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Enbridge Gas Distribution
500 Consumers Road
North York, Ontario M2J 1P8
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April 29, 2016

VIA E-MAIL and COURIER

Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge Street, Suite 2700
Toronto, ON M4P 1E4

Dear Ms. Walli:

**Re: Natural Gas Reporting & Record Keeping Requirements
Enbridge Gas Distribution Inc. ("Enbridge")
2015 LEAP Report and 2015 Demographic Report (EB-2015-0148)**

In accordance with the Ontario Energy Board's (the "Board") Reporting and Record Keeping Requirements for Gas Utilities as well as the Board's correspondence of October 19, 2015, attached please find Enbridge's 2015 LEAP Report and 2015 Demographic Report (formerly monthly monitoring report).

Totals in the Demographic Report include all applications received. The LEAP Annual Report reflects all applications closed (assisted or denied). Thus, the difference between the two reports is due to applications received in 2015 but not closed until 2016. Within the Demographic Reports, some totals shown do not add up to the total number of applications received as not all data is available for applications rejected.

Should you have any questions related to the attached report, please do not hesitate to call.

Sincerely,

[Original Signed]

Shari Lynn Spratt
Supervisor Regulatory Proceedings

Attach.

Low Income Emergency Financial Assistance (LEAP) - Enbridge Gas DistributionReporting Period: January 1 to December 31, 2015Lead Agency: United Way Greater Simcoe County**Budget**

2014 Total Carry Forward \$102,563.15

2015 New Funds from Enbridge \$1,268,000.00

Total Budget \$1,370,563.15

Money Spent

2015 Total Agency Administration \$205,582.94

2015 Grants to Enbridge Customers \$1,164,969.97

Total Money Spent \$1,370,552.91

Unused Funds

Total Unused Funds \$10.24

Number of Applicants**Current Year**

Assisted 3016

Denied 1916

Total Applicants Assisted & Denied 4932

Average Grant Per Applicant Assisted

Average Grant \$386.26

Month LEAP EFA Funds Depleted

Month n/a

Number of Applicants Who Received LEAP EFA Prior Year

Total Assisted in 2014 3179

Assisted Both Current Year & Prior Year <not available>

Distributor: Name: [Enbridge Gas](#) LEAP EFA Demographic Reports

(705) 726-2301

Additional Comments:

Please feel free to provide any additional comments about the program below.

Any fields marked "N/A" represent data points that were not tracked by United Way Greater Simcoe County.

LEAP EFA Demographic Reports			Number of Applicants			Number of People Assisted (only accepted applications)	
Electricity Distributor	Year	Month	Total Number of All Applications Received (both accepted and rejected applications)	Avg. Monthly Income per Application (both accepted and rejected applications)	Average Arrears Owed per Application (both accepted and rejected applications)	Total Number of Adults Assisted	Total Number of Children Assisted
		January	757	\$2,396.54	\$683.83	719	732
		February	716	\$2,514.81	\$689.29	588	645
		March	1,155	\$2,587.43	\$746.60	891	919
		April	1,374	\$2,603.68	\$868.60	855	1,019
		May	745	\$2,649.74	\$787.52	418	520
		June	4	\$2,154.00	\$1,069.25	3	1
		July	37	\$2,525.28	\$714.34	24	21
		August	309	\$2,650.31	\$744.83	150	148
		September	457	\$2,479.69	\$700.49	252	271
		October	504	\$2,359.39	\$666.18	275	293
		November	358	\$2,234.80	\$599.80	186	209
		December	324	\$2,072.30	\$598.58	196	208
TOTAL		6,740			4,557	4,986	

Number of Applicants by Major Sources of Household Income (more than one source may be selected) (both accepted and rejected applications)								Housing Costs (both accepted and rejected applications)	
Employment Income	Employment Insurance (EI)	Ontario Works	Ontario Disability Support Program (ODSP)	Canada Pension Plan (CPP)	Workplace Safety & Insurance Board (WSIB)	Other (Please specify in Comments box)	Comments	Avg. Monthly Rent Payment per Application	Avg. Monthly Mortgage Payment per Application
493	78	162	155	156	8	200	rent/support	\$988.65	\$1,217.68
532	73	156	139	122	9	206	rent/support	\$1,035.65	\$1,275.48
877	132	207	214	227	18	276	rent/support	\$1,006.54	\$1,278.71
1,046	143	298	253	251	29	286	rent/support	\$1,065.80	\$1,329.38
597	56	169	130	121	11	162	rent/support	\$1,064.15	\$1,349.49
3	0	3	1	2	0	1	rent/support	\$893.33	\$500.00
30	2	6	10	8	2	12	rent/support	\$881.56	\$1,264.09
220	35	52	46	79	8	94	rent/support	\$1,076.75	\$1,240.26
300	29	100	81	83	8	119	rent/support	\$1,039.71	\$1,243.37
352	52	85	110	110	10	112	rent/support	\$1,003.55	\$1,279.20
261	29	57	65	68	11	94	rent/support	\$1,010.95	\$1,334.06
215	43	60	50	57	10	85	rent/support	\$992.06	\$1,174.03
4,926	672	1,355	1,254	1,284	124	1,647	0		

Housing Status accepted and rejected applications)			(both	Dwelling Type								rejected applications)				(both accep	
Private Rental	Social Housing	Own	TOTAL	Detached House	Semi Detached House	Duplex	Row House	Movable Dwelling	Low Rise (under 5 storeys)	High Rise (over 5 storeys)	Other (Please specify in Comments Box)	Comments					
363	36	352	751	455	96	16	138	3	18	9	4	N/A					
341	35	337	713	440	104	15	127	1	18	2	1	N/A					
533	44	569	1,146	683	187	35	203	1	26	1	4	N/A					
677	61	615	1,353	803	236	25	245	6	27	2	2	N/A					
399	28	303	730	409	146	27	127	2	15	0	3	N/A					
3	1	4	8	2	0	2	0	0	0	0	0	N/A					
15	1	21	37	24	5	1	4	0	0	0	0	N/A					
143	11	146	300	148	65	2	39	0	2	3	1	N/A					
236	17	193	446	244	108	10	64	2	9	1	2	N/A					
270	14	206	490	253	133	21	53	0	18	2	5	N/A					
184	5	155	344	178	99	8	32	0	8	0	5	N/A					
172	10	129	311	176	48	10	60	0	9	1	1	N/A					
3336	263	3030	6629	3815	1227	172	1092	15	150	21	28						

Accepted and Rejected	Primary Heating Source accepted and rejected applications)				Number of Applicants by Family Type accepted and rejected applications)						(both	
	Electric	Natural Gas	Other Fuel Type	TOTAL	Single with No Children	Single with Children	Married or Common-Law with No Children	Married or Common-Law with Children	Other (Please specify in Comments Box)	Comments	TOTAL	Did Not Meet Income Criteria
739	10	734	2	746	133	247	71	228	39	Parents or roommate	718	86
708	8	701	1	710	138	263	60	184	47	Parents or roommate	692	99
1,140	11	1,132	0	1,143	235	387	125	310	53	Parents or roommate	1,110	204
1,346	17	1,326	3	1,346	222	517	123	396	68	Parents or roommate	1,326	307
729	5	723	0	728	116	271	56	214	51	Parents or roommate	708	186
4	0	4	0	4	1	1	0	0	2	Parents or roommate	4	1
34	1	36	0	37	6	16	5	9	1	Parents or roommate	37	12
260	1	296	0	297	72	97	32	83	8	Parents or roommate	292	174
440	3	442	0	445	99	172	58	82	18	Parents or roommate	429	233
485	4	483	0	487	103	176	49	116	27	Parents or roommate	471	193
330	1	334	1	336	93	79	29	98	28	Parents or roommate	327	60
305	1	304	0	305	70	82	44	115	16	Parents or roommate	327	48
6,520	62	6,515	7	6,584	1,288	2,308	652	1,835	358		6,441	1,603

Number of Applications Not Accepted by Reason (only rejected applications)									
Cannot Maintain Housing	Does Not Live at Address of Arrears	No Attempt at Recent Payment	Did Not Provide Required Documents	Already Accessed Funds During Program Year	Insufficient Program Funds Remaining	Arrears too large for grant amount to allow customer to stay connected	Not a customer of a service provider	Other (Please specify in Comments Box)	Comments
27	N/A	12	160	N/A	N/A	N/A	N/A	N/A	N/A
37	N/A	11	152	N/A	N/A	N/A	N/A	N/A	N/A
26	N/A	9	288	N/A	N/A	N/A	N/A	N/A	N/A
44	N/A	26	406	N/A	N/A	N/A	N/A	N/A	N/A
25	N/A	5	228	N/A	N/A	N/A	N/A	N/A	N/A
5	N/A	0	0	N/A	N/A	N/A	N/A	N/A	N/A
9	N/A	4	0	N/A	N/A	N/A	N/A	N/A	N/A
29	N/A	12	0	N/A	N/A	N/A	N/A	N/A	N/A
32	N/A	2	0	N/A	N/A	N/A	N/A	N/A	N/A
39	N/A	4	15	N/A	N/A	N/A	N/A	N/A	N/A
20	N/A	7	33	N/A	N/A	N/A	N/A	N/A	N/A
15	N/A	5	3	N/A	N/A	N/A	N/A	N/A	N/A
308	0	97	1,285	0	0	0	0	0	

Number of Applicants Requesting Assistance by Reason (both accepted and rejected applications)										
High Heating Costs	Job Loss	Illness	Pending EI	Marital Breakdown	Unusually High Bill	Unexpected Expenses	Child Tax Benefit Issues	Child Support Issues	Other (Please specify in Comments Box)	Comments
633	70	62	7	21	12	193	4	7	7	Multiple Reasons
527	94	65	8	18	34	234	3	14	86	Multiple Reasons
907	142	83	21	31	130	363	9	11	70	Multiple Reasons
1,155	169	135	22	46	198	556	15	22	71	Multiple Reasons
666	93	65	11	18	100	280	10	7	56	Multiple Reasons
0	0	0	0	0	0	0	0	0	1	Multiple Reasons
30	1	2	0	0	0	12	0	0	3	Multiple Reasons
252	17	15	3	6	2	103	3	3	15	Multiple Reasons
395	23	37	2	10	3	182	0	3	17	Multiple Reasons
438	22	33	3	8	3	172	4	1	14	Multiple Reasons
324	12	16	5	9	3	91	0	3	15	Multiple Reasons
265	21	15	4	6	28	80	2	3	19	Multiple Reasons
5,592	664	528	86	173	513	2,266	50	74	374	

Number of Applicants by Information Source (both accepted and rejected applications)													
Word of Mouth	Utility Referral	Utility Website	Social Agency	OW/ ODSP	OEB Website	OEB Consumer Relations Center	TV	Radio	Paper	Bill Insert	Poster	Other (Please specify in Comments box)	Comments
35	381	5	117	10	0	0	0	0	0	0	0	113	Used in the past
28	406	7	133	7	0	0	0	1	0	0	0	84	Used in the past
14	851	6	126	9	0	0	0	0	0	1	0	96	Used in the past
10	1,108	9	110	5	0	0	0	0	1	0	0	76	Used in the past
9	592	3	62	6	0	0	0	0	0	0	0	30	Used in the past
1	0	0	2	0	0	0	0	0	0	0	0	1	Used in the past
0	22	0	3	0	0	0	0	0	0	0	0	1	Used in the past
0	224	2	13	1	0	0	0	0	0	0	0	9	Used in the past
0	240	1	25	3	0	0	0	0	0	0	0	9	Used in the past
1	213	2	19	3	0	0	0	0	0	0	0	7	Used in the past
1	126	1	21	3	0	0	0	1	0	0	0	3	Used in the past
0	47	2	24	2	0	0	0	0	0	0	0	0	Used in the past
99	4,210	38	655	49	0	0	0	2	1	1	0	429	Used in the past

Additional Information			
Total Number of Applications where Grant Amount was Not Adequate to Cover Arrears (only accepted applications)	Total Number of Applicants Referred to Utility Conservation Programs (both accepted and rejected applications)	Total Number of Applicants Where Funding Not Required because Advocacy with Utility was Successful	Comments
412	N/A	N/A	
369	N/A	N/A	
567	N/A	N/A	
548	N/A	N/A	
273	N/A	N/A	
2	N/A	N/A	
13	N/A	N/A	
96	N/A	N/A	
176	N/A	N/A	
173	N/A	N/A	
114	N/A	N/A	
123	N/A	N/A	
2,866	0	0	