

From: [BoardSec](#)
To: [REDACTED]
Subject: TRIM: FW: OEB Hydro One increase
Date: July 11, 2016 9:40:16 AM
Attachments: [REDACTED]

From: RiPh [REDACTED]
Sent: July 8, 2016 6:35 PM
To: BoardSec
Subject: OEB Hydro One increase

8 July 2016

Richard Phillips

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Ontario Energy Board
P.O. Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4
Attn:
Board Secretary

BoardSec@ontarioenergyboard.ca

by email

Re: EB-2016-0160

This letter is for filing an objection to proposed transmission cost increases by Hydro One Networks Inc. [HON Inc.]

I am opposed to any increased rates or costs by HON Inc.

In the past, this company was given a negative report by the Ombudsman including amongst many complaints for poor customer service, overcharging, improperly functioning and erroneous metering, failure to communicate honestly and in a timely manner with customers and with the Ombudsman, failure to issue refunds, failure to issue refunds in a timely manner and so on.

HON Inc. does not merit or deserve an increase.

I object to the fact that, as an example on my latest bill, 61% of my monthly electrical energy bill is Delivery Charges.

HON should reduce the salaries and benefits of their Executives and use that money to fund the proposed increase.

Therefore the Ontario Energy Board should deny this application for increase by HON Inc.

Sincerely

Richard Phillips