

# ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF MILTON HYDRO DISTRIBUTION INC.

**Milton Hydro Distribution Inc. has applied for approval to recover lost revenues related to its conservation and demand management programs.**

**Learn more. Have your say.**

**Milton Hydro Distribution Inc. has applied to the Ontario Energy Board for approval to recover lost revenues for conservation and demand management programs from 2011 to 2014. If approved, Milton Hydro Distribution Inc. says it will increase the amount it charges the typical residential customer by \$0.08 each month starting November 1, 2016. The increase for a typical General Service <50 kW customer is expected to be \$1.40 per month. Other customers, including businesses, may be affected as well.**

## **THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING**

The Ontario Energy Board (OEB) will hold a public hearing to consider Milton Hydro's request. We will question the company on its case for a rate increase. We will also hear arguments from individual customers and from groups that represent Milton Hydro's customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

## **BE INFORMED AND HAVE YOUR SAY**

You have the right to information regarding this application and to be involved in the process.

- You can review Milton Hydro's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

## **LEARN MORE**

These proposed charges relate to Milton Hydro's distribution services. They make up part of the Delivery line -- one of the five line items on your bill. Our file number for this case is **EB-2016-0242**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2016-0242** from the list on the OEB website: [www.ontarioenergyboard.ca/participate](http://www.ontarioenergyboard.ca/participate). You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

## **ORAL VS. WRITTEN HEARINGS**

There are two types of OEB hearings – oral and written. Milton Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **[insert actual date 10 calendar days from the date the notice is posted on the applicant's website]**.

## **PRIVACY**

*If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.*

*This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).*

