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June 10, 2016

BY EMAIL & COURIER

Ms Kirsten Walli
Board Secretary
Ontario Energy Board
2300 Yonge St, Suite 2701
Toronto ON M4P 1E4

Dear Ms Walli:

**Board File No. EB-2016-0142 – Enbridge Gas Distribution Inc.
2015 ESM and Deferral Account Disposition
Energy Probe – Interrogatories to Applicant**

Pursuant to Procedural Order No. 1, issued May 26, 2016, attached please find the Interrogatories of Energy Probe Research Foundation (Energy Probe) to Enbridge Gas Distribution in EB-2015-0142 proceeding.

Should you require additional information, please do not hesitate to contact me.

Yours truly,

David S. MacIntosh
Case Manager

cc: Andrew Mandyam, Enbridge Gas Distribution Inc. (By email)
Trina Wright, Enbridge Gas Distribution Inc. (By email)
David Stevens, Aird & Berlis LLP (By email)
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Interested Parties (By email)

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Enbridge Gas Distribution Inc.

**Application for the disposition of amounts recorded in
certain deferral or variance accounts and to share
earnings with ratepayers**

**INTERROGATORIES OF
ENERGY PROBE RESEARCH FOUNDATION
("ENERGY PROBE")**

June 10, 2016

**ENBRIDGE GAS DISTRIBUTION INC.
2015 DEFERRAL AND VARIANCE ACCOUNTS & EARNINGS SHARING
EB-2016-0142**

**ENERGY PROBE RESEARCH FOUNDATION
INTERROGATORIES**

Interrogatory #1

Ref: Exhibit B, Tab 1, Schedule 1

**Did Enbridge make any changes to its accounting practices that affect 2015 results?
If yes, please explain these changes and indicate why they were made.**

Interrogatory #2

Ref: Exhibit B, Tab 1, Schedule 4

- a) Are all of the adjustments between audited consolidated income and utility income consistent with adjustments made in Enbridge's previous earning sharing calculations for 2014?**
- b) If there are any differences, please fully explain the difference and the reason for the difference.**

Interrogatory #3

**Ref: Exhibit C, Tab 1, Schedule 1 &
Exhibit C, Tab 2, Schedule 2**

- a) What is the status of the EB-2015-0267 proceeding dealing with the 2014 DSM related deferral accounts?**
- b) Please update Schedule 1 to reflect any changes as a result of the EB-2015-0267 proceeding that impact on the amount to be collected or the timing of the amount to be collected.**
- c) If necessary, please also update Exhibit C, Tab 2, Schedule 2 to reflect any changes.**

Interrogatory #4

Ref: Exhibit D, Tab 5, Schedule 1

Enbridge has consistently underperformed on the time to reschedule a missed appointment relative to the OEB approved standard.

- a) In many cases, the explanation provided was that the calls arrived later than the 2 hours specified in the standard. Please explain more fully why the calls arrived later than the 2 hours.**
- b) In other cases, the appointment was rescheduled after the 2 hour limit without notifying the customer. Please explain why the customer was not notified in such circumstances.**
- c) What is Enbridge doing in 2016 to increase its compliance with the 100% OEB approved standard for this service quality indicator?**