24.67	\$650.91
Travel: Car		\$0.00	\$0.00
Travel: Rail		\$0.00	\$0.00
Travel (Other):		\$0.00	\$0.00
Parking	\$21.00	\$0.83	\$21.00
Taxi	\$104.00	\$4.10	\$108.10
Accommodation		\$0.00	\$0.00
Meals		\$0.00	\$0.00
Other:		\$0.00	\$0.00
Other:		\$0.00	\$0.00
Other:		\$0.00	\$0.00
TOTAL DISBURSEMENTS:			
	\$751.24	\$29.60	\$780.01

FRANCIS

0423

1/2 ←

Aéroport d'Ottawa Airport
CAN-k1v 9b4 OTTAWA

Exit 2 12/08/14 19:48
Receipt 001520

Ticket/Billet
P1 - No. 093181
11/08/14 07:21
12/08/14 19:48
Period 1d12h28'
(CAN) \$42.00
Total \$42.00

Payment Received
VISA \$42.00
XXXXXXXXXXXX5539
APR#: 073596
REF#: 6625976000103877505
01 APPROVED-THANK YOU 027
01 APROUVEE-MERCI 027

Sub Total \$37.17
HST 13% \$4.83

HST#TVH 898569942RT.CAD
Good day Au revoir

Car No. #065 Date aug 11

From airport

To Yang

Amount Paid \$ 52

Received with Thanks

frd
Signature

RECEIVED PAYMENT

PAID \$ 52.00

DATE AUG 12 2014 006
DRIVER

WITH THANKS frd

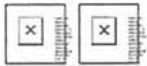
Hilary

Michael Janigan

From: marybeth@premieregroup.com
Sent: Friday, August 08, 2014 2:51 PM
To: mjanigan@piac.ca; dbrady@piac.ca
Cc: marybeth@premieregroup.com
Subject: Ticket/Invoice 128230, For JANIGAN/MICHAEL G MR, Departs 11AUG14 To: Toronto ON, Tkt: 4514624409031

Importance: High

 [Printable Version](#)




UNIGLOBE Premiere Travel Planners Inc.
100-24 Selkirk St.
Ottawa, ON K1L 0A4
Phone: (613) 230-7411
GST NBR R105446132 TIC0 NBR 2192571


marybeth@premieregroup.com
Direct Line: 613-231-1049

**Please take a moment to verify that the information below is correct. Make certain that the traveller name shown is identical to the name on the photo identification that will be used for this trip. If we misunderstood your requirements, or if you determined that you need to make a change, we may be able to accommodate your request if we are advised before the end of business day of the ticket issue date. Reservations made through airline websites may not be changed. Thank you. **

Passenger(s):	Janigan/Michael G Mr	Booking Ref.:	LZ7DCS
Invoice No.:	128230	Agent:	MaryBeth Wood
Issue Date:	Friday, August 8, 2014	Customer:	00PIAC
Billing:	Public Interest Advocacy Cntr 1 Nicholas St Ste 1204 Ottawa On K1N7B7		
Deliver:	ATTN-MICHAEL JANIGAN		


• To forward itinerary to Triplt, Worldmate, Tripcase or Blackberry Travel: [Click Here](#)


•  Add your itinerary to your calendar (ICS): [Click Here](#) (for use with PC and MAC and accessible via website and mobile device)

•  Add your itinerary to your calendar (with Infuzer): [Click Here](#)

• If you would like to view your reservation online: [Click Here](#)

•  Use Mileblaster to consolidate all your frequent flyer and loyalty programs: [Click Here](#)

 **AIR - Monday August 11 2014**

 **Porter Airlines Flight PD246 Economy Class**

Check In Confirmation:
J51ITC (*24 Hours Prior)

Depart:	08:05, Monday, August 11 Ottawa Intl. Airport Ottawa, Ontario, Canada	Arrive:	09:05, Monday, August 11 Toronto City Centre Airport Toronto, Ontario, Canada
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Status:	Confirmed	Booking Code:	K
Equipment:	De Havilland DHC-8-400 Dash 8Q	Stops:	Non-stop
Duration:	1 hours 0 minutes	Seat:	Assigned at Check In
Phone:	1-888-619-8622	FF Number:	872002015

Meal: None ETicket No.: 4514624409031

• [Weather](#) • [Flight Status \(*up to 3 days prior\)](#) • [Dining Reservations](#)

HOTEL - Monday August 11 2014

Best Western - ROEHAMPTON HOTEL

Check In Confirmation:
618573044

Check In: Monday, August 11 Check Out: Tuesday, August 12
Address: 808 Mount Pleasant Road
Toronto ON M4P 2L2 CA
Phone: 1 416-487-5101 Fax: 1 416-487-5390
Rate: CAD169.99 p/night plus taxes and/or additional fees

Status: Confirmed No. of Rooms: 1
No. of Nights: 1 Room Description: 1 King Bed(s)
Guaranteed for late arrival: Yes

Remarks: Bw45253arr11aug cancel:to avoid being billed cancel by 4pm 08/11/14
Valid credit card in the name of the guest is required
Hotel cancellation policy

• [Weather](#) • [Driving Directions](#) • [Dining Reservations](#)

Invoice Details

Transaction / Document	Base	Tax	HST	Total
Porter Airlines / 451 4624409031	226.00	42.12	34.86	302.98
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Fee for Services Rendered CAD	45.00		5.85	50.85
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Totals:			40.71	CAD 353.83
			Total Charged to Credit Card:	CAD 353.83
			Balance Due:	CAD 0.00

Fare Rules

- Cancellation charges once payment has been applied to a booking cancellation charges are in effect. Fees for service from UNIGLOBE are non-refundable.
- This contract permits price increases. If changes are made after payment in full this contract is null and void the travel industry council of Ontario regulations state if the total price of the travel services is increased and the cumulative increase except any increase in retail sales tax or federal goods and services tax is more than 7 percent the customer has the right to cancel the contract and obtain a full refund. Consumers should be aware that air carriers and travel suppliers not registered with tico are not subject to tico regulations and may continue to state in their terms and conditions that the consumer is subject to price increases without offering the option of a refund after payment in full has been processed. This is beyond the control of UNIGLOBE Premiere Travel Group and consequently in accepting your travel documents you acknowledge that you are subject to the fare rules and any price changes by the air carrier or travel supplier.
- Airline policy - Fare is not guaranteed until ticketed. This ticket is non refundable and non transferable. Missing your flight without cancellation may result in the forfeiture of the value of your airline ticket. Changes are subject to availability.. Fee and any fare Upgrade.

Baggage Fees & Allowances

Baggage charges may apply. Baggage allowance, specific size and weight restrictions vary between airlines. Please visit the airline's website or contact the airline directly for details.

- [Porter Airlines](#) or call 1-888-619-8622

Important Information

• Please check in at least 90 minutes prior to departure. Late checkin may result in the loss of seat/reservation. Check in cut off time varies per carrier. Confirm with Check in cut off time is 45 minutes prior to departure.

Michael Janigan

From: Mary Beth Wood [O] <MaryBeth@UniglobePremiere.com>
Sent: Tuesday, August 12, 2014 3:20 PM
To: Michael Janigan
Subject: RE: Flight today to ottawa 6:30 p

Hello Michael,

They do have the 630pm flight available, we can get that booked and use up the credit:

WS370 12AUG Toronto to Ottawa Dep:1830 Arr:1930

Some difference in fare and the change fee, coming in approx \$75 total.

We ok to confirm?

Thanks,
MAry Beth

From: Michael Janigan [<mailto:mjanigan@piac.ca>]
Sent: August-12-14 3:18 PM
To: Mary Beth Wood [O]
Subject: Flight today to ottawa 6:30 p

If WJ is available I could use my credit?

MJ

Sent from my BlackBerry 10 smartphone.

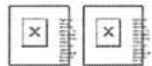
Michael Janigan

From: Mary Beth Wood [O] <MaryBeth@UniglobePremiere.com>
Sent: Tuesday, August 12, 2014 3:57 PM
To: Michael Janigan
Subject: Invoice 128548, For JANIGAN/MICHAEL G MR, Departs 12AUG14 To: Ottawa ON, Tkt: 8384624409288

Importance: High



[Printable Version](#)



UNIGLOBE Premiere Travel Planners Inc.
100-24 Selkirk St.
Ottawa, ON K1L 0A4
Phone: (613) 230-7411
GST NBR R105446132 TICO NBR 2192571

marybeth@premieregroup.com
Direct Line: 613-231-1049

**Please take a moment to verify that the information below is correct. Make certain that the traveller name shown is identical to the name on the photo identification that will be used for this trip. If we misunderstood your requirements, or if you determined that you need to make a change, we may be able to accommodate your request if we are advised before the end of business day of the ticket issue date. Reservations made through airline websites may not be changed. Thank you. **

Passenger(s):	Janigan/Michael G Mr	Booking Ref.:	NWRX5I
Invoice No.:	128548	Agent:	MaryBeth Wood
Issue Date:	Tuesday, August 12, 2014	Customer:	00PIAC
Billing:	Public Interest Advocacy Cntr 1 Nicholas St Ste 1204 Ottawa On K1N7B7		
Deliver:	ATTN-MICHAEL JANIGAN		

• To forward itinerary to TripIt, Worldmate, Tripcase or Blackberry Travel: [Click Here](#)



• [Add your itinerary to your calendar \(ICS\): Click Here](#) (for use with PC and MAC and accessible via website and mobile device)



• [Add your itinerary to your calendar \(with Infuzer\): Click Here](#)

• If you would like to view your reservation online: [Click Here](#)



• [Use Mileblaster to consolidate all your frequent flyer and loyalty programs: Click Here](#)



AIR - Tuesday August 12 2014



WestJet Flight WS370 Economy Class

Check In Confirmation:
FIRQMN (*24 Hours Prior)

Depart:	18:30, Tuesday, August 12 Pearson Intl. Airport-Terminal 3 Toronto, Ontario, Canada	Arrive:	19:30, Tuesday, August 12 Ottawa Intl. Airport Ottawa, Ontario, Canada
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Status:	Confirmed	Booking Code:	Q
Equipment:	Boeing 737-700 (winglets)	Stops:	Non-stop

Duration:	1 hours 0 minutes	Seat:	Assigned at Check In
Phone:	1-800-538-5696	FF Number:	119724614
Meal:	None	ETicket No.:	8384624409288

• [Weather](#) • [Flight Status \(up to 3 days prior\)](#) • [Dining Reservations](#)

Invoice Details

Transaction / Document	Base	Tax	HST	Total
New E-Ticket / 838 4624409288		2.00	0.26	2.26
Exchanged Ticket / 8384624300580				
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Airline Change Fee	50.00		6.50	56.50
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Fee for Services Rendered CAD	45.00		5.85	50.85
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Totals:			12.61	CAD 109.61
			Total Charged to Credit Card:	CAD 109.61
			Balance Due:	CAD 0.00

Fare Rules

- Cancellation charges once payment has been applied to a booking cancellation charges are in effect. Fees for service from UNIGLOBE are non-refundable.
- This contract permits price increases. If changes are made after payment in full this contract is null and void the travel industry council of Ontario regulations state if the total price of the travel services is increased and the cumulative increase except any increase in retail sales tax or federal goods and services tax is more than 7 percent the customer has the right to cancel the contract and obtain a full refund. Consumers should be aware that air carriers and travel suppliers not registered with tico are not subject to tico regulations and may continue to state in their terms and conditions that the consumer is subject to price increases without offering the option of a refund after payment in full has been processed. This is beyond the control of UNIGLOBE Premiere Travel Group and consequently in accepting your travel documents you acknowledge that you are subject to the fare rules and any price changes by the air carrier or travel supplier.
- Westjet ticket is not refundable. Changes are permitted for a fee of up to 59.00 plus any applicable fare difference and taxes.

Baggage Fees & Allowances

Baggage charges may apply. Baggage allowance, specific size and weight restrictions vary between airlines. Please visit the airline's website or contact the airline directly for details.

- [WestJet](#) or call 1-800-538-5696

Important Information

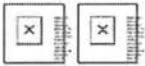
- Please check in at least 90 minutes prior to departure. Late checkin may result in the loss of seat/reservation. Check in cut off time varies per carrier. Confirm with Check in cut off time is 45 minutes prior to departure.
- Government issued picture ID is required or 2 pieces gov non picture ID showing name, date of birth and gender. This includes passengers between ages 12 and 17.
- Travellers may carry travel sized toiletries or liquids 3 oz or less through security check points. They must fit in one quart sized clear plastic zip-top bag. Visit www.catsa-acsta.gc.ca for detailed information.
- Photo ID and ekt itinerary required for check in. Boarding cards required prior to entering security.
- Govt I.d. Must be presented on request or Govt hotel/car rates may be denied cancellation insurance has been offered and declined out of province medical insurance has been offered and declined
- Your reservation number with Westjet is FIRQMN. Westjet contact phone number is 1-800-538-5696
- Westjet freq. flyer nbr 119724614 appended
- After hours emergencies call 1-800-206-1595 email callme@tass247.com or skype to [tass247.Com](https://www.skype.com) quote SOS code 2DJ2. Additional fees may apply

Michael Janigan

From: marybeth@premieregroup.com
Sent: Friday, July 25, 2014 10:22 AM
To: mjanigan@piac.ca; dbrady@piac.ca
Cc: marybeth@premieregroup.com
Subject: Ticket/Invoice #127112, For JANIGAN/MICHAEL G MR, Departs 28JUL14 To: Toronto ON, Tkt: 8384624300580

Importance: High

 [Printable Version](#)




UNIGLOBE Premiere Travel Planners Inc.
100-24 Selkirk St.
Ottawa, ON K1L 0A4
Phone: (613) 230-7411
GST NBR R105446132 TICO NBR 2192571


marybeth@premieregroup.com
Direct Line: 613-231-1049

**Please take a moment to verify that the information below is correct. Make certain that the traveller name shown is identical to the name on the photo identification that will be used for this trip. If we misunderstood your requirements, or if you determined that you need to make a change, we may be able to accommodate your request if we are advised before the end of business day of the ticket issue date. Reservations made through airline websites may not be changed. Thank you. **


Passenger(s):	Janigan/Michael G Mr	Booking Ref.:	QMQS96
Invoice No.:	127112	Agent:	MaryBeth Wood
Issue Date:	Friday, July 25, 2014	Customer:	00PIAC
Billing:	Public Interest Advocacy Cntr 1 Nicholas St Ste 1204 Ottawa On K1N7B7		
Deliver:	ATTN-MICHAEL JANIGAN		


• To forward itinerary to Triplt, Worldmate, Tripcase or Blackberry Travel: [Click Here](#)


•  Add your itinerary to your calendar (ICS): [Click Here](#) (for use with PC and MAC and accessible via website and mobile device)

•  Add your itinerary to your calendar (with Infuzer): [Click Here](#)

• If you would like to view your reservation online: [Click Here](#)

•  Use Mileblaster to consolidate all your frequent flyer and loyalty programs: [Click Here](#)

 **AIR - Monday July 28 2014**

 **WestJet Flight WS357 Economy Class**

Check In Confirmation:
[RGJRRN](#) (*24 Hours Prior)

Depart:	07:00, Monday, July 28 Ottawa Intl. Airport Ottawa, Ontario, Canada	Arrive:	08:01, Monday, July 28 Pearson Intl. Airport-Terminal 3 Toronto, Ontario, Canada
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Status:	Confirmed	Booking Code:	Q
Equipment:	Boeing 737-600	Stops:	Non-stop
Duration:	1 hours 1 minutes	Seat:	Assigned at Check In
Phone:	1-800-538-5696	FF Number:	119724614

Meal: None ETicket No.: 8384624300580

[Weather](#) • [Flight Status \(*up to 3 days prior\)](#) • [Dining Reservations](#)

HOTEL - Monday July 28 2014

Best Western - ROEHAMPTON HOTEL

Check In Confirmation:
627062546

Check In: Monday, July 28 Check Out: Thursday, July 31
Address: 808 Mount Pleasant Road
Toronto ON M4P 2L2 CA
Phone: 1 416-487-5101 Fax: 1 416-487-5390
Rate: CAD159.99 p/night plus taxes and/or additional fees

Status: Confirmed No. of Rooms: 1
No. of Nights: 3 Room Description: 1 King Bed(s)
Guaranteed for late arrival: Yes

Remarks: Bw45253arr28jul cancel:to avoid being billed cancel by 4pm 07/28/14
Valid credit card in the name of the guest is required
Hotel cancellation policy

[Weather](#) • [Driving Directions](#) • [Dining Reservations](#)

Invoice Details

Transaction / Document	Base	Tax	HST	Total
WestJet / 838 4624300580	226.00	42.12	34.86	302.98
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Fee for Services Rendered CAD	45.00		5.85	50.85
	Form of Payment: VI XXXXXXXXXXXXXXX5539			
Totals:			40.71	CAD 353.83
		Total Charged to Credit Card:		CAD 353.83
		Balance Due:		CAD 0.00

Fare Rules

- Cancellation charges once payment has been applied to a booking cancellation charges are in effect. Fees for service from UNIGLOBE are non-refundable.
- This contract permits price increases. If changes are made after payment in full this contract is null and void the travel industry council of Ontario regulations state if the total price of the travel services is increased and the cumulative increase except any increase in retail sales tax or federal goods and services tax is more than 7 percent the customer has the right to cancel the contract and obtain a full refund. Consumers should be aware that air carriers and travel suppliers not registered with tico are not subject to tico regulations and may continue to state in their terms and conditions that the consumer is subject to price increases without offering the option of a refund after payment in full has been processed. This is beyond the control of UNIGLOBE Premiere Travel Group and consequently in accepting your travel documents you acknowledge that you are subject to the fare rules and any price changes by the air carrier or travel supplier.
- Westjet ticket is not refundable. Changes are permitted for a fee of up to 59.00 plus any applicable fare difference and taxes.

Baggage Fees & Allowances

Baggage charges may apply. Baggage allowance, specific size and weight restrictions vary between airlines. Please visit the airline's website or contact the airline directly for details.

- [WestJet](#) or call 1-800-538-5696

Important Information

- Please check in at least 90 minutes prior to departure. Late checkin may result in the loss of seat/reservation. Check in cut off time varies per carrier. Confirm with Check in cut off time is 45 minutes prior to departure.
- Government issued picture ID is required or 2 pieces gov non picture ID showing name, date of birth and gender. This includes passengers between ages 12 and 17.