

Ms. Cindy Phelps

109607 02, 2016

To Whom it May Concern At The Ontario Energy Board,
I am a Niagara Falls resident of 28 years.
Writing to comment on file EB-2016-0152.
I think perhaps our hydro bills should decrease, not
increase.
Ontario has the highest hydro rates in All of North America!
That's a fact.
So many business have left this province because of
the absurd hydro rates, and hydro hikes.
I live in an apartment with electric heating. Many
apartments are.
My apartment is ice-cold in the winter, because I
refuse to pay beyond the cost of heat, and the CEO's big salary.
I learnt the hard way my first winter here, 7 years
ago. I couldn't believe the bill I received. I cried.
I tried to explain to Hydro, that there must be
a mistake. Some one came to read the meter. There
was no error. My thermostat was set at the average,
which was probably 72°F (day-time). Turned down at night.
Now winter comes, I wear layers of clothing, including
a wool sweater. I go to bed with a hooded long
house coat, to keep warm.
I only turn up the heat, if I have company.
Please do not allow these continual increases.
Hydro is already exceeding what is reasonable!!

Thank you,

for your consideration

Ms. Cindy Phelps